

2023  2024

# ULTIMATE WORLD CRUISE

# YOUR WORLD. YOUR WAY.

17 EPIC VOYAGES

## ULTIMATE WORLD CRUISE FAQs

### OVERALL QUESTIONS

#### **What is the Ultimate World Cruise?**

The Ultimate World Cruise is a never-before-offered Royal Caribbean adventure that takes your clients on a 274-night journey around the world from December 10, 2023 – September 10, 2024. The adventure begins and ends in Miami, Florida, visiting all 7 continents, 65 countries, over 150 ports of call, with 18 overnights and 11 World Wonders. More than 40 of the ports they'll visit are either rarely available on our other itineraries or brand new to Royal Caribbean, so get them ready for the exploration of a lifetime. Book the Ultimate World Cruise early to ensure the best accommodation throughout the entire voyage.

To speak with an Ultimate World Cruise expert regarding the upcoming adventure:

- Call us at 800-423-2100
- Email us at [WorldCruise@rccl.com](mailto:WorldCruise@rccl.com) with your full name, booking number, and the details of your inquiry
- Text us at 800-562-7625

#### **What is an Ultimate Cruise segment?**

The Ultimate World Cruise can be taken as a whole, or your clients can choose from the four available Ultimate Cruise segments to take a portion of the voyage instead. The names and dates of the four Ultimate Cruise segments that make up the Ultimate World Cruise are as follows:

- Ultimate Americas Cruise: December 10, 2023 – February 11, 2024, 64 Nights, 36 destinations
- Ultimate Asia Pacific Cruise: February 11, 2024 – May 9, 2024, 87 Nights, 40 destinations
- Ultimate Middle East & Med Cruise: May 9, 2024 – July 10, 2024, 63 Nights, 44 destinations
- Ultimate Europe & Beyond Cruise: July 10, 2024 – September 10, 2024, 63 Nights, 40 destinations

#### **What is the starting price for the Ultimate World Cruise?**

Considering all that's included in the 274-night Ultimate World Cruise fare, your clients will enjoy an incredible value. No matter which stateroom they choose, their fare includes Ultimate World Cruise complimentary amenities like business class airfare, pre-cruise hotel and gala, Deluxe Beverage Package, gratuities, VOOM internet package, wash and fold laundry service, and more.

Ultimate World Cruise		
Stateroom Category	Lead Rate	With pay-in-full savings of 10%
Interior Stateroom	Starting from \$59,999 Per Person*	\$53,999 Per Person*
Ocean View Stateroom	Starting from \$64,999 Per Person*	\$58,499 Per Person*
Balcony Stateroom	Starting from \$82,949 Per Person*	\$74,654 Per Person*
Junior Stateroom	Starting from \$117,599 Per Person*	\$105,839 Per Person*
Other Suite Categories	Call us at 800-423-2100 for availability and pricing	Call us at 800-423-2100 for availability and pricing

\*Taxes, fees, and port expenses of \$4,667 USD per person are additional and are subject to change at any time. All starting prices listed are per person, in USD, cruise only, based on double occupancy and are subject to change at any time.

**What is the starting price for the Ultimate Cruise segments?**

Considering all that's included in your clients' Ultimate Cruise segment fare, they'll enjoy an incredible value. No matter which stateroom they choose, their fare includes Ultimate Cruise segment complimentary amenities like Deluxe Beverage Package, gratuities, VOOM internet package, and wash and fold laundry service.

<b>Ultimate Americas Cruise</b>		
<b>Stateroom Category</b>	<b>Lead Rate</b>	<b>Price per day</b>
Interior Stateroom	\$12,499 Per Person*	\$198 Per Person*
Ocean View Stateroom	\$13,799 Per Person*	\$219 Per Person*
Balcony Stateroom	\$17,599 Per Person*	\$279 Per Person*

<b>Ultimate Asia Pacific Cruise</b>		
<b>Stateroom Category</b>	<b>Lead Rate</b>	<b>Price per day</b>
Interior Stateroom	\$16,799 Per Person*	\$193 Per Person*
Ocean View Stateroom	\$18,499 Per Person*	\$213 Per Person*
Balcony Stateroom	\$23,599 Per Person*	\$271 Per Person*

<b>Ultimate Middle East &amp; Med Cruise</b>		
<b>Stateroom Category</b>	<b>Lead Rate</b>	<b>Price per day</b>
Interior Stateroom	\$13,599 Per Person*	\$219 Per Person*
Ocean View Stateroom	\$14,199 Per Person*	\$229 Per Person*
Balcony Stateroom	\$18,699 Per Person*	\$302 Per Person*

<b>Ultimate Europe &amp; Beyond Cruise</b>		
<b>Stateroom Category</b>	<b>Lead Rate</b>	<b>Price per day</b>
Interior Stateroom	\$12,899 Per Person*	\$208 Per Person*
Ocean View Stateroom	\$13,799 Per Person*	\$223 Per Person*
Balcony Stateroom	\$17,799 Per Person*	\$287 Per Person*

\*Taxes, fees, and port expenses are additional and are subject to change at any time. All starting prices listed are per person, in USD, cruise only, based on double occupancy and are subject to change at any time.

**Is there a discount for paying the full balance of my Ultimate World Cruise or any of the four Ultimate Cruise segments?**

Absolutely! Guests who pay for the Ultimate World Cruise or any of its segments in full by the dates listed below will receive a 10% discount.

- Ultimate World Cruise — 01-06-23
- Ultimate Americas Cruise — 01-06-23
- Ultimate Asia Pacific Cruise — 02-11-23
- Ultimate Middle East & Med Cruise — 05-09-23
- Ultimate Europe & Beyond Cruise — 07-10-23

For details on our standard payment schedule, please see [here](#).

**What ship will I be on for the Ultimate World Cruise or one of the four Ultimate Cruise segments, and will it be revitalized prior to the sailing date?**

The Ultimate World Cruise and the four Ultimate Cruise segments are offered exclusively on *Serenade of the Seas*. No matter where in the world your clients are sailing, panoramic views and acres of glass ensure they'll never miss a moment of the surrounding scenery. In between adventures ashore, they can soak up the sun by the pool, tee off on the mini-golf green and indulge in world-class flavors that will take them from Tuscany to Tokyo. Your clients can explore the amenities onboard *Serenade of the Seas* [here](#). *Serenade of the Seas* will undergo a revitalization in 2022, in line with our commitment to refresh our ships every few years to ensure they always deliver the best guest experience possible. The plans for each ship will vary but typically include cosmetic updates to keep the ship in great shape.

**What are the 11 World Wonders the Ultimate World Cruise and the four Ultimate Cruise segments will visit, and on what dates?**

- Ultimate Americas Cruise: December 10, 2023 – February 11, 2024
  - Chichen Itza: via Cozumel Dec 13, 2023
  - Christ the Redeemer: via Rio de Janeiro Dec 31, 2023
  - Iguazu Falls: via Buenos Aires Jan 5, 2024
  - Machu Picchu: via Lima Jan 29-30, 2024
- Ultimate Asia Pacific Cruise: February 11, 2024 – May 9, 2024
  - Great Barrier Reef: via Airlie Beach and Cairns March 13-14, 2024
  - Great Wall of China: via Beijing April 7-8, 2024
  - Taj Mahal: via Cochin May 1, 2024
- Ultimate Middle East & Med Cruise: May 9, 2024 – July 10, 2024
  - Petra: via Aqaba May 17, 2024
  - Pyramids of Giza: via Alexandria May 21-22, 2024
  - Temple of Artemis: via Ephesus May 28, 2024
  - Colosseum: via Rome July 1, 2024
- Ultimate Europe & Beyond Cruise: July 10, 2024 – September 10, 2024
  - There are no World Wonders visited during this Ultimate Cruise segment.

**WHAT IS INCLUDED**

**What benefits are included when booking the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Guests who join us for the entire Ultimate World Cruise will receive the following inclusions:

- Embarkation Amenities
  - Round-trip business class airfare
  - Pre-cruise hotel and gala
  - Premium transfers between airport, hotel and ship
- Onboard Amenities
  - Deluxe Beverage Package for entire voyage
  - VOOM Wi-Fi internet for entire voyage for up to two devices per stateroom
  - Gratuities for entire voyage
  - Wash and fold laundry service
  - Our Crown & Anchor Society guests who hold Platinum status and above will also receive the exclusive benefit of included excursions to the 7 New World Wonders.

Guests who join us for one of the four Ultimate Cruise segments will receive the following inclusions:

- Deluxe Beverage Package for entire segment
- VOOM Wi-Fi for entire segment for up to two devices per stateroom
- Gratuities for entire segment
- Wash and fold laundry service for entire segment

**If confirmed on the Ultimate World Cruise or one of the four Ultimate Cruise segments, is a guest able to debark at any point and then rejoin the ship at a different port later?**

Yes, providing local regulations allow it. The cost of the Ultimate World Cruise or Ultimate Cruise segment is not prorated for any elected days missed.

**What is included in the 7 New World Wonders Shore Excursions package for the Ultimate World Cruise and when will I have more details about them?**

The 7 New World Wonders Shore Excursions package is complimentary to all Ultimate World Cruise guests who have achieved Platinum Crown & Anchor Society status and above. This includes excursions and transportation to each of the 7 New World Wonders — including Chichen-Itza via ferry and bus from Cozumel, Christ the Redeemer via train and/or bus from Rio de Janeiro, Machu Picchu via flights, train, and bus from Lima and/or surrounding ports of call, the Great Wall of China via bus from Beijing, the Taj Mahal via flight, bus and/or train from Cochin and/or Mumbai, Petra via bus from Aqaba and the Colosseum via bus from Rome (Civitavecchia).

**What are the details of included Ultimate World Cruise and Ultimate Cruise segment amenities such as the Deluxe Beverage Package, laundry service, and VOOM Wi-Fi package?**

The Deluxe Beverage Package includes an array of non-alcoholic refreshments to satisfy all tastes, including Fountain Soda and refills at any venue; Coca-Cola Freestyle beverages; Coca-Cola souvenir cup; Non-alcoholic cocktails (“mocktails”); Still and Sparkling water; Premium Coffee, Premium Tea; Fresh squeezed juices; and Cocktails, Spirits, Liquor, Beer and Wine by the Glass with a value of up to \$13 per serving. Receive a 40% discount on bottled wine priced up to \$100, and 20% discount on wine priced above \$100. Additional beverage packages, such as bottled water, will be available for purchase both pre-cruise and during the voyage.

The complimentary laundry package includes wash and fold laundry service for up to 3 laundry bags per week.

The VOOM Wi-Fi package is complimentary to all Ultimate World Cruise and Ultimate Cruise segment guests and includes VOOM Surf + Stream for up to two devices per stateroom. VOOM Surf + Stream Voyage Package lets your clients message and video chat on messenger services, browse the web, send emails, post on social media and video chat live. Plus, stream their favorite videos, music and shows.

**What will the drinking age be for the Ultimate World Cruise and the four Ultimate Cruise segments?** Twenty-one is the minimum drinking age onboard sailings departing from the United States, Canada or the United Arab Emirates. On sailings departing from the Caribbean, South America, Europe, Asia, Australia and New Zealand, it is 18 unless the home port's legal drinking age is higher than 18, in which case the higher age applies. This applies to possession of alcohol as well.

**I'm almost ready to book the Ultimate World Cruise or one of the four Ultimate Cruise segments. How do I find out more?**

We have a designated Ultimate World Cruise / Ultimate Cruise segment contact line that will connect your clients with our team of trained specialists to provide them with impeccable service and deep knowledge of the product. They can speak to these experts by dialing 800-423-2100, or by calling any of our service centers and choosing the Ultimate World Cruise.

## **LOGISTICS**

**Will I receive the same stateroom for the entire duration of my Ultimate World Cruise or Ultimate Cruise segment?**

Our Ultimate World Cruise team will ensure that your clients get the same stateroom for the entirety of the cruise when purchased within the exclusive booking window through November 2021. If they are purchasing their Ultimate World Cruise after the Ultimate Cruise segments have opened for sale, our team will work with them to make every effort to secure the same stateroom for their entire time onboard, based on the remaining available inventory.

**If I'm booked on the Ultimate World Cruise or one of the four Ultimate Cruise segments, can I upgrade my stateroom for a portion of my journey?**

To ensure guests are able to remain in their same stateroom for the duration of their voyage, the stateroom your clients select at the time of booking will be their stateroom for the duration of their cruise. If they are considering an upgrade, we suggest they make it a full journey experience.

**What is the payment schedule for the Ultimate World Cruise and the four Ultimate Cruise segments?** To reserve a stateroom on the Ultimate World Cruise or one of the four Ultimate Cruise segments a non-refundable deposit is required. Final payment must be received by Royal Caribbean 180 days prior to cruise departure. For bookings created within 180 days prior to cruise departure, final payment must be received within 48 hours of booking.

**How long do I have to place my deposit for the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

If outside of final payment, our Ultimate World Cruise and Ultimate Cruise segment guests are able to place a two-week hold to lock in their preferred stateroom and price before deposit is required. Their deposit must be placed within the two-week offer period to secure their selected stateroom.

**Can I use a Future Cruise Credit towards the cost of the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Valid Future Cruise Credits are accepted as a form of payment toward the Ultimate World Cruise and the four Ultimate Cruise segments.

**Can I add a 3<sup>rd</sup> or 4<sup>th</sup> guest in the stateroom for the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Yes, your clients can add a 3<sup>rd</sup> and 4<sup>th</sup> guest to their stateroom and they will receive the same package benefits.

**When can I book Shore Excursions for the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Our team has been meticulously curating special shore excursions for your clients' Ultimate World Cruise! Shore excursions will be available to reserve beginning:

- Ultimate Americas Cruise- — January 27, 2023
- Ultimate Asia Pacific Cruise — March 17, 2023
- Ultimate Middle East & Med Cruise — April 14, 2023
- Ultimate Europe & Beyond Cruise — May 19, 2023

Our Private Journeys program offers exclusive, immersive, once-in-a-lifetime experiences specially tailored to their group or preferences. To learn more about Private Journeys, your clients can contact us at 844-571-7851 (U.S. & Canada) or 801-666-3031 (International) — or via email at [PrivateJourneys@rccl.com](mailto:PrivateJourneys@rccl.com) — and the team will be happy to assist Monday - Friday from 8:00 AM - 5:00 PM EST. If they're ready to begin curating their own Private Journey, your clients can click here to submit a request.

**I see we're going to Africa during the Ultimate World Cruise. Will you offer an African Safari Shore Excursion?**

Yes! We're excited to offer land safaris and look forward to sharing more details once our full lineup of Shore Excursions is available.

**REFUNDS / CREDITS**

**Why are the Ultimate World Cruise and the four Ultimate Cruise segments only offered as nonrefundable?**

Our Ultimate World Cruise and the four Ultimate Cruise segments are a unique adventure that has never before been offered by Royal Caribbean and we want to ensure that our guests who are committed to sharing this experience with us receive priority placement. To preserve this unique experience, all sailings onboard *Serenade of the Seas* from December 10, 2023 – September 10, 2024, will be offered as exclusively nonrefundable.

**If I do not need air travel, can I get a credit for the air portion of my Ultimate World Cruise ticket?**

Yes, the deadline to opt out of the business-class airfare offer is January 6, 2023. For more information regarding air travel accommodations, please call 1-800-423-2100.

**If I booked the Ultimate World Cruise and want to change it to one of the four Ultimate Cruise segments, can I update my existing reservation?**

Our Ultimate World Cruise and the four Ultimate Cruise segments are all separate sailings. If your clients would like to change from the Ultimate World Cruise to an Ultimate Cruise segment, please speak with our Ultimate World Cruise Team to review your options.

**CROWN AND ANCHOR SOCIETY MEMBERS**

**As a Crown & Anchor Society member, am I entitled to discounts or additional benefits on the Ultimate World Cruise and the Ultimate Cruise segments?**

Yes, Platinum members and above will enjoy the exclusive benefit of complimentary Shore Excursions to the 7 New World Wonders if booked on the Ultimate World Cruise 180 days before the sailing date. Status also must be achieved 180 days before the sailing date. And all our Crown & Anchor Society members will enjoy enhanced benefits when purchasing the Ultimate World Cruise or Ultimate Cruise segments — details to follow in the near future. For our Diamond Plus and Pinnacle Guests, there will be a single supplement discount available. Additionally, double points will be awarded to all Suite guests sailing on the Ultimate World Cruise, as well as Suite guests sailing on individual Ultimate Cruise segments.

**I traditionally book through NextCruise. Will the Ultimate World Cruise and the four Ultimate Cruise segments be available to book onboard?**

Absolutely. Guests sailing with us are able to book onboard with our NextCruise team and their booking will be sent to me, their preferred travel professional back home. Your clients can visit the NextCruise Team the next time they're onboard to learn more.

**If I achieve a new Crown & Anchor Society status during my Ultimate World Cruise or one of the four Ultimate Cruise segments, will I receive my new benefits?**

Exclusively for our Ultimate World Cruise and the four Ultimate Cruise segments, Crown and Anchor guests will enjoy new tier status and tier benefits on the day of achievement.

**PREPARING FOR THE ADVENTURE**

**What should I pack for the Ultimate World Cruise or one of the four Ultimate Cruise segments?** Comfortable attire for day excursions, staple pieces your clients can repeat and clothes they can layer should be at the top of their packing list! Remind them to consider the changing climates and different cultures they'll experience throughout their journey. Rest assured that our shops onboard and stores in-port will give your clients plenty of opportunities to add to their wardrobe as the adventure unfolds.

**What travel documents do I need to bring with me for the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Documentation requirements depend on each guest's citizenship and date of travel and are specific to the countries being visited. We recommend that your clients' passports are valid for a minimum of six months past the end date of their voyage. To see what documentation is currently required for the countries included in the Ultimate World Cruise, visit <https://visacentral.com/health-requirements?login=royalcaribbean>. When connecting with this specialized team, make sure your clients mention they are traveling on Royal Caribbean's Ultimate World Cruise or one of the four Ultimate Cruise segments.

**Will you offer luggage service and provide luggage storage onboard the Ultimate World Cruise and the four Ultimate Cruise segments?**

We have partnered with specialty luggage service providers which will give your clients the option to send their bags to the ship ahead of their cruise. Luggage storage onboard will be offered to our passengers embarking on the entire Ultimate World Cruise as well as those booking one of the four Ultimate Cruise segments.

**Will you cover my parking at the pier if I'm on the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Parking is not included in the Ultimate World Cruise or Ultimate Cruise segment package, but premium transfers from the pre-cruise hotel will be available exclusively for our Ultimate World Cruise guests.

**HEALTH AND WELLNESS**

**Do I need travel insurance for the Ultimate World Cruise or the four Ultimate Cruise segments?** While travel protection is not required, we encourage guests to secure coverage for their peace of mind. Our Ultimate World Cruise and Ultimate Cruise segment Concierge Line will be happy to provide guidance on your clients' options.

**What if I get sick onboard the Ultimate World Cruise or the four Ultimate Cruise segment or need to disembark due to an emergency?**

We have excellent medical care facilities onboard should your clients require assistance. We also encourage them to purchase travel insurance for peace of mind should a cruise disruption occur due to an unexpected medical emergency. If your clients do need to disembark, the Guest Services team onboard will provide guidance.

**Will I have typical daily lifestyle amenities available to me on the Ultimate World Cruise and the four Ultimate Cruise segments, such as a gym and salon?**

Our Vitality at Sea Fitness center has a wide variety of workout equipment as well as group classes with professional trainers. Your clients can also take advantage of our jogging track on deck 10. Our Spa Hairstylists onboard are available to your clients so they can look sharp for their days out and every special celebration.

**What if I get pregnant before or during the Ultimate World Cruise or the four Ultimate Cruise segments?**

Royal Caribbean cannot allow guests who will be more than 23 weeks pregnant at any time during the cruise to sail. If this will affect your clients' adventure with us, they can contact our Ultimate World Cruise team and we will be happy to review their options with them.

**I have dietary needs. Will they be accommodated during the Ultimate World Cruise or the four Ultimate Cruise segments?**

Yes, of course! Please have your clients inform one of our Ultimate World Cruise and Ultimate Cruise segment Concierge Line team members at the time of booking and they will ensure their dietary needs are met.

**Will there be medical and dental staff onboard the Ultimate World Cruise and the four Ultimate Cruise segments?**

Rest assured — we are working hard to give your clients' peace of mind as they embark on this one-of-a-kind voyage. Medical staffing needs will be assessed prior to sailing and will include two to three doctors,



three to five nurses, a medical secretary dependent on final guest count and guest needs. Our medical facilities are stocked with a variety of equipment, including cardiac monitors, automated external defibrillators, ventilators, x-ray machines and processors, laboratory equipment, a selection of acute care medications, a regular pharmacy and a variety of minor surgical and orthopedic supplies. While dentistry is not provided onboard, our medical team can assist your clients with in-port locations for services.

**Is it safe for me to sail on the Ultimate World Cruise or the four Ultimate Cruise segments?**

Before booking or sailing on a cruise, all guests should consider their individual risk level for severe illness resulting from pathogen exposure and make an informed decision accordingly. We recommend guests with a higher risk of severe illness consult with their doctor prior to booking this particular itinerary.

**Which immunizations and vaccinations will I need for the Ultimate World Cruise or the four Ultimate Cruise segments?**

All guests, ages five and older, will be required to be fully vaccinated for COVID-19 at least 14 days prior to sailing. Additionally, we highly recommend that all guests meet with their primary care physician prior to sailing to ensure they're fit to travel. Guests should discuss with their doctors that they'll be traveling for a long period of time, as additional immunizations may be recommended based on individual needs. For more information, please have your clients visit the CDC Travelers' Health section. Please note, requirements and policies are subject to change.

**Are there travel insurance options available on the Ultimate World Cruise or the four Ultimate Cruise segments?**

There are travel insurance options available to U.S. guests who meet certain qualifications. For more information, please have your clients call 800-423-2100.

**ONBOARD EXPERIENCE**

**Will I still be able to contact the Concierge Line while onboard the Ultimate World Cruise or the four Ultimate Cruise segments?**

Personalized assistance will be provided for our passengers embarking on the entire Ultimate World Cruise as well as the Ultimate Cruise segments. Rest assured, this service will be an extension of our Ultimate World Cruise team.

**How can I fill my sea days onboard during the Ultimate World Cruise or the four Ultimate Cruise segments?**

There are plenty of ways to fill your clients' sea days with memorable experiences — like relaxing by the pool or at the Vitality at Sea Spa, joining one of our many onboard activities and events, browsing the shops or trying their luck at Casino Royale.

**Will holidays be celebrated onboard during the Ultimate World Cruise and the four Ultimate Cruise segments?**

We look forward to celebrating holidays with your clients onboard and making it a celebration they'll remember forever!

**Will the entertainment vary throughout the Ultimate World Cruise and the four Ultimate Cruise segments?**

Yes! Nobody does entertainment quite like we do, and we have an exciting entertainment lineup for your clients that will spotlight local entertainers and unique performances.

**Will the food and beverage selection vary throughout the Ultimate World Cruise and the four Ultimate Cruise segments?**

Absolutely! We look forward to offering your clients an array of regional and seasonal items and encourage them to experience our Specialty Restaurants onboard.

**If I need to disembark the ship for longer than the stay in port during the Ultimate World Cruise or one of the four Ultimate Cruise segments, will I be able to return?**

Yes. In the event that your clients need to interrupt their cruise, our onboard team will work with them to ensure a safe return to the ship.

**What's the minimum age to sail on the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Infants must be at least 12 months old on the first day of the cruise.

**Will I be able to sail on the Ultimate World Cruise or one of the four Ultimate Cruise segments if I have special needs?**

Our goal is to make all our guests as comfortable as possible, both on and off the ship. Our cruise ships have spacious corridors to accommodate 180 degree turns for wheelchairs. Most decks are accessible via automatic doors, and all public rooms feature entrances with gradual inclines. For more information regarding how we can best accommodate your clients needs, please visit

<https://www.royalcaribbean.com/experience/accessible-cruising/mobility-disabilities>

**Will I have a mailing address during the Ultimate World Cruise or of one of the four Ultimate Cruise segments?**

While we don't have a shipboard mailing address for your clients, our complimentary Wi-Fi will allow them to stay connected as much (or as little) as they'd like.

**How do I get medication during the Ultimate World Cruise and the four Ultimate Cruise segments?** We recommend your clients travel with their required medication, and ports we visit will also have pharmacies should they need them during their cruise. If they have specific prescription medication needs, we can help with these too. Once they are booked on the World Cruise, they can submit their prescription requirements in advance to our Access Department at [special\\_needs@rccl.com](mailto:special_needs@rccl.com) so that we can coordinate to their needs.

**Will I need local currencies for the ports visited throughout the Ultimate World Cruise or the four Ultimate Cruise segments?**

Some countries accept U.S. dollars, but it's a good idea to familiarize themselves with a particular country's accepted currencies. If your clients would like local currencies for the countries we visit, the ship will have some currencies available for exchange based on availability.

**Will the crew change over while I'm onboard the Ultimate World Cruise or one of the four Ultimate Cruise segments?**

Yes. Our onboard crew will change based on market and shipboard requirements.

**As an Ultimate World Cruise or Ultimate Cruise segments guest, will I have additional perks at Perfect Day at CocoCay?**

We look forward to sharing our exciting lineup of Ultimate World Cruise exclusives with your clients as we near the start of their adventure.

**If I am on the Ultimate World Cruise or one of the four Ultimate Cruise segments, when will I get my collected duty-free items?**

Duty Free Items will be held for your clients until the end of the Ultimate World Cruise.

**Will group space be offered on the Ultimate World Cruise or the four Ultimate Cruise segments?** Due to the unique nature of this sailing, the Ultimate World Cruise will not be open for group space.

**Will there be religious services onboard the Ultimate World Cruise and the four Ultimate Cruise segments (i.e., weekly mass)?**

While we do try to book priests for our Christmas and Easter sailings, we are not able to guarantee that a priest is onboard for all of our sailings. We will try to book a Rabbi onboard for Jewish high holidays (Hanukkah and Passover), and in the absence of a Rabbi booked by Royal Caribbean International, the ship will ask for volunteers to conduct the Seder service on the first night of Passover. We will also offer special dinners for Christmas, Hanukkah, and Passover.

**Should I bring formal attire for any onboard events during the Ultimate World Cruise or the four Ultimate Cruise segments?**

Yes. We encourage our guests to dress up for special occasions onboard to add to the celebration. Your clients might want to pack a couple of their more elegant outfits, so they'll have the option to dress up.