



Royal Caribbean International

My Royal Cruise

CRUISING POWERSM

Last Update: 3/25/2024

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Cruise Planner

Royal Caribbean International

Introducing the enhanced Cruise Planner!

Now, effortlessly shop and book pre-cruise onshore and onboard experiences directly from CruisingPower.com, giving you and your clients unparalleled ease and flexibility for their upcoming vacation.

- Reservations must be in Booked Status (BK).
- Payments can be made using credit cards or promotional onboard credit.
- Group Bookings – Individual reservations can be processed if the Group Shell is on Booked Status.
- Attempting to add, modify or cancel Cruise Planner products too close to the sailing date will trigger an error message. Once onboard, the guest can resume planning.

Table of Contents

Create a Cruise Planner Reservation	3
Modify a Cruise Planner Reservation.....	11
Cancel a Cruise Planner Reservation.....	125

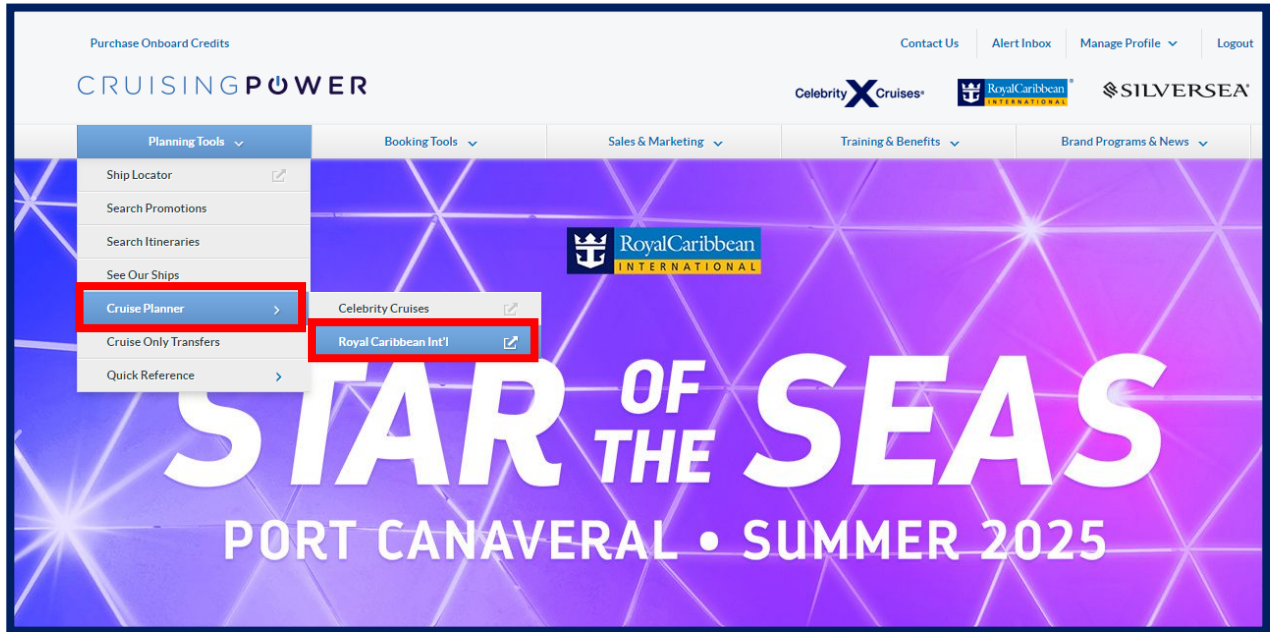
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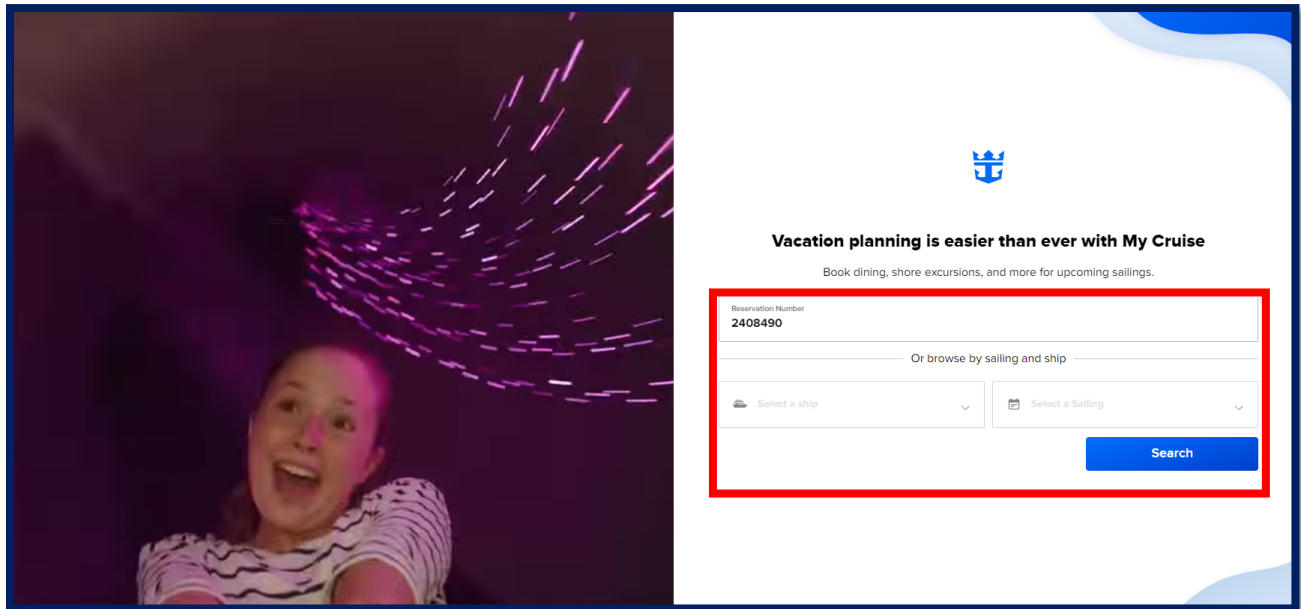


Create a Cruise Planner Reservation

1. Hover over Planning Tools, click Cruise Planner and select the respective brand.



2. The Cruise Planner landing page will display. Enter the guest's individual or group reservation number and click **Search**. If the reservation number is unknown, the ship and sail date can be used to browse the sailing.




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3. Select and “**Confirm the guest**” who you are shopping for. If shopping for multiple persons from the reservation, this can be indicated later on in the process when choosing the item.



Great! Let's keep going

Who are we cruise planning for now?

Clark Kent

Lois Lane

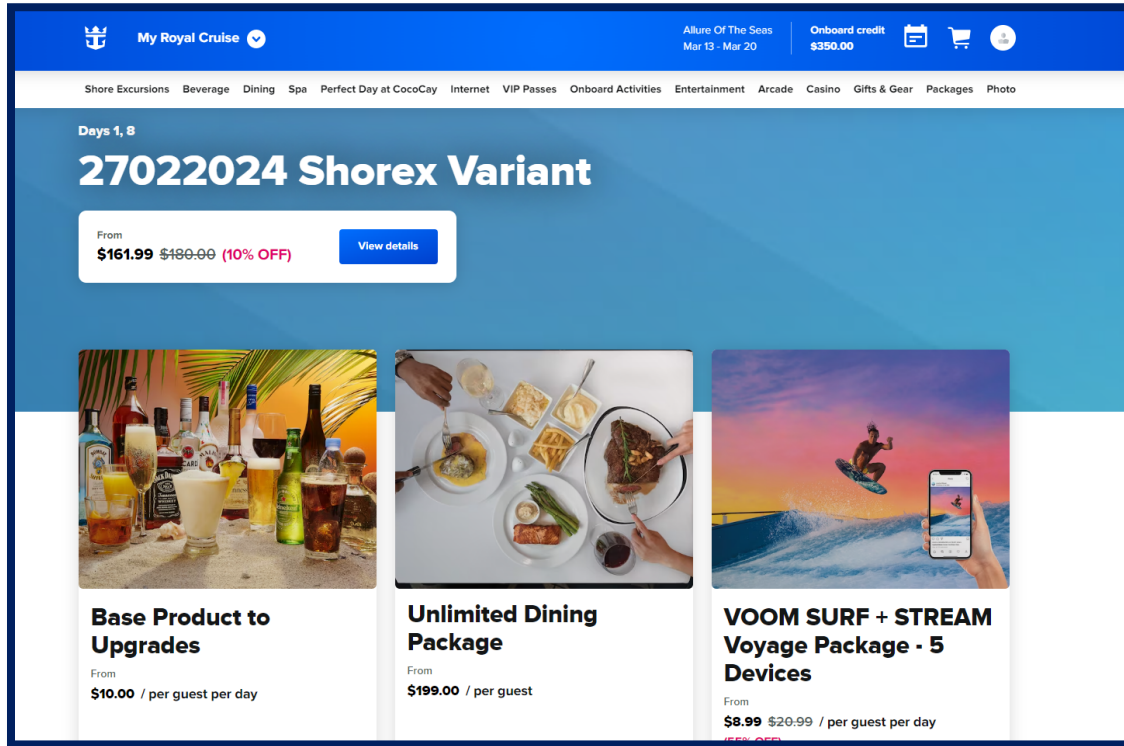
Confirm guest

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Personalized Cruise Planner Page

Browse and book available products from the Cruise Planner catalog.




My Royal Cruise ▼ Allure Of The Seas Mar 13 - Mar 20 Onboard credit \$350.00

Shore Excursions Beverage Dining Spa Perfect Day at CocoCay Internet VIP Passes Onboard Activities Entertainment Arcade Casino Gifts & Gear Packages Photo

Days 1, 8


27022024 Shorex Variant

From **\$161.99** ~~\$180.00~~ (10% OFF) [View details](#)



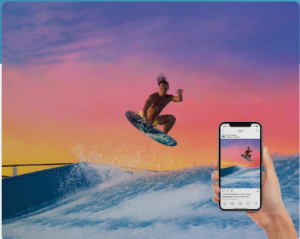
Base Product to Upgrades

From **\$10.00** / per guest per day



Unlimited Dining Package

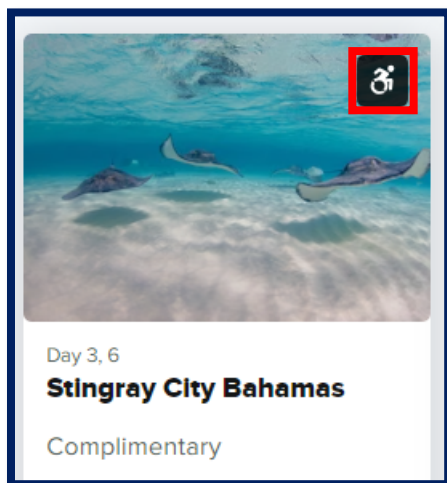
From **\$199.00** / per guest



VOOM SURF + STREAM Voyage Package - 5 Devices

From **\$8.99** ~~\$20.99~~ / per guest per day (55% OFF)

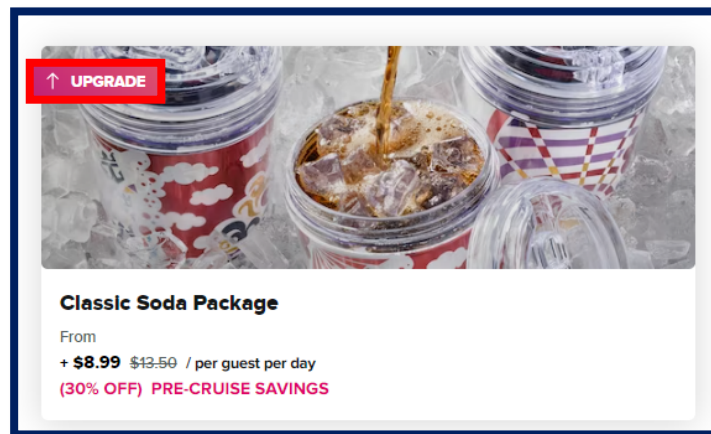
Easily navigate available offerings with indicators such as accessible features, upgrade, plus other badges indicating limited availability and sold out.



Day 3, 6

Stingray City Bahamas

Complimentary



↑ UPGRADE

Classic Soda Package

From **+\$8.99** ~~\$13.50~~ / per guest per day (30% OFF) **PRE-CRUISE SAVINGS**

Last Update: 3/25/2024



- Once a product has been selected, the product detail page will appear to provide a detailed overview of the selection. Once you have reviewed the product and ready to move forward with your selection, click “Reserve”.

Island History & Rum Tasting
Day 7 - Basseterre, St Kitts & Nevis

From **\$59.00** / per guest

Reserve

Overview
Drink in the history of St. Kitts along with some Caribbean rum on an educational tour of landmark sites. After a scenic drive through old Basseterre, taste seven flavors of Caribbean rum on the grounds of Fairview Great House and Botanical Garden, a restored West Indian plantation home built in 1701. Learn about the rum legacy left by the Irish and its impact on the lives of Caribbean people.

Highlights

- Historic Basseterre: The capital of St. Kitts comes to life on a scenic, narrated drive through town.
- Caribbean Rum Tasting: Learn about the rum legacy left by Irish settlers, while sampling different flavors of the precious beverage.
- Fairview Great House: See authentic Colonial furnishings and features, and explore tropical gardens at this former West Indies plantation.

Important details and advisements

- Identification may be required.
- Guests must be of legal drinking age to drink alcohol.
- Prices of Shore Excursions include local transportation, such as motor coaches, limousines, taxis and boats (unless otherwise indicated in the excursion description). Meals and/or beverages are only provided when specified in the excursion description. Snorkeling, scuba and golf tours only include the equipment specified as part of the price. Shore Excursions are subject to cancellation or modification, depending on the number of guests participating. In the event of an excursion cancellation or modification, we will endeavor to provide advance notice to you. Certain tours

Duration 2hr 30 min

Available on Day 7 8:30 am - 10:00 am

Activity Level Mild
Full participation may require leisurely walking over primarily even surfaces...
[Read more](#)

Restrictions
Minimum age: 21 years

What to wear

- Non-slip shoes
- Sunglasses
- Casual attire
- Hat

What to bring

- Credit cards
- Local currency
- SeaPass
- Biodegradable sunscreen

- Select the guest(s), day, and time you wish to book and click “Add to cart.”

Island History & Rum Tasting
Day 7 - Basseterre, St Kitts & Nevis

From **\$59.00** / per guest

Close

Make a reservation
Select up to 14 guests

Your reservation

Clark Kent Lois Lane

Day
Day 7 - Basseterre, St Kitts & Nevis

Time
8:30 am 9:00 am 9:30 am 10:00 am

You've selected

Guests	2 Adults
Day 7	Basseterre, St Kitts &...
Time	8:30 am

Clark	\$59.00
Lois	\$59.00

Total **\$118.00**

Add to cart

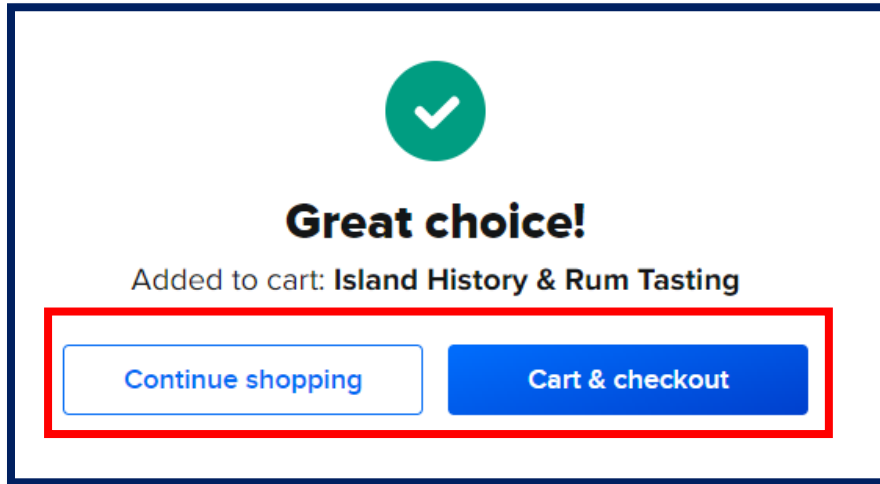
Applicable tax and/or gratuity calculated in cart.

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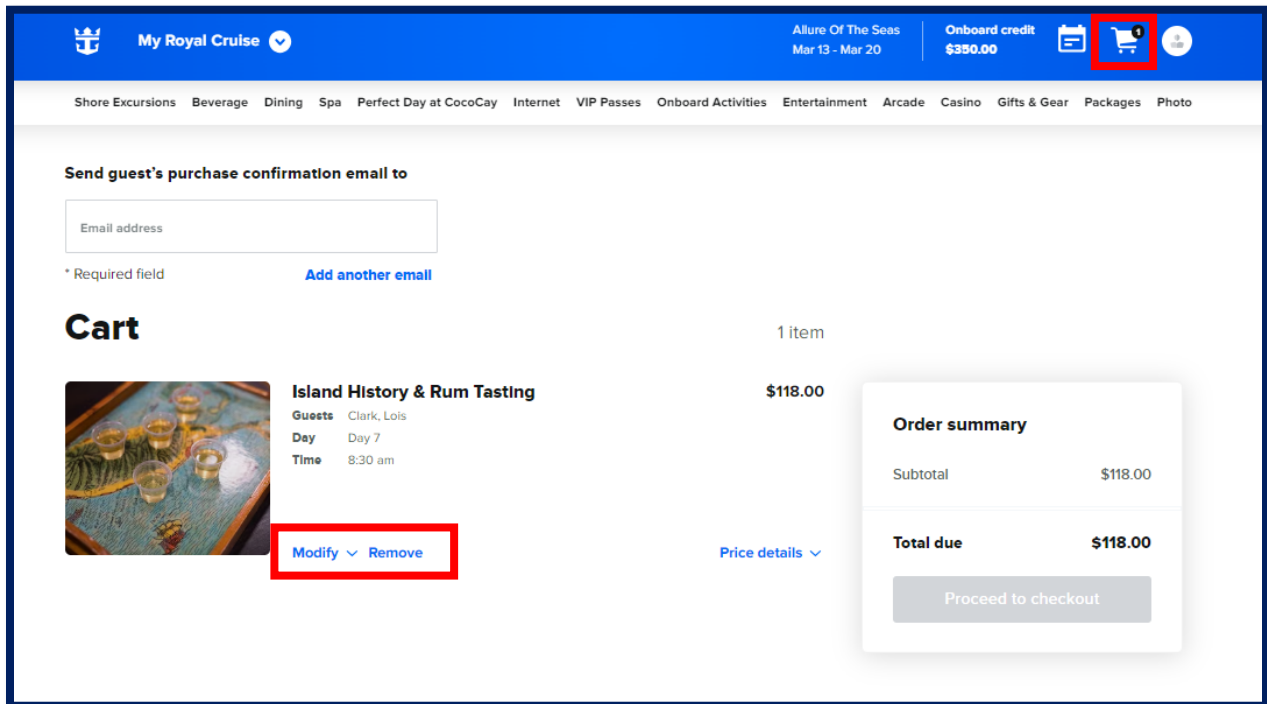
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- From here, you can select “Continue shopping” or proceed to the “Cart & checkout.”



- Confirmed selections can always be accessed by clicking on the cart in the top right corner of My Royal Cruise, and within the cart you can modify or remove any selections prior to proceeding to check out.

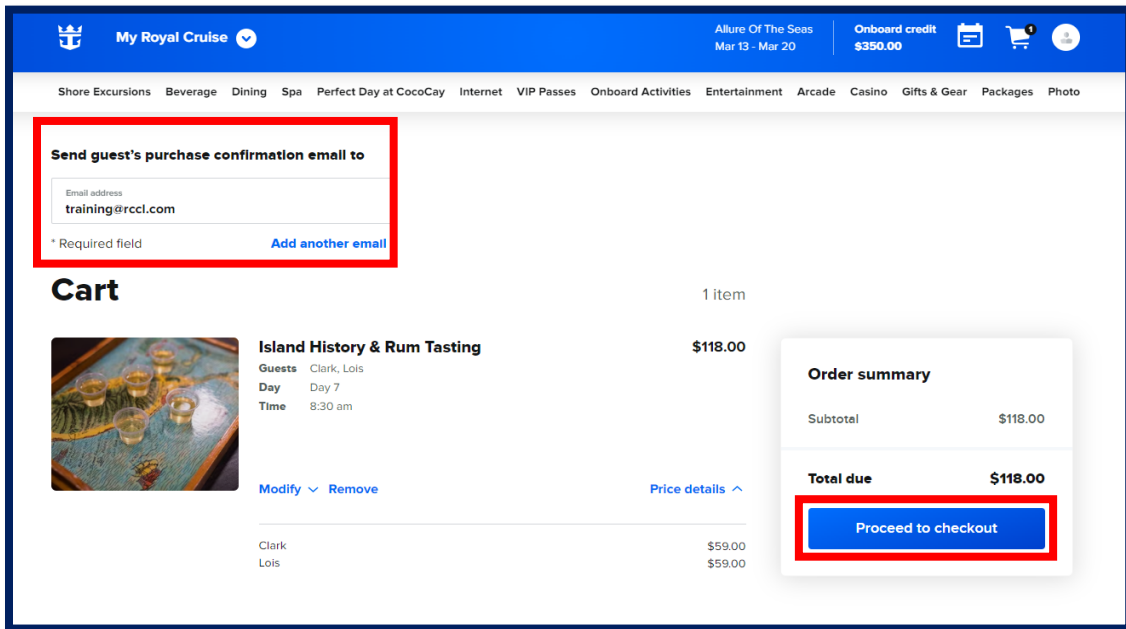


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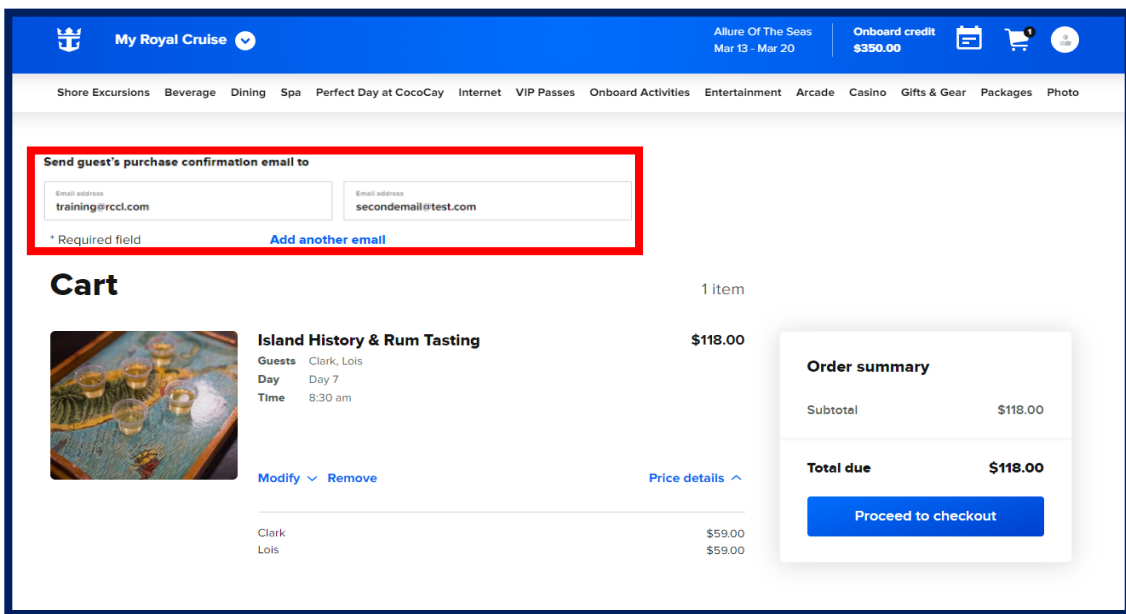


8. Enter the guest's email address to send the purchase confirmation, then select "Proceed to checkout".



A secondary email address can be entered by clicking "Add another email". This will allow you to send yourself or another recipient a copy of the purchase confirmation.

- **Note:** The maximum number of email addresses that can be entered is two.



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9. Enter the chosen form of payment, select the check box to confirm you have read the “**Terms and Conditions**”, then click “**Place order.**” Split payments are accepted with onboard credit and the client’s credit card.
- Redeem Onboard Credit: Select to apply the entire balance or custom amount.

← Back to cart Onboard credit
\$350.00

Ready to check out?

You have 1 selection View details

Redeem onboard credit

Available balance **\$350.00**

Use entire onboard credit balance on order

Custom amount

Amount to use

Note: Your total credit may be greater. Some credits are reserved exclusively for onboard use.

Select a payment method

Add card

Name as it appears on card
Clark Kent

Card number
4387 7511 1111 1111 VISA

Expiration date (mm/yy) Security code Zip code
12/24 123 33132

Order summary

Subtotal	\$118.00
Onboard credit	—
Total	\$118.00

I have read and agree to the [Purchase Terms and Conditions](#) and the [Shore Excursions Health Acknowledgement](#). I understand this purchase is also bound by the Ticket Contract/Booking Conditions relating to my cruise.

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10. Once the order is complete, the order confirmation page will display.

The screenshot shows the order confirmation page with a blue background. At the top, there is a navigation menu with links: Shore Excursions, Beverage, Dining, Spa, Perfect Day at CocoCay, Internet, VIP Passes, Onboard Activities, Entertainment, Arcade, Casino, Gifts & Gear, Packages, Photo. Below the menu is a white checkmark icon in a circle. The main heading reads "Thanks for your order, !" in large white font. Below this, a sub-heading says "Once everything is finalized, you'll get an email with all the details." in white. A white box contains order details: Order date: 03/01/2024, Order #: 00703065, and Order total: \$118.00. At the bottom, there are two buttons: "Continue shopping" (blue) and "View my orders" (white).

Order date	Order #	Order total
03/01/2024	00703065	\$118.00

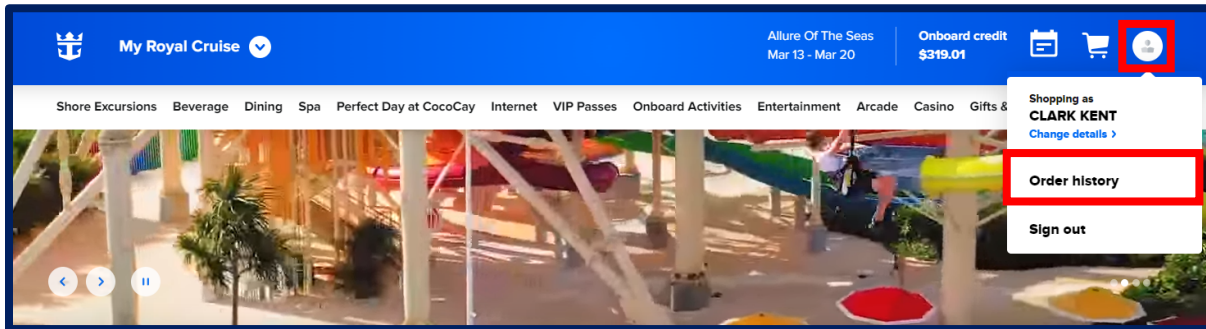
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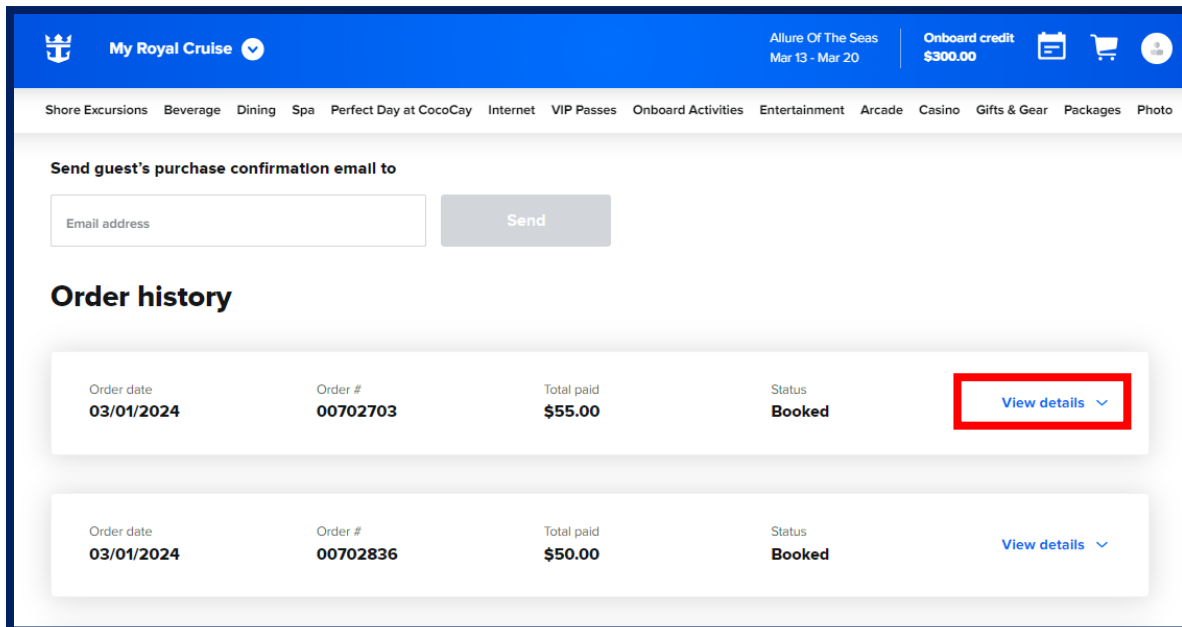


Modify a Cruise Planner Reservation

1. Click the profile icon to view the "Order History."



2. Locate the order and click "View Details" to expand.



3. Select the drop down on "Modify" to make changes to the order.



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Note: In this example we are adding a guest to an existing order.

4. Select the guest to add to the confirmed order and click “Proceed to cart.”

Order date: 03/01/2024 | Order #: 00702703 | Total paid: \$55.00 | Status: Booked | Hide details ^

Package: Snorkeling, Swimming Dolphins, and Catamaran \$55.00

Guests: Clark
Day: Day 1
Time: 10:00 am
Close ^ Cancel

Add guests

Your reservation

Lois Lane

Your modified selection

Guests	1 Adult
Lois	\$55.00
Total due	\$55.00

Proceed to cart

Applicable tax and/or gratuity calculated in cart.

5. Enter the guest email address and click “Proceed to checkout.”

My Royal Cruise | Allure Of The Seas | Onboard credit \$300.00 | Mar 13 - Mar 20

Shore Excursions | Beverage | Dining | Spa | Perfect Day at CocoCay | Internet | VIP Passes | Onboard Activities | Entertainment | Arcade | Casino | Gifts & Gear | Packages | Photo

Send guest's purchase confirmation email to

Email address: training@rccl.com

* Required field | Add another email

Cart | 1 item

Package: Snorkeling, Swimming Dolphins, and Catamaran \$55.00

Guests: Lois
Day: Day 1
Time: 10:00 am
Modify ^ Remove | Price details ^

Order summary

Subtotal	\$55.00
Total due	\$55.00

Proceed to checkout


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- Review the price details and click **“Proceed to cart.”** Enter the payment information, accept the **Terms and Condition**, then click **“Place order.”**

Order date **03/01/2024** Order # **00702703** Total paid **\$55.00** Status **Booked** [Hide details ^](#)



Package: Snorkeling, Swimming Dolphins, and Catamaran **\$55.00**

Guests Clark
Day Day 1
Time 10:00 am

[Close ^](#) [Cancel](#)

Add guests

Your reservation

Lois Lane

Your modified selection


Guests	1 Adult
Lois	\$55.00
Total due	\$55.00

Proceed to cart

Applicable tax and/or gratuity calculated in cart.

Ready to check out?

You have 1 selection [Hide details ^](#)



Package: Snorkeling, Swimming Dolphins, and Catamaran **\$55.00**

Guests Lois
Day Day 1
Time 10:00 am

[Price details v](#)

Redeem onboard credit

Available balance **\$300.00**

Use entire onboard credit balance on order

Custom amount

Apply Credit

Note: Your total credit may be greater. Some credits are reserved exclusively for onboard use.

Order summary

Subtotal	\$55.00
Onboard credit	—
Total	\$55.00

I have read and agree to the [Purchase Terms and Conditions](#) and the [Shore Excursions Health Acknowledgement](#). I understand this purchase is also bound by the Ticket Contract/Booking Conditions relating to my cruise.

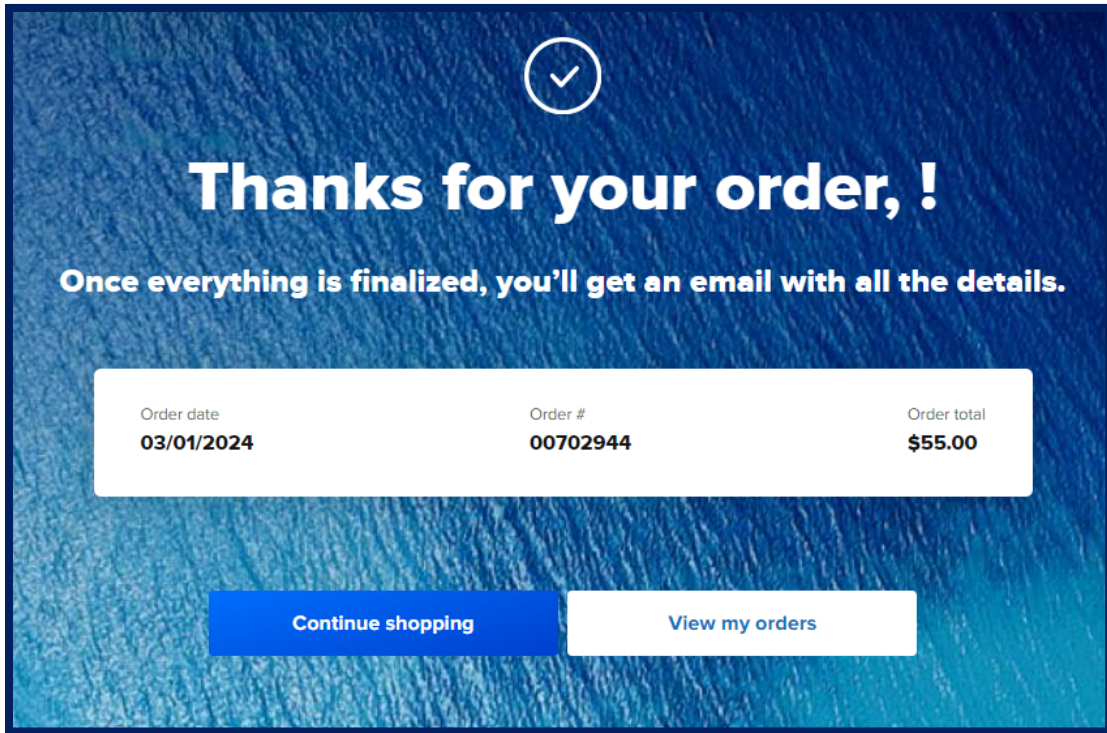
Place order

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7. The order confirmation page will display.



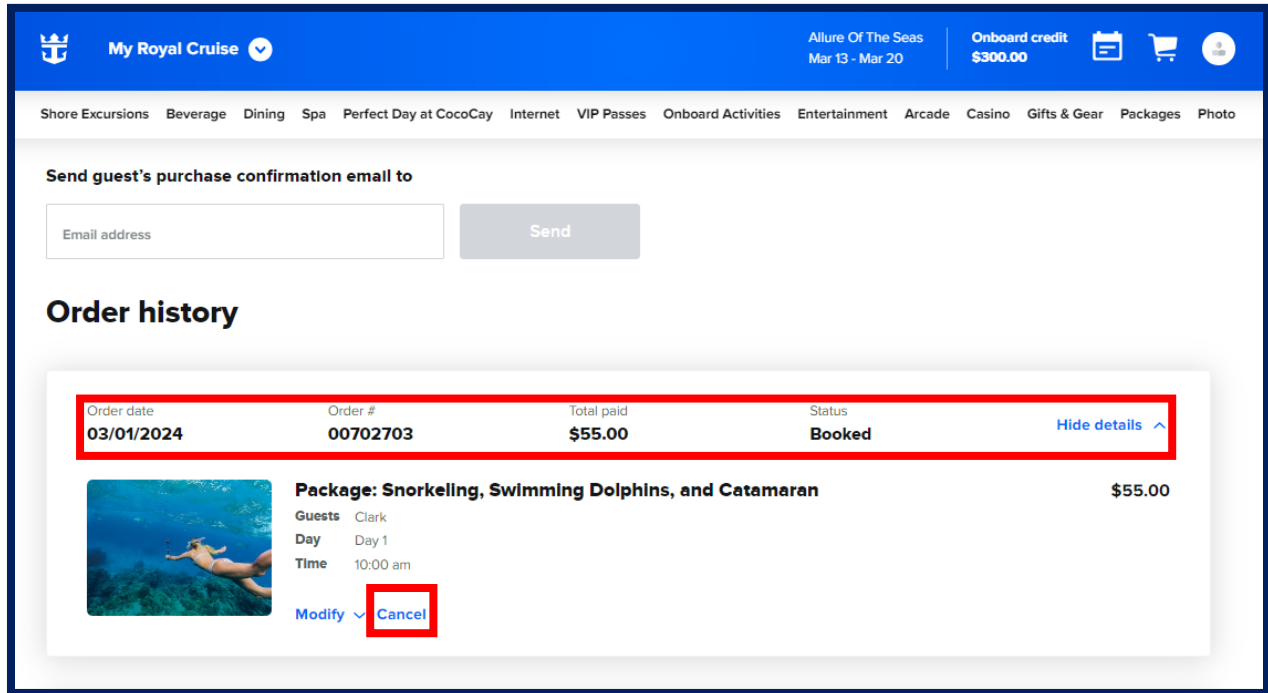
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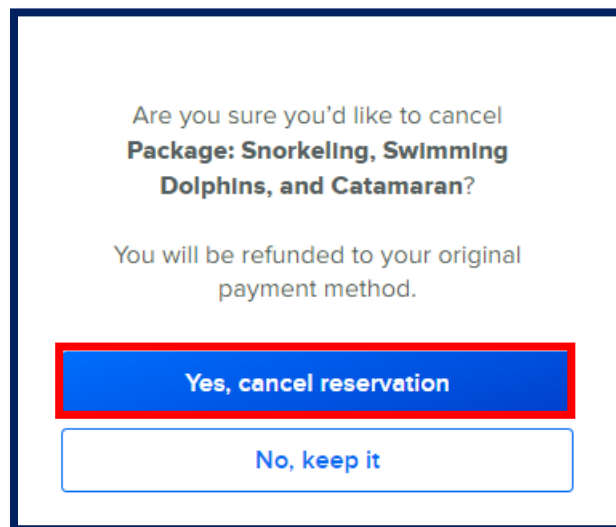


Cancel a Cruise Planner Reservation

1. To cancel an existing order, navigate to the **Order History** page by clicking on the **“Profile icon.”** Locate the order and select **“Cancel.”**



2. Click **“Yes, cancel reservation”** to proceed.




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3. The order has been cancelled and the refund process will begin.
- If a credit card was used, full payment will go back to the card used.
 - If onboard credit was used, the amount will be refunded.
 - When an item is cancelled, the guest will receive a confirmation email for the transaction, to the email address associated with their Guest Account.

Order date 03/01/2024	Order # 00702703	Total paid \$55.00	Status Booked	Hide details ^
	Package: Snorkeling, Swimming Dolphins, and Catamaran Day Day 1 Time 10:00 am	\$0.00 \$55.00 Refund \$55.00		
Refund started! Your refund will process within a few days: Package: Snorkeling, Swimming Dolphins, and Catamaran ✕				

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