

FREQUENTLY ASKED QUESTIONS

Child Water Safety Program Implementation: February 2017 – June 2017

1. What is the child water safety program?

To make Royal Caribbean an even safer brand for families of all ages, we have initiated an enhanced child water safety program consisting of:

- Licensed lifeguards manning all pools.
- Revamped pool rules signage, focusing heavily on visuals to transcend language barriers and to be easily understood by parents and their children.
- Enhanced onboard communications, including stateroom signage, pool deck signage and digital signage, throughout the ship.

2. Do all ships have lifeguards?

Certified lifeguards are being implemented on the entire Royal Caribbean fleet, beginning immediately with *Oasis of the Seas*.[®] There is a targeted June 2017 date to have lifeguards on every single ship. Lifeguards will be clearly marked in a red and white uniform with “Lifeguard” on their shirt.

3. How many lifeguards will there be per pool and when will they be available?

There will always be at least one lifeguard at each pool, during pool opening hours, which vary by ship. No pool will be open without the presence of a lifeguard, including the Solarium pools.

4. Can I leave my child under the supervision of a lifeguard?

Lifeguards are not babysitters. They are there to reduce risk and act in the event of an emergency. Although lifeguards are on duty, adult supervision is required for children ages 12 and under at all times.

5. Are there swim vests available for my child to use onboard?

Yes. Complimentary swim vests will be available in three different sizes, located near the towel station, for children between the ages of 4 and 12. Instructions on how to properly fit the life vests will be available near the towel station.

6. Can I take a swim vest off the ship?

No. Life vests have been made available to our guests for use at our onboard pools only.

7. Will there be a lifeguard at the whirlpools and Jacuzzis?

No. Lifeguards will only be focused at the pools and Solarium pools.

