



Celebrity Cruises[®] can take care of all your clients' vacation needs from the time they book their cruise to the time they arrive home. Worry-free. Flights by CelebritySM ensures they get exactly what they want in air travel—the best rates, the flexibility to personalize their flight plans, and the security in knowing there's a staff of dedicated Flights by Celebrity Specialists 24/7 to provide any assistance they may need along the way. Plus, with Pay Later, they can even wait to pay for flights when their final cruise payment is due.

PRICE

Our Lowest Airfare Guarantee^{*} means that your clients get the best value in air travel, a benefit no other cruise line offers. If they book with us and find a lower fare, we'll credit them 110% of the difference to spend on board.

PROTECTION

When your clients use Flights by Celebrity to book their air travel, they enjoy expert travel service, so they have the peace of mind knowing there's someone looking out for them. Our Flights by Celebrity Specialists are on hand to help them with any flight disruptions—both to their ship and back home again.

PAY LATER

With Book Now, Pay Later**, your clients can enjoy the convenience of booking their air travel with no money down and the flexibility of changing their flights at any time before their final cruise payment is due.

POINTS

Your clients choose their favorite airline (and the flights they want) and earn points with their airline's loyalty program. They choose the days and times they want to fly. In the end, they're assured the flight schedule and airline they want. It's that easy.

LET'S FLY TOGETHER. LEARN MORE BY VISITING CELEBRITY.COM/FLIGHTS-BY-CELEBRITY OR BY CALLING AT 1-800-533-7803.

FOR GROUP AIR BOOKING INQUIRIES, PLEASE CONTACT US AT: GROUPAIR@RCCL.COM GROUP AIR SUPPORT DESK: 1-800-636-2440 | EMERGENCY TRAVEL TEAM: 1-800-533-7803/OPTION 5 OR 1-305-539-4107



FREQUENTLY ASKED QUESTIONS:

Q. Will there be a service fee for using Flights by Celebrity to book my clients air?

A. Yes, a nominal service fee of \$15 USD per person for travel within North America and \$25 USD per person for International travel will included within your airfare rate. Please visit <u>www.celebritycruises.com/flights-by-celebrity</u> or speak with one of our air travel experts at 1-800-533-7803 for the most up to date information.

Flights by Celebrity Service Fees: Online Service Fee. For the USA and Canada, a non-refundable fee of US\$15.00 per domestic ticket and a non-refundable fee US\$25.00 per international ticket is charged for each ticket purchased online. Fees for Changes/Cancellations/Refunds. Itinerary changes, cancellations and refunds, if permitted by the airfare, may carry an airline penalty fee potentially ranging from US\$100.00 up to US\$600.00. The airline penalty fee is in addition to any applicable fare increase and may vary by market, carrier and specific fare rule. The Celebrity Cruises Flights by Celebrity Low Fare Guarantee is available to travelers who have booked travel on Flights by Celebrity only on or after October 24, 2023. The Flights by Celebrity Low Fare Guarantee applies to the base price of booked airfare only and does not apply to any other fee or charge including taxes, recovery charges, service fees or travel insurance. Promotional packages, deals or bundled prices that may include additional amenities are also not included. The lower advertised price must exactly match the purchased Flights by Celebrity itinerary, be for the same number of tickets, service class, airline(s), origination and destination gateways, legs, flight numbers and travel dates. The lower price must be found online on a web site open to the general public in the United States where it is quoted, booked and to be paid in U.S. dollars, (including https://www.celebritycruises.com/flights-bycelebrity, other travel websites and/or airline supplier sites) and have a similar cancellation policy to Flights by Celebrity (click here for Flights by Celebrity cancellation policy). The Flights by Celebrity Low Fare Guarantee does not apply to lower prices provided by websites that withhold airline identity, itinerary or other booking details until the purchase is completed. Also excluded are rates available through membership program websites, corporate discounts or rates, groups, charters, rewards programs, incentive, meeting, convention, consolidator, AARP, AAA, military, government, frequent flyer, loyalty, prizes, sweepstake or awards, transferred points or any other reward programs or interline rates, prices obtained via auction or other bid process, redeeming a coupon or other promotion not offered and available to the general public. The Flights by Celebrity Low Fare Guarantee shall not apply if for any reason Celebrity Cruises or the airline refunds or cancels all or any portion of booked air. The Flights by Celebrity Low Fare Guarantee does not apply to any rates loaded in error by the airline, Celebrity Cruises, or website owner, or any printing, typographical, administrative or technological error in materials relative to any rates submitted to redeem the Flights by Celebrity Low Fare Guarantee. Celebrity Cruises will not accept any Flights by Celebrity Low Fare Guarantee submission that it believes in its sole discretion is the result of an error or is made in bad faith. To submit a claim, you must contact Celebrity Cruises at 1-800-533-7803 within twenty-four (24) hours after booking through Flights by Celebrity. All claims are subject to Celebrity Cruise's independent verification. Each customer shall be limited to one (1) Flights by Celebrity Low Fare Guarantee claim per cruise reservation. Any modifications, changes or cancellations made to an existing booking that has an associated Flights by Celebrity Low Fare Guarantee claim will result in a voiding of the claim. The lower rate must be available for booking at time of claim as determined by Celebrity Cruises. Copies of screenshots or other materials submitted to substantiate the lower rate may be reviewed by Celebrity for information purposes only. Claims that cannot be independently verified by Celebrity Cruises shall not be accepted. Submitted claims must meet all requirements otherwise imposed on the lower price including residency, regional, membership, age- related or other requirements. If a claim is verified, Celebrity Cruises will apply an onboard credit to the cruise booking in an amount equal to 110% of the difference between the Flights by Celebrity booked fare and the verified lower fare. Verified claims are limited to one (1) onboard credit per booking. Onboard credit must be used on the associated sailing, is non-refundable, non-transferable and has no cash value. Any unused portion of the onboard credit as of 10 PM on the last night of the cruise will be forfeited. By submitting a Flights by Celebrity Low Fare Guarantee claim, you fully and unconditionally agree to be bound by these terms and conditions and the decisions of Celebrity Cruises. Celebrity Cruises reserves the right in its sole discretion to modify or discontinue the Flights by Celebrity Low Fare Guarantee or to restrict its availability to any person, at any time, for any reason, and without prior notice or liability to you. The terms that are in effect at the time of your booking will determine your eligibility under the Low Fare Guarantee. No change in the Low Fare Guarantee will affect any Onboard Credit that has already been issued to you. Celebrity Cruises' failure to enforce any provision of these Terms and Conditions shall not constitute a waiver of that provision. Void where prohibited by law.