



ROYAL CARIBBEAN® SALES AND SUPPORT DIRECTORY

Your Strategic Account Managers and Business Development Support Specialists are here to support you and all of your Sales needs. Feel free to contact them.

SOUTHEAST

Senior BDS	Adriana Alvarez	BDSSupport@rccl.com	1-800 -327 -2056 x37979
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
South Dade & Keys, FL	Kendall Suarez	Jennifer Greenfield JenniferGSupport@rccl.com	1-800-327-2056 x83600
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West, GA	Denise Bacerio	Robin Washington RobinWSupport@rccl.com	1-800-327-2056 x83618
North Broward, FL		Abby Cauff-Brown AbbySupport@rccl.com	1-800-327-2056 x83601
Florida: St. Petersburg/West Central	Diosmary Vega	Amy Southgate AmySSupport@rccl.com	1-800-327-2056 x83603
South Broward, FL		Tony Bonanzinga TonyBSupport@rccl.com	1-800-327-2056 x83602
Kissimmee, FL	Lauren Mair	Joanne Cotterman JoanneCSupport@rccl.com	1-800-327-2056 x83610
Florida: Tampa/West Central		Kirk Diebold KirkDSupport@rccl.com	1-800-327-2056 x83635
West Palm Beach, FL	Hazel Morera	Lorraine Madeo LoriMSupport@rccl.com	1-800-327-2056 x83611
North Carolina: Western/SW Virginia: Roanoke		Mechelle Letto MechelleSupport@rccl.com	1-800-327-2056 x83606





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	Support Specialist	Manager	
Orlando, Fl East, GA Alabama/East Tennessee/FL Panhandle	LaWanda Trapp	Kelly Sakryd KellySSupport@rccl.com	1-800-327-2056 x83608
		Travis Evans TravisESupport@rccl.com	1-800-327-2056 x83622
		Meredith Berger MeredithBSupport@rccl.com	1-800-327-2056 x83607
South Carolina Florida: Naples/ Sarasota North Florida, Fl	Monique Pingue	Brittany Hall BrittanyHSupport@rccl.com	1-800-327-2056 x83612
		Hong Ngo HongNSupport@rccl.com	1-800-327-2056 x83604
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NORTHEAST			
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
New Jersey, Puerto Rico & The Caribbean, Bermuda	Amanda Morales	Mike Francis MikeFSupport@rccl.com	1-800-327-2056 x83614
Eastern Long Island, NY	Miliciades (Mil) Bendana	Molly Paolini MollyPSupport@rccl.com	1-800-327-2056 x83639
Brooklyn & Western Long Island, NY		Michael Artz MichaelASupport@rccl.com	1-800-327-2056 x83623
New Jersey: North & New York: Manhattan	Thomas Cherry	Diego Velez DiegoVSupport@rccl.com	1-800-327-2056 x83625
Central, NJ		Marissa Crescenzi MarissaCSupport@rccl.com	1-800-327-2056 x83624
Rhode Island/Western Connecticut	Arci Gonzalez	Susan Dentino SusanDSupport@rccl.com	1-800-327-2056 x83619
Boston, MA		Mary Kate Baker MKSupport@rccl.com	1-800-327-2056 x83620
New Hampshire/Vermont/Maine		Melissa Ozkurt MelissaOSupport@rccl.com	1-800-327-2056 x83615
New Jersey: South & Delaware	Carlos Montoya	Danielle Fox DanielleFSupport@rccl.com	1-800-327-2056 x83613
Connecticut Western/SE New York/Bronx		Gail Goldberg GailGSupport@rccl.com	1-800-327-2056 x83677
Pennsylvania: NE & Philadelphia		Carlos Alcantara CarlosASupport@rccl.com	1-800-327-2056 x83676





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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Eastern Maryland		Laura Schwerzler LauraSSupport@rccl.com	1-800-327-2056 x83633
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CENTRAL

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Senior BDS	Sergio Bendana	BDSSupport@rccl.com	1-800 -327 -2056 x37987
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Louisiana/Arkansas/ Mississippi/ Western Tennessee		Lori Goynes LoriGoynesSupport@rccl.com	1-800-327-2056 x83675
Wisconsin & N. Illinois	Emily Reyes	Michael Di Maria MichaelDSupport@rccl.com	1-800-327-2056 x83641
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Cleveland, OH	Lavesh Dhanani	Kathy Killen KathyKSupport@rccl.com	1-800-327-2056 x83636
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
Texas: Houston/Galveston	Ali Ozan	Rusty Fletcher RustyFSupport@rccl.com	1-800-327-2056 x83689 1-800-327-2056 x83649
Eastern Missouri and Central/Southern Illinois	Elizabeth Del Campillo	TBD	1-800-327-2056 x83664
Columbus, OH		Chris Donatelli ChrisDSupport@rccl.com	1-800-327-2056 x83637





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WEST			
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Minnesota, North & South Dakota	Ashley Harbidge	John Winters JohnWSupport@rccl.com	1-800-327-2056 x83642
California: Central/N. Los Angeles	Emily Reyes	Randy Raudt RandyRSupport@rccl.com	1-800-327-2056 x83654
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Texas: West TX/Austin/San Antonio		Jeannie Robertson JeannieRSupport@rccl.com	1-800-327-2056 x83644
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Texas: E. Dallas	Elizabeth Del Campillo	Alexis Mullen AlexisMSupport@rccl.com	1-800-327-2056 x83645





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CANADA			
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TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
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Central Ontario/Atlantic Canada	Nicole Vanegas	Patricia Di Benedetto PatriciaDSupport@rccl.com	1-800-327-2056 x83687

