



YOUR TICKET TO A CURATED SELECTION OF EXPERIENCES AND UPGRADED ACCESS.

Unlock a curated selection of experiences and upgraded access for your clients, including premium amenities and even more personalized services. Imagine clients breezing through priority check-in lines and going directly to a private welcome lunch. They'll enjoy a wide variety of perks, including reserved prime seating in The Theatre, premium Wi-Fi, and priority departure from ship to shore at ports of call that require tender service. No detail is overlooked. Take your clients cruise to the next level.

With Premium AccessSM here's what your client can look forward to on their upcoming sailing:

- Priority boarding at the terminal on embarkation day (Day 1)
- Welcome lunch
- Waived room service fee
- Priority departure from ship-to-shore at tender ports.
- Reserved prime seating in The Theatre on Evening Chic nights
- Premium Wi-Fi for two devices per guest



FREQUENTLY ASKED QUESTIONS



WHAT IS INCLUDED WITH PREMIUM ACCESSSM?

1 Premium Wi-Fi for two devices

2 Complimentary room service, unlimited
(waived delivery fee & gratuities)

3 Early access at the terminal on the first day
(may vary by port)

4 Priority luggage delivery to staterooms

5 Welcome lunch in the main dining room served from
12:00 pm to 1:30 pm; be sure to select an early boarding time

6 Priority departure from ship to shore in ports
that require tender service

7 Reserved seating at shows in The Theatre

8 Express luggage service in the terminal
when debarking

Q: Is everyone in my stateroom required to purchase Premium Access?

A: All guests ages six and older in the same stateroom are required to purchase Premium Access.

Q: Which benefits of Premium Access are available for guests under the age of six?

A: Guests under the age of six may participate in all benefits of Premium Access, except the Wi-Fi benefit.

Q: Does my loyalty discount with Captain's Club apply to Premium Access?

A: Captain's Club discounts do not apply to Premium Access.

Q: What if I purchased All Included which includes Basic Wi-Fi?

A: Your Basic Wi-Fi is now Premium, and you will receive a second device.

Q: Do I need to select an arrival window in the Celebrity App during the check in process?

A: Yes, select an arrival window to complete the check-in process. Regardless of the arrival time selected, your Premium Access grants you early access to the terminal starting at 11:30 a.m.

Q: Does early access to the terminal and priority luggage delivery apply to all embarkation ports?

A: No, early access to the terminal and priority luggage may not be available in all ports. This includes, but is not limited to, ports in Australia, South America, Vancouver, Hong Kong, Singapore, Iceland, Bali, Dubai & Mumbai.

Q: When does early access begin in the terminal?

A: Depending on the terminal, early access generally begins at 11:30 a.m.