



ROYAL CARIBBEAN HOTELS, POWERED BY PRICELINE

Trade FAQs

Is the Royal Caribbean Hotels program available internationally?

The program is available in the US, Canada, Puerto Rico, and Mexico.

Will Royal Caribbean cover guest's hotel cancellation fees if Royal cancels or modifies the associated cruise, whether or not within final payment?

Yes, we will cover!

Do I need to create an account to book my client's hotel?

No, you just need to log in and access within CruisingPower.com -> Booking Tools -> Hotels -> Royal Caribbean Int'l.

I need to change/cancel my cruise, do I need to change/cancel my hotel reservation separately?

Yes, any changes/cancellations to the hotel bookings need to be done on hotels.royalcaribbean.com or by calling +1 800 434 6038.

Can other currencies be used to book hotels?

Yes.

What is the contact number for Royal Caribbean Hotels?

The contact number is +1 800 434 6038.

What happens if a guest arrives and there is no room availability?

If the hotel is unable to accommodate them, then the guest can contact the Royal Caribbean Hotels customer service phone number +1 800 434 6038.

Will hotel guests earn hotel loyalty points booking through Royal Caribbean Hotels?

This will depend on the property they select.

Will a 3rd/4th guest added to a hotel room be charged?

This will depend on the property they select.

Will the Royal Caribbean Hotels include transfers from the hotel to the pier?

No, unfortunately transfers are not included in this pricing.



Do these hotels include transfers (airport to hotel)?

This will depend on the property they select.

Will the legacy hotel team still be able to book hotels as current, or use this new system?

The legacy program will be terminated when the new program is launched.

Will the Royal Caribbean Hotels system provide warning if the guest or travel partner books a date that conflicts with their cruise?

No, this is a different system and they will not be prompted.

Does Travel Protection cover hotels?

Yes, the Travel Protection Program will cover the Hotel booking in case the guest needs to cancel their cruise and hotel stay under a covered reason.

How many days/months before a cruise are the Royal Caribbean Hotels available to book?

Hotel availability varies depending on how far out rates are uploaded. Meaning we can see different trends for availability at a property level or by market. We often can see a similarity with flight availability, which is up to 330 days before travelling.

