SAILING MADE EASY

At Royal Caribbean®, we want to ensure all necessary steps are taken for a quick, seamless boarding and cruise planning experience. From downloading the Royal Caribbean app to creating an account online, our technology makes it simpler than ever.

WHY SHOULD GUESTS DOWNLOAD THE APP?

MOBILE APP
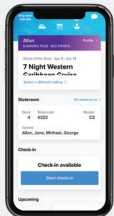
MOBILE APP		WEB BROWSER
✅	Contactless Online Check-In for Faster Boarding	✅
✅	Check-In for One Guest or Entire Party Under the Same Reservation	✅
✅	Scan Passport (Scan via app, manual entry on web)	❌
✅	Upload Security Photo	❌
✅	Select Required Terminal Arrival Time	✅
✅	Complete Health Questionnaire — Available 2 Days Prior to Sailing	❌
✅	Save Early and Book Specialty Dining, Shore Excursions & More!	✅

WEB BROWSER

COMMUNICATIONS ARE FASTER
Guests receive instant app notifications about necessary action items related to their cruise.
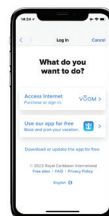
ARRIVAL IS A BREEZE
Guests make an arrival appointment and receive their boarding pass during app check-in for faster boarding.

SAFETY BRIEFING IS EASIER
Guests should launch the Safety Briefing in the app in the terminal or once onboard. All guests must complete the Safety Briefing at their assigned assembly station in order for the ship to sail.

CONNECT TO SHIP WIFI FOR FREE
To get full access to Royal Caribbean app content or to purchase an internet plan, guests need to connect to the ship Wi-Fi once onboard. The app is free to download and use!*

*No internet package required to use the app; however in-app purchases are available

BEST CRUISE LINE SINCE 2003
OVERALL AND IN THE CARIBBEAN
Travel Weekly Readers' Choice Awards

Royal Caribbean INTERNATIONAL

SAILING MADE EASY

Here are some proactive ways to make the most of the Royal Caribbean app or online services.

HELPFUL INFORMATION

ENTER EMAIL ADDRESS

The guests may enter their email address at the time of booking to ensure they receive important cruise communications

DOWNLOAD THE APP

Guests may download the app and create a guest account upon booking their first reservation

LINK SAILING TO THE APP

If guests sailing did not auto-link with the app, they should verify that their manual link was properly established

INTRODUCE SAFETY BRIEFING

Guests may start the Safety Briefing and watch the in-app safety video on boarding day

COMPLETE SAFETY BRIEFING

The Safety Briefing must be completed onboard by checking into the assigned assembly station before the ship sails

USE THE APP PRE-CRUISE

There are great deals available for specialty dining, shore excursions, beverage packages and more — all reservable in the app

USE THE APP ONBOARD

Guests may use the app throughout the sailing for dining, activities, entertainment and onboard communications

ADVISE IMPORTANCE OF EDOCS

Once an email notification is receive, the guest may print, read and retain their eDocs, as they may contain important details not found in other communications

INFORM ABOUT BAG TAGS

The guests' eDocs contain a single, printable embarkation bag tag that the guest can duplicate as required; tags are also available at the pier

BEST CRUISE LINE SINCE 2003
OVERALL AND IN THE CARIBBEAN
Travel Weekly Readers' Choice Awards

RoyalCaribbean
INTERNATIONAL