



ROYAL CARIBBEAN® SALES AND SUPPORT DIRECTORY

Your Strategic Account Managers and Business Development Support Specialists are here to support you and all of your Sales needs. Feel free to contact them.

SOUTHEAST

BDS Supervisor	Adrian Alvarez	BDSSupport@rccl.com	1-800 -327 -2056 x37979
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
South Dade & Keys, FL	Kendall Suarez	Jennifer Greenfield JenniferGSupport@rccl.com	1-800-327-2056 x83600
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Florida: St. Petersburg/West Central	TBD	Amy Southgate AmySSupport@rccl.com	1-800-327-2056 x83603
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Kissimmee, FL	Lauren Mair	Joanne Cotterman JoanneCSupport@rccl.com	1-800-327-2056 x83610
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West Palm Beach, FL	Hazel Morera	Lorraine Madeo LoriMSupport@rccl.com	1-800-327-2056 x83611
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	Support Specialist	Manager	
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		Travis Evans TravisESupport@rccl.com	1-800-327-2056 x83622
		Meredith Berger MeredithBSupport@rccl.com	1-800-327-2056 x83607
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		Hong Ngo HongNSupport@rccl.com	1-800-327-2056 x83604
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
New Jersey, Puerto Rico & The Caribbean, Bermuda	TBD	Mike Francis MikeFSupport@rccl.com	1-800-327-2056 x83614
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New Jersey: North & New York: Manhattan	Thomas Cherry	Diego Velez DiegoVSupport@rccl.com	1-800-327-2056 x83625
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Rhode Island/Western Connecticut	Arci Gonzalez	Susan Dentino SusanDSupport@rccl.com	1-800-327-2056 x83619
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New Hampshire/Vermont/Maine		Melissa Ozkurt MelissaOSupport@rccl.com	1-800-327-2056 x83615
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Connecticut Western/SE New York/Bronx		Gail Goldberg GailGSupport@rccl.com	1-800-327-2056 x83677
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NORTHEAST

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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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CENTRAL

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BDS Supervisor	Sergio Bendana	BDSSupport@rccl.com	1-800 -327 -2056 x37987
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Louisiana/Arkansas/ Mississippi/ Western Tennessee		Lori Goynes LoriGoynesSupport@rccl.com	1-800-327-2056 x83675
Wisconsin & N. Illinois	Emily Reyes	Michael Di Maria MichaelDSupport@rccl.com	1-800-327-2056 x83641
Indiana & Kentucky	TBD	Monika Hopkins MonikaHSupport@rccl.com	1-800-327-2056 x83630
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BDS Supervisor	Sergio Bendana	BDSSupport@rccl.com	1-800 -327 -2056 x37987
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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		TBD HoustonSupport@rccl.com	1-800-327-2056 x83649
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WEST			
BDS Supervisor	Javier Caraballo	BDSsupport@rccl.com	1-800-327-2056 x35308
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Minnesota, North & South Dakota	Ashley Harbidge	John Winters JohnWSupport@rccl.com	1-800-327-2056 x83642
California: Central/N. Los Angeles	Emily Reyes	Randy Raudt RandyRSupport@rccl.com	1-800-327-2056 x83654
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Oregon/Hawaii/California: San Francisco/San Jose		Janice Martinez JaniceMSupport@rccl.com	1-800-327-2056 x83686
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Texas: E. Dallas	Elizabeth Del Campillo	Alexis Mullen AlexisMSupport@rccl.com	1-800-327-2056 x83645





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CANADA			
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Ontario	TBD	TBD SFrCanSupport@rccl.com	1-800-327-2056 x83673
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Central Ontario/Atlantic Canada	TBD	Patricia Di Benedetto PatriciaDSupport@rccl.com	1-800-327-2056 x83687

