

2023 – 2024

WORLD CRUISE

17 SAILINGS • 4 SEGMENTS • 1 EPIC ADVENTURE



Ultimate World Cruise Policy Updates

Self-Service Laundry Service

In addition to the complimentary 3 bags of wash and fold laundry benefit we are providing for World Cruisers, we are happy to add complimentary self-service laundry facilities – located on Deck 3, 7 and 8, near the centrum.

Within the facilities, guests will have access to 3 washers and 3 dryers, 2 ironing boards, and 2 irons only available to full World Cruisers.

Guests will have to provide their own laundry detergent. Select laundry detergent will be available for purchase in our onboard shops.

Ultimate World Cruise Internet Benefit

For our Ultimate World Cruisers sailing for 274-nights aboard the Serenade of the Seas, we're now providing Voom Wi-Fi for each guest in a reservation during the entire voyage (up to 2 devices for single occupancy passengers) completely complimentary!

Crown & Anchor Society Benefits – Ultimate World Cruisers

Crown & Anchor Society members booked on the 274-Night Ultimate World Cruise may select from two benefit packages, in addition to the benefits you're already receiving as an Ultimate World Cruiser! Crown & Anchor Society members must make their selection between the two packages [here](#) by July 31, 2023.

Package A: *Includes the Crown & Anchor Society benefits you normally receive today such as exclusive events & access, milestone recognition, Wi-Fi, onboard discounts, amenities and more. View this package [here](#).*

Package B: *Includes exclusive events & access, milestone recognition and Wi-Fi. In place of in-stateroom amenities and onboard discounts, members will instead receive an Onboard Credit on each individual booking that will be available to use anyway you'd like once onboard! View this package [here](#).*

If you plan to sail before our World Cruise and are not yet a Crown & Anchor Society member, please note your benefits will begin after you complete your first sailing with us — otherwise, benefits will begin after you complete your first 26-nights onboard the Ultimate World Cruise!

Medical Services

We're excited to have you onboard, and our medical team will be there to assist you every step of the way!

Medical staff

In addition to our standard medical team of doctors, nurses, and medical secretary, we'll have additional medical support onboard Serenade of the Seas during our Ultimate World Cruise. And for the first time ever, we'll have a Dentist and Dental Assistant!

Also, depending on where we are travelling in the world and our access to satellite connection, tele-medicine services will be available.

Dentist

Although our Dentist will cover any dental emergency, please keep in mind that we won't have the same capabilities as a land-based facility. Regardless, our Dentist will provide services for a fee such as cleanings, fillings, dental fractures, repairs, extractions, crown restoration and root canals.

Special Needs

*We encourage any guest with requests/questions regarding medical or special needs such as medical equipment, supplies like, CPAP machines, distilled water, diet offerings, medications, vaccines, and different medical concerns, to please complete the online medical form [here](#) **by August 1st, 2023.***

Once completed, please send this form to our Special Needs Team at special_needs@rccl.com so they can review your request and advise how we can help.

Our team will assess your request and contact you by the end of September 2023 with additional details.

Refills

We strongly recommend you bring a 9-month supply of the medications you regularly take. And at least a minimum of a 3-month supply is required.

Should you require a refill Rx onboard, we'll need to see a copy of your prescription. Please consult with your doctor to provide one to you prior to sailing. Digital prescriptions will also be accepted.

Vaccines/Testing

*All guests **12 and older** are **required** to be vaccinated against COVID-19, and boosters are recommended. The Yellow Fever vaccine is also strongly recommended, although it is not required.*

While COVID-19 testing is not required to board the ship, if any port of call requires testing, complimentary testing will be available to you onboard.

Alcohol Policy for the Ultimate World Cruise

We know many of you plan to visit vineyards along our travels and we want to make sure you get to enjoy their wines!

Therefore, we've removed the onboard restrictions around wine and champagne only for our Ultimate World Cruise guests sailing on the full itinerary. World Cruisers sailing for the 274-nights may bring their wine & champagne onboard throughout the journey, which must be stored in guests' stateroom.

Unfortunately, we cannot store any for you as storage is limited onboard. The same exception will be applied to non-alcoholic beverages.

Spirits and other alcoholic beverages remain restricted from being brought onboard such as our standard policy.

Additionally, we'll be waiving our corkage fee in our bars and restaurants onboard.

Prohibited Items Policy

[Click here](#) to review our Prohibited Items Policy. In addition, we've decided that due to the potential fire hazard surrounding lithium-ion batteries, below items will also be prohibited onboard:

- *eScooter*
- *Ebikes*
- *Portable Power Stations*
- *Spillable Batteries*
- *Note: Wheelchair batteries (excluding lithium-ion batteries) are permitted*

In addition, mattresses, coffee machines, microwave ovens, any large appliance, may not be brought onboard.

..... **Book your Caribbean adventures today!**



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