

ICON OF THE SEAS



FREQUENTLY ASKED QUESTIONS

Last Updated: January 2024

GENERAL INFORMATION:

1. What is Icon Class? How is *Icon of the Seas* unique to other ships in Royal Caribbean's fleet?

Icon Class is not just another ship class – It's an extraordinary, game-changing new class of adventure. First in class, *Icon of the Seas*, raises the bar for family vacations packed with thrills, chills, and wows. Discover new adrenaline pumping experiences like Category 6 waterpark – the largest waterpark at sea with 6 record-breaking slides - or Crown's EdgeSM, a new test of bravery. Looking to hang loose and relax? *Icon of the Seas* offers more ways to chill than any other ship – with 7 pools to choose from including the largest pool at sea, the first suspended infinity pool at sea, and the first swim-up bar in the fleet, Swim & Tonic. And at night, enjoy world-class shows in venues that push the limit of your imagination with the all new AquaDome– a first-of-its-kind space with performances that push the bounds of bravery beneath a towering waterfall. Or catch bold feats on ice in Absolute Zero, the biggest ice-skating arena in our fleet. Essentially something for everyone – truly the icon of vacations!

2. When will *Icon of the Seas* debut?

Icon of the Seas will now be open for sale to both group and individual reservations and will begin sailing January 2024.

3. What itinerary options will *Icon of the Seas* offer?

During her inaugural season, *Icon of the Seas* will homeport in Miami, Florida and will sail to the Caribbean, offering a mix of 7-night Eastern & Western Caribbean itineraries – both inclusive of a visit to Royal Caribbean's private destination, Perfect Day at CocoCay.

4. How many rooms are onboard *Icon of the Seas*?

Spanning across 20 decks, *Icon of the Seas* is the home to 2,805 rooms, offering a variety of accommodations. *Icon of the Seas* will offer some of the most spacious rooms in the Royal Caribbean fleet including all new spaces designed for the best ocean views and rooms built with families in mind. This introduces new category types designed with dedicated spaces for kids, split compartment bathrooms, as well as luxury suites with prime views from the aft or forward of the ship. And, for the most over-the-top family vacation, check-out the Ultimate Family Townhouse. Spanning across three different levels, the new Ultimate Family Townhouse is sure to offer something for everyone with an in-suite slide, cinema, a private patio with exclusive entrance to Surfside, and so much more!

5. Will *Icon of the Seas* have dedicated conference space onboard to accommodate groups and other special events/activities?

Absolutely! Rest-assured that *Icon of the Seas* is the perfect option for groups of all sizes, offering venue options galore.

6. When will additional information be unveiled about *Icon of the Seas*' unique onboard features?

We've been working tirelessly around the clock to make sure this ship will have the latest innovations to ensure the best vacation ever. Stay tuned for exciting updates in the coming months as we continue to reveal more information on the 40 ways to dine & drink, as well as entertainment, and, of course, a few more exciting features you won't want to miss!

ICONIC THRILLS

7. How many slides are part of Category 6 Waterpark onboard *Icon of the Seas*? And what are the riding requirements?

The largest waterpark at sea, Category 6 Waterpark will include 6 record-breaking slides that span across 5 decks:

- **Frightening BoltSM**: The tallest drop slide at sea
(Min Height: 52" tall | Max Weight: 264 lbs)
- **Pressure DropSM**: The first open freefall slide at sea
(Min Height: 52" tall | Max Weight: 264 lbs)
- **Storm-ChasersSM (2)**: The longest mat racing slides at sea
(Min Height: 48" tall | Max Weight: 264 lbs)
- **Hurricane HunterSM**: The first family raft slide at sea
(Min Height: 48" tall | Max Weight: 595 lbs)
- **Storm SurgeSM**: The first suspended family raft slide at sea
(Min Height: 48" tall | Max Weight: 595 lbs)

8. Is Category 6 Waterpark onboard *Icon of the Seas* complimentary for guests?

All adventures within Category 6 Waterpark are complimentary, allowing guests to enjoy their favorite waterslides as many times as desired during the hours of operation: 9:00 AM – 10:00 PM.

9. What is Surfside?

Surfside is the first-ever neighborhood at sea dedicated to families - The boldest, stay-all-day adventure catering to guests of all ages. Splashaway Bay aquapark features slides, spray fountains and a massive drench bucket that keeps the kids running back for more. Or head to the Water's Edge pool for unmatched, infinite horizon views. In between arcade plays and carousel spins, fuel up at dining spots serving crowd-pleasing bites and foodie delights. Kids of all ages get hangout spots of their own with the award-winning Adventure Ocean and Social 020 teen space close by. And finish by toasting to your best family vacation ever at a new family-friendly hangout mixing up kid-approved sips, as well as grownup drinks with a twist.

10. Are there any requirements within Surfside that families should be aware of?

Our young cruisers wishing to explore the fun of Splashaway Bay must be fully potty trained, but Baby Bay is nearby offering our littlest adventurers who are still in diapers a place to splash and play. Additionally, the slide within Splashaway Bay requires a minimum height of 42" tall and a maximum weight of 300 lbs.

11. What is Crown's Edge and are there any restrictions to be aware of?

Crown's Edge is a complimentary aerial challenge along the ship's crown & anchor that is sure to be a fear-inducing adventure! It's part skywalk, part ropes course, part thrill ride, and an all-out test of courage - as, right when least expected, the floor beneath could collapse, leaving only the most daring guests dangling high over the ocean. As we continue to build-out this experience, the participation requirements, such as height and weight restrictions, will be shared at a later date.

12. Will *Icon of the Seas* have a FlowRider? If so, how many?

Absolutely! *Icon of the Seas* wouldn't be complete without fleet favorites that guests have grown to love. There will be one FlowRider surf simulator onboard, as well as other brand staples like Adrenaline PeakSM - the ultimate rock-climbing expedition, Sports Court, and a totally reimagined mini-golf course.

ICONIC CHILLS

13. How many pools will be onboard *Icon of the Seas*?

While onboard *Icon of the Seas*, guests can choose from seven different pools and nine whirlpools. The seven unique pool options are:

- **The Hideaway Pool:** The first suspended infinity pool at sea providing 180-degree ocean views. Located in The Hideaway Neighborhood on Deck 15. Hours of Operation: 9:00 a.m. – 10:00 p.m.
- **Royal Bay:** The largest pool at sea, designed for all guests to enjoy. Located in Chill Island Neighborhood on Deck 15. Hours of Operation: 9:00 a.m. – 10:00 p.m.
- **The Cove Pool:** An infinity, portside pool directly facing the ocean. Located in Chill Island Neighborhood on Deck 15. Hours of Operation: 9:00 a.m. – 10:00 p.m.

- **Cloud 17:** Adults-only pool deck (age 16+ years old) overlooking the ocean with dedicated Lime & Coconut bar and whirlpool. Located in Chill Island Neighborhood on Deck 17. Hours of Operation: 8:00 a.m. – 7:00 p.m. (Maximum Capacity: 249)
- **Swim & Tonic:** First-to-brand swim-up bar located in Chill Island Neighborhood on Deck 16. Seating for 12 at swim-up bar. Hours of Operation: 9:00 a.m. – Late.
- **Water’s Edge:** Family pool adjacent to Splashaway Bay & Baby Bay with breathtaking ocean views from the aft of the ship. Located in Surfside Neighborhood on Deck 7. Hours of Operation: 8:00 a.m. – 7:00 p.m.
- **The Grove Suite Sun Deck:** An outdoor exclusive sun deck dedicated to Star and Sky Class suite guests. The Grove Suite Sun Deck features a pool, a whirlpool, and al fresco restaurant –The Grove. Hours of Operation: TBD

ICONIC WOWs

14. Will *Icon of the Seas* have an ice-skating rink?

Yes. Absolute Zero, the largest ice arena at sea, designed to make every seat the best seat to watch all-star performers unleash maximum axels and supersized spins, all while an immersive, digitally mapped backdrop instantly transforms this arctic arena to showcase unimaginable storylines. During the day, this venue is open for guests to skate at their leisure. Hours of Operation: 9:00 a.m. – Late.

15. Is Absolute Zero strictly dedicated to ice performances or can it transform to allow for a wider variety of activities?

Like other ships in the fleet, the ice arena onboard *Icon of the Seas* is a multifunctional space that will offer a variety of activities. The use of a floor covering allows for events and other activities to take place without impacting the ice surface.

16. What is the AquaDome?

The largest free-standing dome at sea, the AquaDome is perched at the crown of the ship and is a first-of-its-kind space that opens a world of new possibilities. The AquaDome neighborhood transforms from a tranquil oasis at daybreak to a roaring theater at night with our first enclosed AquaTheater. From performances that push the bounds of bravery beneath a mesmerizing, morphing, towering waterfall to gourmet grazing and mixology magic against a background of wraparound ocean views. Hours of Operation: 7:00 a.m. – Late.

ICONIC ACCOMMODATIONS:

17. What new room categories are coming to *Icon of the Seas*?

Icon of the Seas will offer guests a variety of room options spanning across 28 unique categories, offering some of the most spacious rooms we’ve ever designed. Over 50% of *Icon*’s room types are new to brand, including 8 new Suite categories and rooms designed specifically with families in mind. For the most over-the-top VIP stay, the Ultimate Family Townhouse takes family vacations to the max – spanning across three different levels with an in-suite slide, cinema, and patio with exclusive entrance to Surfside Neighborhood.

18. How many higher occupancy rooms will there be onboard *Icon of the Seas*?

More than 82% of all rooms onboard *Icon of the Seas* will accommodate 3 or more guests, opening a broad array of accommodation options for families.

19. Can higher occupancy rooms be booked online?

Guests or travel partners interested in booking 5 or more guests within one room can accomplish this in one of two ways: 1) Secure the desired room by booking the first four guests via Espresso or your preferred booking channel, and then call us to assist in expanding the qualifying room beyond quad occupancy, or 2) Give us a call and we're happy to assist with booking all guests in the room.

20. What percent of *Icon of the Seas*' rooms have a balcony?

More than 70% of all rooms onboard *Icon of the Seas* will have balconies.

21. How many guests can the Ultimate Family Townhouse accommodate?

The maximum capacity is 8 guests.

22. Does the Ultimate Family Suite offer complimentary Thrill Island Water Park on Perfect Day at CocoCay?

We are thrilled to share the Ultimate Family Townhouse onboard *Icon of the Seas* will offer guests complimentary access into Thrill Island Water Park!

SUITES

23. Will the Royal Suite Class program be offered on *Icon of the Seas*?

Yes, *Icon of the Seas* will represent the newest ship offering the Royal Suite Class program – featuring all the elements that your clients have learned to love.

24. Are there dedicated experiences for Suite guests?

Absolutely! Suite guests can experience our largest Suite neighborhood yet –including The Grove Suite Sun Deck, the Suite Lounge, and exclusive dining options. The Grove Suite Sun Deck is an exclusive outdoor deck dedicated to Sky and Star Class Suite guests which features a pool, whirlpool, and al fresco restaurant – The Grove.

25. To place a Suite on hold, what are the required deposit amounts and payment terms?

Sky Class and Sea Class Suite accommodations will require a non-refundable deposit of \$250 per person, while a \$600 per person non-refundable deposit is required for Star Class rooms. Payment timelines align with the rest of the fleet and are dependent upon sailing length.

26. What is the room configuration of the Ultimate Family Townhouse? What amenities are included?

The Ultimate Family Townhouse is a sprawling adventure-filled pad with three levels of incredible surprises. Guests of all ages can plunge down the slide into the coolest living room ever, where hidden nooks wait to be explored. The cinema room sets the stage for unrivaled movie nights and karaoke sing-offs with a popcorn machine and monster-themed daybed. And a private patio level is sure to be the new favorite hang spot for table tennis competitions, with all the fun and splash of Surfside just steps away. The whole family enjoys Royal Suite Class Star status that unlocks exclusive experiences, like a personal Royal Genie, priority access everywhere onboard, and so much more. This room is 1,772 square feet with a wrap-around balcony on the second level and a private balcony off the main bedroom. The main bedroom and kids' bedroom reside on the second level.