



"Included with purchase of a beverage package; otherwise available a la carte at an additional charge Please note that this is a cabana floorplanandsomearchitecturalelementshavebeenadjustedloshowcasetheamenities. Coco Beach Club is a registered trademark of Royal Caribbean. ©2022 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 2/22/22









Release 1.5

# FREQUENTLY ASKED QUESTIONS

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# I. ATTRACTIONS AND ACTIVITIES

#### 1. What is Coco Beach Club at Perfect Day at CocoCay?

Coco Beach Club is an exclusive beach experience for Royal Caribbean guests seeking premium amenities with a casual, authentic Caribbean feel. You can experience it only at our private destination Perfect Day at CocoCay located in The Bahamas.

#### 2. When does Coco Beach Club at Perfect Day at CocoCay open?

Coco Beach Club is now open! Visit Cruise Planner to make your reservations (RoyalCaribbean.com/CruisePlanner).

#### 3. Why should I buy admission to Coco Beach Club at Perfect Day at CocoCay?

Coco Beach Club offers premium beach access with premium amenities and dining. At the clubhouse, you can enjoy a beachfront infinity edge pool with in-water loungers and daybeds around the pool deck, as well as bar service from your seat. Coco Beach Club access includes complimentary dining from an elevated menu at the exclusive restaurant, offering an assortment of appetizers, main courses that include filet mignon, lobster and more, plus pastries and coffee in the morning. You can also rent a Overwater Cabana or a Beach Cabana, which includes complimentary admission to Coco Beach Club for up to eight guests.

# 4. How do I reserve Coco Beach Club access / admission at Perfect Day at CocoCay? How do I reserve a cabana?

You can reserve your admission to Coco Beach Club and book a cabana on Cruise Planner (RoyalCaribbean.com/CruisePlanner). Prices change regularly due to seasonality and current promotions, but Cruise Planner always has the latest rates — and the biggest savings when you book ahead. Plus you can start planning your adventure right away, once you've booked your cruise.

### 5. Is Coco Beach Club an adults only area at Perfect Day at CocoCay?

All areas of Coco Beach Club, including the premium beach experience, the clubhouse, and the cabanas are open to guests of all ages.

# 6. What kind of attractions, features, and amenities will I find at Coco Beach Club at Perfect Day at CocoCay?

Coco Beach Club is a premium experience focused on the exclusive slice of beach and surrounding, elevated amenities. With your admission, you'll enjoy a powder sand beach that is only accessible to Coco Beach Club guests, an infinity edge pool with endless views of the ocean, plus elevated complimentary dining at the Coco Beach Club restaurant. Chairs, umbrellas and premium towels are complimentary — and showers as well as restrooms are available for your convenience. Overwater Cabanas and Beach Cabanas are available to rent for an additional charge, and include complimentary admission to Coco Beach Club for up to eight guests.



## 7. How does admission to Coco Beach Club work on Perfect Day at CocoCay once I have purchased on Cruise Planner? Can I exit and enter as I please?

You can reserve your admission to Coco Beach Club and book a cabana on Cruise Planner (RoyalCaribbean.com/CruisePlanner). Once onboard, the night prior to your arrival at Perfect Day at CocoCay, a letter that includes your tickets will be left in your stateroom. If you booked a cabana, you will receive your cabana number as well as a cabana map to help you locate it.

Once at Perfect Day at CocoCay, make your way to Coco Beach Club. Upon arrival, present your ticket and your SeaPass<sup>®</sup> card for admission into the club. You'll then be provided with a wristband. If you rented a cabana, your whole party (up to eight guests) will be escorted to your private cabana so you can kick back, relax and crank up the chill. If you wish to leave Coco Beach Club at any point during the day, you can use your wristband to enter and exit as you please — just be sure to keep it on.

#### II. **COMPLIMENTARY VS. ADDITIONAL CHARGE**

1. At Perfect Day at CocoCay, how much does Coco Beach Club cost? Is there an admission fee? There is an admission fee to enter Coco Beach Club. The fee includes: access to the exclusive beach and ocean view infinity pool; elevated dining options at the restaurant; coffee and pastries available in the morning, plus a buffet assortment of salads and starters throughout lunch; beach chairs, daybeds around pool deck (first come, first served); umbrellas, and premium quality beach towels. Children under three years old enjoy free admission to Coco Beach Club.

There are also two types of cabanas available for a charge: Overwater Cabanas and Beach Cabanas. A cabana rental includes complimentary admission to Coco Beach Club for up to eight guests. Prices for the admission and cabanas vary by season. Booked guests should visit Cruise Planner for the latest pricing specific to their sailing — as well as the biggest savings. (RoyalCaribbean.com/CruisePlanner).

#### III. CABANAS AND RENTALS

1. Are beach chairs, towels, and umbrellas available at Coco Beach Club at Perfect Day at CocoCay?



Absolutely! Beach chairs, umbrellas and premium towels are complimentary to all guests of Coco Beach Club. Guests who have rented a cabana will have eight premium towels waiting for them there.

# 2. Are there any water activities or snorkel gear available to rent at Coco Beach Club at Perfect Day at CocoCay?

Complimentary floating mats are available for all Coco Beach Club guests on a first come, first served basis. Snorkel gear is available to rent for a fee at Chill Beach. For Coco Beach Club Cabana guests 2 sets of snorkel gear are complimentary and can be requested through the Cabana Attendant.

# 3. What types of cabanas are available at Coco Beach Club at Perfect Day at CocoCay, and what is the cost to rent them?

There are two types of cabanas at Coco Beach Club. You can choose to elevate your beach day by booking the Overwater Cabana and/or the Beach Cabana. Both types include complimentary admission to Coco Beach Club for up to eight guests and are serviced by a Cabana Attendant who will tend to your food and drink orders as well as anything else you may need. The cabanas also include unlimited bottled water, dining area, 4 lounge chairs, sectional sofa, a ceiling fan, lockable storage, power outlets, and Bluetooth speakers so you can listen to your favorite music. There is also a minibar stocked with wine, beer, and soft drinks (included with purchase of a beverage package; otherwise available a la carte at an additional charge).

Additionally, each Overwater Cabana features a two person overwater hammock, a slide into to the ocean, and a wet bar.

Cabana pricing varies by season. For exact pricing, we recommend that booked guests visit Cruise Planner (<u>RoyalCaribbean.com/CruisePlanner</u>) — the best way to plan your time at Perfect Day at CocoCay. Cruise Planner always has the latest prices for your sailing. Plus you'll save on your experiences when you book ahead.

# 4. What is the difference between a Overwater Cabana and a Beach Cabana at Coco Beach Club at Perfect Day at CocoCay?

The spacious Overwater Cabana sits out on the ocean. It is reached via a floating walkway that leads you from the shore to your cabana, where you will enjoy unparalleled overwater views.

The Beach Cabana is located right on the beach, surrounded by powdery white Bahamian sand and directly facing the ocean.

The cost for both cabana options includes admission to Coco Beach Club for up to eight guests and each cabana type is serviced by a Cabana Attendant who will tend to your food and drink orders and anything else you may need. The cabanas also include unlimited bottled water, dining area, 4



lounge chairs, a sectional sofa, a minibar (included with purchase of a beverage package; otherwise available a la carte at an additional charge), a ceiling fan, lockable storage, snorkel gear, power outlets, and Bluetooth speakers so you can listen to your favorite music.

Additionally, each Overwater Cabana features a two person hammock, a slide entry into the ocean, and a wet bar.

Overwater Cabana size: 675 sq. ft. (25x27 feet); Beach Cabana size: 288 sq. ft. (18x16 feet).

5. Are there age, height or weight restrictions or requirements for any of the cabana features at Coco Beach Club— like the slide at each Overwater Cabana?

Guests of all ages are permitted at Coco Beach Club and at the rental cabanas. Overwater Cabanas have a slide with a minimum weight restriction of 50 lbs and a maximum weight of 150 lbs. Features of Coco Beach Club such as the Beach Cabanas and infinity pool have their own health and safety rules which will be posted at each.

### IV. WHAT TO BRING

### 1. Do I need my SeaPass<sup>®</sup> card to enter Coco Beach Club at Perfect Day at CocoCay?

You will need your SeaPass<sup>®</sup> card to exit and re-board the ship, so be sure to bring it with you. To enter Coco Beach Club, you'll need to present your SeaPass<sup>®</sup> card as well as a ticket that will be delivered to your stateroom the previous day. You'll then be provided with a wristband. If you wish to leave Coco Beach Club during the day and explore the rest of the island, you can use your wristband to enter and exit as you please — just be sure to keep it on.

## V. DINING

# 1. Will I be able to find gluten free, vegetarian, or kosher meal options at Coco Beach Club at Perfect Day at CocoCay? What if I have other dietary needs?

You'll find gluten free and vegetarian options available at the Coco Beach Club restaurant as well as options to suit most dietary needs. Kosher foods are not prepared on Perfect Day at CocoCay — however, kosher requests can be accommodated onboard Royal Caribbean ships.

# 2. At Perfect Day at CocoCay, what are the food / dining / restaurant options at Coco Beach Club? Is dining included? How do I reserve — are reservations required?

Coco Beach Club features a complimentary restaurant with an elevated menu, as well as pastries and coffee in the morning and a buffet assortment of salads and starters throughout lunch. No reservations are required, however, dining times can be requested early in the day at the Coco



Beach Club restaurant to accommodate your preferred timing.

- **3.** Can I use my dining package at the restaurant at Coco Beach Club at Perfect Day at CocoCay? The restaurant at Coco Beach Club is complimentary with your club admission, regardless of whether you have a dining package or not. Enjoy an elevated menu at no extra charge.
- 4. Is there a kids menu at the restaurant at Coco Beach Club at Perfect Day at CocoCay? Yes, there is a specific menu for kids available, as well as a buffet with salads and a variety of starters to satisfy even the pickiest eaters.

### VI. BAR/DRINKS

- Can I use my beverage package at Coco Beach Club at Perfect Day at CocoCay? Yes! Beverage packages purchased onboard or on Cruise Planner (<u>RoyalCaribbean.com/CruisePlanner</u>) will be active at Coco Beach Club, just as they are on the rest of the island. Additionally, there is complimentary coffee service in the morning and fruit infused water in the afternoon. If you rent a cabana you will enjoy an unlimited supply of bottled water. Each Beach and Overwater Cabana also has a minibar stocked with beer, wine, and soft drinks (included with purchase of a beverage package; otherwise available a la carte at an additional charge).
- 2. At Perfect Day at CocoCay, are drinks included with the Coco Beach Club admission fee? Unless you have purchased a beverage package, you will have to pay for drinks at Coco Beach Club. Pricing is per the a la carte bar menu. All drinks must be purchased with your SeaPass<sup>®</sup> card.

### VII. RULES AND POLICIES

1. Are there any age restrictions for Coco Beach Club at Perfect Day at CocoCay? Are kids allowed at Coco Beach Club?

There are no age restrictions to enter Coco Beach Club, guests of all ages are welcome.

## VIII. ACCESSIBILITY

2. Is Coco Beach Club at Perfect Day at CocoCay accessible?

Yes, Coco Beach Club is accessible. To access the beach, guests may use a complimentary beach



wheelchair. There is a lift in the pool, a lower counter at the bar, ramps to the dining area, an accessible restroom and a shower.

Accessible trams are available all day on regular rotation between the ship and Coco Beach Club.

### IX. TRANSPORTATION

### 1. Is there transportation to Coco Beach Club at Perfect Day at CocoCay?

A tram dedicated to guests of Coco Beach Club will run approximately every 10 minutes, all day. Guests can board the tram near Arrivals Plaza.

### X. WAYFINDING

### 1. At Perfect Day at CocoCay, how long does it take to walk to Coco Beach Club from the ship?

The walk time from the Arrivals Plaza to Coco Beach Club is approximately 10 minutes.

Here are approximate walk times from Coco Beach Club to various attractions:

- Thrill Waterpark ~ 6 minutes
- Harbor Beach ~ 6 minutes
- Oasis Lagoon ~ 3 minutes
- Chill Island ~ 5 minutes
- South Beach ~3 minutes

There is also a complimentary island tram that runs all day between main areas on the island. Tram route and all walk times are indicated on the island signage as well as on the Wayfinding Map.

