

Stick with us and your clients are eligible to take advantage of our Best Price Guarantee program up to 48-hours prior to their cruise vacation start date, ensuring they secure the best rate and/or promotional offer. And you can get this done in just 3 easy steps!

HOW TO APPLY FOR THE BEST PRICE GUARANTEE PROGRAM:

Once logged into CruisingPower.com go to Brand Programs & News, then choose Cruise with Confidence and select Best Price Guarantee from the program options.

STEP 1 START YOUR REQUEST

Enter the booking number (FIT or Group Booking) and click **BEGIN REQUEST**.

Step 1
Start Your Request

Step 2
Review & Submit

Step 3
Confirmation

Let's Get Started!

Looking to give your clients flexibility in their plans? We get it. Whether your clients are already booked on a future sailing, or are thinking about making a new booking, we have implemented several programs to help them Cruise with Confidence. We've also set up an online refund request form for you to use if your clients were booked on a sailing that has been cancelled under global suspension and they prefer to decline the 125% Future Cruise Credit.

Review the various options below, to request a refund for sailings we cancelled due to global suspension or choose the Cruise with Confidence program that provides the flexibility they're looking for.

Request a Refund

If your clients are booked on a sailing we cancelled due to global suspension of cruising, they will automatically receive a 125% Future Cruise Credit. If your client wishes to decline this higher value Cruise Credit and receive a lower value 100% refund of their cruise fare, please select this option.

Select Program

Best Price Guarantee

If your clients stay with us, they will be eligible to take advantage of our Best Price Guarantee up to 48-hours prior to the cruise vacation, ensuring the best rate and/or promotion we offer.

Select Program

Cancel My Cruise

Cancel any cruise (booked by October 31, 2021) that sets sail from now through April 30, 2022 (May 4, 2022 for Celebrity) and your client is covered. If you cancel at least 48 hours before the sail date by choosing the Cruise with Confidence Future Cruise Credit ("CwC FCC") option, your client will receive a Future Cruise Credit for 100% of the cruise fare paid to us that can be used through April 30, 2022 on any cruise on the same cruise brand scheduled to depart on or before September 30, 2022.

Select Program

Booking ID (Individual or Group)

BEGIN REQUEST

.....To review your clients Best Price visit cruisingpower.com

STEP 2 REVIEW & SUBMIT

The tool will automatically compare the current rate on the booking to the prevailing rate for the sailing. If the prevailing rate is lower than the current rate, the tool will automatically add the difference in the form of a non-refundable onboard credit to the booking.

NOTE:

- Click “View Details” to view a breakdown of the current and prevailing rates.
- The non-refundable onboard credit (OBC) will be converted to USD for bookings in Canadian dollars (CAD).
- The current rate and travel advisor commission are not changed.
- The current rate and prevailing rate are based on cruise fare + NCCF – applicable discounts.

Step 1
Start Your Request

Step 2
Review & Submit

Step 3
Confirmation

REVIEW AND SUBMIT

Before you submit your request, please make sure you review all the information below and verify that everything is correct. Once you've completed your review, click the SUBMIT button at the bottom of the page.

<p>Current Rate</p> <p>2,398.00* USD</p> <p>View Details</p>	<p>–</p>	<p>Prevailing Rate</p> <p>2,302.00** USD</p> <p>View Details</p>	<p>=</p>	<p style="color: green; font-size: 2em;">✔</p> <p style="color: green; font-weight: bold; font-size: 1.2em;">Congratulations!</p> <p style="font-size: 0.8em;">Your clients are entitled to a Non-Refundable Onboard Credit</p> <p style="color: green; font-size: 1.5em; font-weight: bold;">\$96.00†</p> <p style="font-size: 0.8em;">USD OBC</p>
---	----------	---	----------	---

* Current rate is based on total cruise fare your client is paying, including non-commissionable cruise fare (NCCF) and applicable discounts. Excludes government fees and taxes.

** Prevailing rate is based on current total cruise fare including non-commissionable cruise fare (NCCF) for the same ship, sail date, stateroom category and number of guests. Excludes government fees and taxes. Lower rates must be the Royal Caribbean publicly advertised fares available to the general public. Additional restrictions apply, including the terms and conditions of any promotions and pricing programs.

† The onboard credit is non-refundable, non-transferable and has no cash value. Any unused portion of the onboard credit as of 10pm on the last night of the cruise will be forfeited.

..... **To review your clients Best Price visit cruisingpower.com**



Accept the Cruise with Confidence Terms & Conditions and click **SUBMIT**.

I accept the above non-refundable Onboard Credit (OBC) and the [Cruise With Confidence Terms & Conditions](#)

SUBMIT

[Cancel](#)

STEP 3

You're All Set! The non-refundable onboard credit has been automatically applied to the booking. Additionally, a booking confirmation will be sent to the travel advisor.

Step 1
Start Your Request

Step 2
Review & Submit

Step 3
Confirmation



You're All Set!

Your Clients' **\$96.00** USD OBC

Non-Refundable Onboard Credit has been applied to **Booking ID: 2936487**

No additional action is required on your part. You'll receive an email confirmation and a booking invoice shortly. You can retrieve the reservation in Espresso to view your client's non-refundable Onboard Credit.

We look forward to welcoming your clients onboard in the near future.

Thank you for your support and loyalty.

SUBMIT ANOTHER BOOKING

PRINT

..... **To review your clients Best Price visit cruisingpower.com**