

Frequently Asked Questions

1. What is Hideaway Beach?

Hideaway BeachSM is the ultimate adults-only beachfront paradise at Perfect Day at CocoCay — the award-winning Royal Caribbean[®] private island in The Bahamas.

2. How old must guests be to experience Hideaway Beach?

Guests 18 years and older are welcome to visit Hideaway Beach.

3. Is there an age requirement to consume alcohol at Hideaway Beach?

Yes. Guests must be 21 years or older to purchase and consume alcohol anywhere at Perfect Day at CocoCay, including Hideaway Beach.

4. How can guests access Hideaway Beach?

It's easy. Hideaway Beach is located west of the pier. Guests can either take a 7- minute walk along the shore of the island or hop on a tram and exit on the second stop.

5. How does admission to Hideaway Beach work on Perfect Day at CocoCay? Can guests exit and enter the beach as they please?

Guests who pre-purchase their Hideaway Beach admission through RoyalCaribbean.com, the CruisePlanner or onboard just need to scan or tap their SeaPass[®] card at one of the access points at the entrance to the Hideaway Beach neighborhood.

Day passes can also be purchased on the island at the main entrance on a first-come-first-served basis.

Paid admission to Hideaway Beach grants guests unlimited entries. To re-enter, guests can simply scan or tap their SeaPass card at one of the access points at the entrance to the Hideaway Beach neighborhood.

6. Will there be a charge to visit Hideaway Beach?

Yes. Guests must purchase a day pass to enter Hideaway Beach. The fee starts at \$39 per person and may vary based on seasonality. However, entrance to Perfect Day at CocoCay is complimentary.

7. What's included in the Hideaway Beach Day Pass?

The Hideaway Beach Day Pass gives guests exclusive access to the adults-only neighborhood on Perfect Day at CocoCay, plus its amenities. Like five bars, including a swim-up bar, two new food venues, ample comfortable seating with shading, and incredible entertainment that includes a live band and DJ. Cabanas and floating mats are available for an additional charge.

8. If guests purchase a Hideaway Beach Day Pass and decide they don't want to go, can they get a refund?

Absolutely. Just be sure the guests let us know at least 24 hours before their visit to Perfect Day at CocoCay.

9. Do guests need their SeaPass® cards to enter Perfect Day at CocoCay?

Yes. All guests disembarking at Perfect Day at CocoCay need their SeaPass cards to re-board the ship after enjoying time on the private island. They'll also need their SeaPass card to enter Hideaway Beach, check out beach towels and make purchases on the island.

10. Will there be food and drinks available within Hideaway Beach?

Yes! With five bars and two complimentary dining venues on-site, guests don't have to go far for delicious food and craft cocktails while recharging in between beats.

11. Can guests use the beverage package at Perfect Day at CocoCay?

Absolutely! Beverage packages purchased onboard, through RoyalCaribbean.com or the CruisePlanner will be honored anywhere on the island, including Hideaway Beach.

12. If guests purchase a Hideaway Cabana or a Hideout Cabana, does this include entrance to Hideaway Beach?

Yes! Entrance will be included for all guests within the cabana.

13. What kinds of cabanas are available at Hideaway Beach, and how much is the cost to rent them?

There are two options for leveling up guests' lounge game: Hideaway Cabanas and The HideoutSM. Hideaway Cabanas offer guests the opportunity to bask in a chic poolside cabana just steps away from the party. The Hideout allows guests to turn up the wow factor with a cabana that will offer plunge pool access, in water loungers and a personal attendant. Some cabanas come with extra perks too. If they reserve a cabana at Hideaway Beach, guests will enjoy complimentary entry for up to eight guests, depending upon the cabana size.

14. Are there services for guests with disabilities who visit Hideaway Beach at Perfect Day at CocoCay, such as wheelchairs?

Yes, there are complimentary beach access wheelchairs available throughout the island on a first-come, first-served basis. Once on the island, ask a crew member for assistance to locate an available wheelchair.

15. Are there beach chairs, towels, and umbrellas available?

Absolutely! Beach chairs and umbrellas are complimentary to all guests and are found throughout the island.

Complimentary beach towels are available for check-out onboard the ship and can be refreshed throughout the day at any of the island's towel exchange stations, including two stations in Hideaway beach conveniently located by the entrance and

swim-up bar. If guests take towels from the ship, please be sure to check-in the same amount of towels once back onboard. Failure to do so will result in a fee.

Guests who have rented cabanas on Hideaway Beach will have towels at the cabana and should leave the towels there upon departure.

16. Does Hideaway Beach have locker available?

Yes. Complimentary lockers are available throughout the island.

17. Does Hideaway Beach have restrooms and showers?

Absolutely. Hideaway has restrooms and complimentary outdoor freshwater showers for guests.

18. Are personal bags and backpacks allowed in Hideaway Beach?

Definitely. While personal bags are welcome, we encourage guests to travel light and embrace the vibrant party scene. Secure complimentary lockers are available for storing valuable items.

19. What should guests bring with them?

We recommend guests bring their SeaPass Card, a beach towel from the ship, and island essentials for a fun beach and pool day — like sunscreen, hats, and sunglasses.

20. What's included with cabanas?

All cabanas at Hideaway Beach include complimentary water bottles, comfortable seating for up to 8 guests, and secure storage. Plus, a dedicated cabana attendant to assist with food and beverage ordering and delivery.

21. What's the difference between Hideaway Beach Cabanas and Hideout Cabanas?

Hideaway Beach Cabanas are in the heart of the pool action near our live DJ and infinity pool with the swim-up bar.

The Hideout Cabanas provide a bit more privacy with access to an exclusive pool and a dedicated sun shelf for each cabana.

Both cabana types include comfortable seating and shading, a wet bar, a shower, and a dedicated attendant.

22. If guests rent a cabana, how many hours can they enjoy it?

Guests will enjoy their cabana from ship arrival to ship departure, typically from 8 a.m. to 5 pm.

23. If guests rent a cabana but opt not to use it, will they get a refund?

Yes. Just be sure to let us know at least 24 hours before the booked date.

24. Where can guests find a map of Hideaway Beach?

Maps for Hideaway Beach are located on the Royal Caribbean App and website. Printed island maps are also available at guest services and throughout the island.

25. What are the operating hours at Hideaway Beach?

Hideaway Beach is open from ship arrival to ship departure.

26. Are there limited passes to Hideaway Beach per day?

Yes, there's a maximum daily occupancy of 1,800 guests.

27. When will Hideaway Beach officially open?

Hideaway Beach will officially open in January 2024. Guests will be able to enjoy Hideaway Beach on the inaugural sailing of Icon of the Seas, which departs from Miami on January 27, 2024.

28. Do Royal Suite Class guests receive any additional amenities at Hideaway Beach?

Our Suite Class benefits remain unchanged for each suite tier, but these guests are welcome to book admission to Hideaway Beach.

29. Will Star Class guests have any benefits?

Star Class guests have priority booking access through their Royal Genie, but all areas of Perfect Day at CocoCay, including Hideaway Beach, are available to all guests on a first-come, first-served basis.

30. What is the difference between Hideaway Beach and Coco Beach Club?

Hideaway Beach is specifically for adults only and will offer an upbeat beach party experience for our guests. Coco Beach Club, on the other hand, welcomes guests of all ages and offers a more luxurious and relaxing ambiance.

- 31. Is access to Coco Beach Club included with purchase of a Hideaway Beach Day Pass?

 No. Access to Coco Beach Club® requires purchase of a separate day pass and is not included with a Hideaway Beach Day Pass.
- 32. If guests get a cabana, can they bring kids under 18 to Hideaway Beach?

 Hideaway Beach is exclusively for guests 18 years and older. If members of the party are under 18, we recommend booking a cabana in a different section of Perfect Day at CocoCay so their group can enjoy the entire day together.
- 33. Where can I find more information about Hideaway Beach and Perfect Day at CocoCay?

 You can find what types of slides, rides, cabanas, beaches, and pools are offered for guests by visiting https://loyaltoyoualways.com/perfect-day-at-cococay
- 34. Is there transportation on Perfect Day at CocoCay?

The Island Tram runs all day with numerous stops around the island, including two stops at Hideaway Beach. Additionally, there is a dedicated Pier Tram that runs continuous service between the ship and Arrivals Plaza. Accessible trams are available on regular rotation throughout the island.