



July 27, 2021

Dear Guest,

We are reaching out to provide an update on the status of your 2021/22 cruise vacation. Celebrity Cruises has been working closely with health and government authorities, in each country we sail from, to outline a clear path for cruising with new health and safety measures. As we thoughtfully plan our return to service, we are continuously evaluating all itineraries and the status of travel conditions around the world. Regrettably, the situation in many parts of Asia, Australia, New Zealand and South America remains uncertain, therefore out of an abundance of caution, we will be canceling the following 2021/22 sailings: *Celebrity Eclipse*® sailings departing January 3, 2022 through April 17, 2022; *Celebrity Infinity*® sailings departing December 13, 2021 through March 23, 2022; and *Celebrity Solstice*® sailings September 26, 2021 through December 19, 2021.

We sincerely apologize for having to cancel these sailings as we're sure you are eager to enjoy the refreshing experience of traveling once again. Please know that your Celebrity family anxiously awaits the opportunity to show you the world. At this time, we would like to offer you the choice of being re-accommodated on another Celebrity Cruises vacation or receiving a 125% Future Cruise Credit (FCC) or a 100% Refund.

From now through August 3, you have the option of keeping your cruise vacation plans on the same ship and destination, by rescheduling for a 2022/23 sailing within four weeks of your originally scheduled departure. Just contact us or your travel partner for details and your reservation will be shifted at the same daily rate including any promotion you currently have on the booking. Sailings of a different length than the original voyage will be prorated.

Please note, all Celebrity Cruises ships will sail with a vaccinated crew and at least 95% of guests fully vaccinated. Guests 16 years and older must be fully vaccinated with all COVID-19 vaccine doses administered at least 14 days prior to sailing. **As of August 1, 2021, all Guests age 12 and older must be fully vaccinated.** For details on our current health and safety protocols please visit <https://www.healthyatsea.com>.

If you are unable to rebook by August 3, you will automatically receive a 125% FCC valid for use by April 30, 2022 on sailings departing on or before September 30, 2022. The value of the FCC will be calculated based on the amounts paid toward your cruise and will be processed by September 3, 2021 via email. Cruise taxes and fees will be refunded separately to your original form of payment within 30 days of cancellation. No action is required on your part to receive this FCC. For additional information regarding how to apply your FCC please review these [Frequently Asked Questions](#).

If you prefer a 100% refund to your original method of payment, as opposed to the FCC, you may contact us anytime up until August 31, 2021. To avoid waiting on the phone to cancel, please contact your travel partner or [click here](#) and we will get the process started for you. You can expect to receive a refund within at least 30 days after you submit your request.

If you have pre-booked any shore excursions, beverage, internet, specialty dining or other onboard packages, through Celebrity Cruise Planner, you will be refunded in full to your original method of payment. Guests with independent arrangements should contact their tour operators as soon as possible. Guests with air travel and hotel booked through Flights by Celebrity will be refunded automatically. You will not need to call in to initiate the process. Guests with independent air arrangements need to contact their air carriers directly to make all required cancellations.

First and always, please take care of yourselves and your family. Thank you for your patience and understanding as we work through these unique circumstances. If you have any questions, please feel free to contact Celebrity Cruises at 1-844-418-6824 in North America or (316) 554-5961 worldwide. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,
Celebrity Cruises