



August 13, 2021

Dear Guest,

We are reaching out to provide an update on the status of your 2021 cruise vacation in the Galapagos. Celebrity Cruises has been working closely with health and government authorities, in each country we sail from, to outline a clear path for cruising with new health and safety measures. As we thoughtfully plan our return to service, we are evaluating all current itineraries and the status of travel conditions around the world. This means some of our sailings will need to be modified while others will need to be cancelled. At this time Celebrity Cruises will be suspending four *Celebrity Xploration* sailings including; September 18, September 25, October 2 and October 9, 2021.

We sincerely apologize for the inconvenience this causes as we value your vacation time and want to ensure you have the best experience possible on a Celebrity Cruises vacation. At this time, we would like to offer you the opportunity to be re-accommodated on another Celebrity Cruises Galapagos vacation or to receive a 100% Refund.

From now through August 20, you have the option of keeping your cruise vacation plans to the Galapagos and rescheduling for next year on a *Celebrity Xploration* sailing within four weeks of your originally scheduled departure. Just contact us or your travel partner for details and your reservation will be shifted at the same daily rate including any promotion you currently have on the booking. You may also choose to reschedule for a sailing aboard the award-winning, 48 passenger, *Celebrity Xpedition*, or the all-suite, *Celebrity Flora* at prevailing rates. Guests interested in adding or changing any pre/post cruise package may do so at prevailing rates.

If you are unable to rebook by August 20, or if you simply prefer a 100% refund to your original method of payment, you may contact us anytime up until August 31, 2021. To avoid waiting on the phone to cancel, please contact your travel partner or [click here](#) and we will get the process started for you. You can then expect to receive a refund within at least 30 days after you submit your request. Cruise taxes and fees would be refunded separately.

With the choice of cancellation, guests with air travel and hotel booked through Flights by Celebrity would be refunded automatically. You would not need to call in to initiate the process. Guests with independent air arrangements would need to contact their air carriers directly to make all required cancellations.

Please contact your Travel Agent or Celebrity Cruises at 1-888-751-9303 in North America or (316) 554-5961 worldwide, to discuss available re-accommodation options as space on our alternate Galapagos ships is limited. Rest assured we will do all possible to accommodate you on the same departure date with minimal disruption to your travel plans.

Thank you for your patience and understanding as we work through these unique circumstances. We look forward to welcoming you aboard soon for an amazing Celebrity Cruises vacation.

Sincerely,
Celebrity Cruises