



HEALTHY SAILING MADE EASY

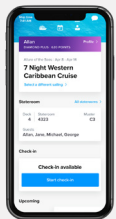
Royal Caribbean App



Download Our App to Stay Informed

With your partnership, we can ensure that your clients are taking the necessary steps to prepare for a safe vacation well in advance. From downloading the Royal Caribbean app to, to creating a guest account online and completing required health forms, our technology makes it simpler than ever.

WHY SHOULD GUESTS DOWNLOAD THE MOBILE APP?



MOBILE APP

✓	Contactless Online Check-In	✓
✓	Check-In For One Guest Or Entire Party Under the Same Reservation	✓
✓	Scan Passport (Scan via app, manual entry on web)	✗
✓	Upload Security Photo	✗
✓	Select Required "Arrival Appointment"	✓
✓	Complete Health Questionnaire 24 Hours Prior to Sailing	✗



WEB BROWSER



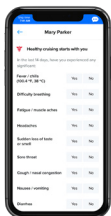
COMMUNICATIONS ARE EASIER

Guests receive email and app push notifications about health protocols and necessary action items related to their cruise.



ARRIVAL IS EASIER

Guests make an arrival appointment and receive their boarding pass during Mobile Check-In, enabling physical distancing and smoother boarding.



CHECK-IN IS EASIER

With Mobile Check-In, guests can upload passport information and security photos, and complete their necessary Health Questionnaire, Health Advisement & Cruise Ticket Contract 24 hours in advance of sailing.



SAFETY BRIEFING IS EASIER

Guests can launch the Safety Briefing in the app in the terminal or once onboard. All guests must complete the Safety Briefing at their assigned assembly station in order for the ship to sail.

FOR MORE INFORMATION, VISIT LOYALTOYOUALWAYS.COM



CRUISING POWER™



NOTICE: Prior to booking, please consult all applicable U.S. Centers for Disease Control travel advisories, warnings, or recommendations relating to cruise travel, at cdc.gov/travel/notices. If a certain threshold level of COVID-19 is detected onboard the ship during your voyage, the voyage will end immediately, the ship will return to the port of embarkation, and your subsequent travel, including your return home, may be restricted or delayed.

Due to evolving health protocols, some imagery and messaging may not accurately reflect current onboard and destination offerings, or the public health standards and government requirements that modify or limit these offerings. Onboard and destination experiences, features, itineraries, and guest conduct rules vary by ship and destination and are subject to change without notice. ©2021 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 21076099 • 5/13/2021



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YOUR ROLE AS A TRAVEL ADVISOR

ENTER EMAIL ADDRESS

Enter the guest's email address at the time of booking, so the guest receives important health and safety communications

DOWNLOAD THE APP

Ensure your client has downloaded the app and created a guest account upon booking every reservation

LINK SAILING TO THE APP

Verify with your client that they have properly linked their upcoming sailing to the app

FIELD QUESTIONS

Assist your client with questions about check-in, the Cruise Ticket Contract and Health Acknowledgement

INTRODUCE SAFETY BRIEFING

Guide your client to start their Safety Briefing and watch the in-app safety videos on boarding day

COMPLETE SAFETY BRIEFING

Advise that the Safety Briefing must be completed by all guests onboard before the ship sails

USE THE APP ONBOARD

Encourage your client to use the app throughout the sailing for dining, activities, entertainment & onboard communications

HEALTH NOTIFICATION

Royal Caribbean will guide the guest through required testing and health steps directly via email and app notifications

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EDocs | BAG TAGS GUIDE

- Travel partners will be notified via email that their clients' documents (EDoc) are available on CruisingPower.com for them to retrieve or pass along to their client.
- Your clients' EDocs contain a single, printable embarkation bag tag that the client can duplicate as required. If your client would prefer, embarkation tags are also available at the pier.
- **IMPORTANT:** Please encourage your clients to print, read and retain their EDoc as it contains important details about their upcoming cruise, which may include specific travel information, not found elsewhere in the communications they have received from Royal Caribbean.

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