



ESPRESSOSM

Reference Sheet

bookespresso.com

cruisingpower.com

Powerful Business Tools

FlexPay	FlexPay, Espresso's new payment option, lets your clients customize how they pay their balance due. From the dates that work best to the amounts that are most convenient, it's payments on their terms in just a few clicks.
Stateroom Planner	With Espresso's new Stateroom Planner functionality you can now easily shop, configure, and book up to four different staterooms at on. Espresso makes it easier than ever to customize up to four staterooms by Occupancy, Air or cruise only, Loyalty number, Cruisetour packages, Accessibility, Connecting, and Promotional preferences.
Headquarter Groups	Boost engagement like never before. With Headquarter Groups, your members can view and book into your groups with just a few clicks.
GAP Points Redemption	Rewarding your clients is easier than ever. Now you can redeem, share and even purchase Group Amenity Plus points through Espresso to enhance your client's vacation.
Simplified Groups	Book your next group with maximum efficiency. Espresso's updated interface allows you to reserve and manage all your groups with fewer steps and less clicks.
Sleeps 5+ Guests Filter	Espresso lets you seamlessly search accommodations for parties of 5 or more guests. Just click the "Sleeps 5+ Guests" box while in Category Availability.
Transfer Individual Reservations into Groups	Now you can take efficiency to a whole new level by using Espresso to transfer individual or multiple reservations into a Group, email transfer confirmations, and view warning details.

Powerful Business Tools

<p>Single View</p>	<p>With the Espresso interface you can now compare availability and pricing across an existing group you already have booked, with group prevailing rates, and individual best rates, all at a single glance.</p>
<p>Guest Profile & Offers</p>	<p>Create the right booking every time. With Guest Profile and Offers, you can display a customer's history, recent promotions sent to them, last cruise taken and accommodation preferences</p>
<p>Interactive Deck Plans</p>	<p>Espresso's interactive deck plans completely transform how you select staterooms. See availability, switch between selected categories, connecting and accessible staterooms. You can also wait-list staterooms, search for specific venues, and locate closest available staterooms, and so much more.</p>
<p>Espresso Quick Search</p>	<p>The fastest way for you to jump right into our new global reservation system, Espresso. Allowing you to quickly start making an individual or group reservation, or retrieve an existing reservation* right from the CruisingPower homepage, Espresso is the one tool that will transform the way we do business together</p>
<p>Service All Group Types</p>	<p>Whether you're managing a promotional, affinity, or other group, with Espresso you can now service all of your agency's group types.</p>
<p>Future Cruise Credit Redemption</p>	<p>It's time to set sail again, and with Espresso it couldn't be easier. When you book your clients you can now redeem their Future Cruise Credits at the same.</p>