

Celebrity Rewards

CELEBRITY REWARDS RELOADABLE GIFT CARD GUIDE



This is your simple, step by step guide explaining everything you need to know about how to apply for, activate and start using your Celebrity Rewards Reloadable gift card.

Just follow the steps in each of the sections and you will be spending your rewards as cash in no time! This handy guide covers the following:

STEP 1 – Registering For Your Celebrity Rewards gift card

STEP 2 – Providing Proof Of ID For Verification

STEP 3 – Activating Your New gift card

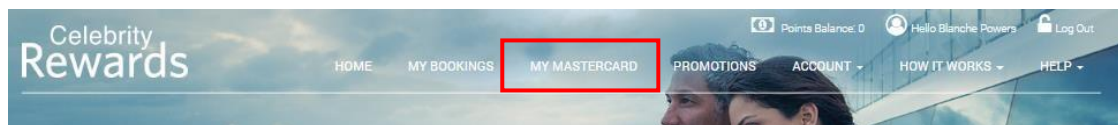
STEP 4 – Redeeming Points For Cash Onto Your gift card

STEP 5 – Your gift card Account & PIN

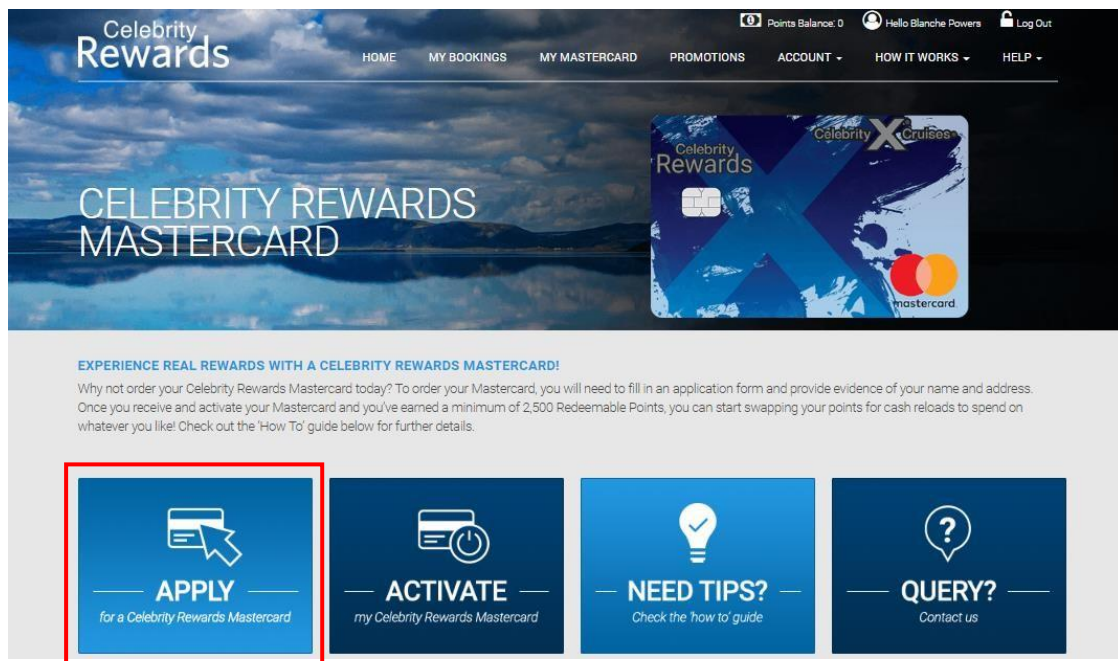
Are you ready to get started... ?

STEP 1 – REGISTERING FOR YOUR CELEBRITY REWARDS GIFT CARD

- **IMPORTANT:** Ensure you have a **Proof of Identity** (i.e. Driving Licence or National ID showing a photo) and a **Proof of Address** (i.e. Utility bill for a fixed service or Bank Statement matching the mailing address no more than 3 months old) to hand, as you'll need to provide these as part of your gift card application for the bank to verify your application and to receive and start using your card – you will need to take a photo or scan of your ID document/s to upload them during Step 2
- Go to www.celebrityrewards.com and log into your Celebrity Rewards account
- Once logged in, click on the 'MY MASTERCARD' tab



- Then click on the first box you see below to 'APPLY for a Celebrity Rewards Mastercard'



- Fill out all the fields on the Application Form page shown below – your name, email address and Country will be set as per the details you registered for Celebrity Rewards with and make sure your Phone Number is just numerical digits, with no spaces or special digits (+ - . etc)
- The progress bar at the top of the form will show you at which stage you're at, with the step you're currently on highlighted blue
- Click on the link at the bottom of the form to read the Terms & Conditions and tick the box to accept the terms of using the Mastercard, then click 'Next'

1 Application Process
2 Upload Documents
3 Activate Card

1. FILL IN APPLICATION

TITLE *:

FIRST NAME:

LAST NAME:

EMAIL:

DATE OF BIRTH *:

ADDRESS LINE 1 *:

ADDRESS LINE 2:

CITY *:

STATE *:

ZIP CODE *:

COUNTRY *:

COUNTRY CODE / PHONE NUMBER *:

I ACCEPT THE [TERMS & CONDITIONS](#)

[Next](#)

STEP 2 – PROVIDING PROOF OF ID FOR VERIFICATION

- The next step requires you to provide the details of the Proof of ID/Address that you are going to upload so the bank can verify your application – if your Driver’s License shows your current address, you will only need one document
- Complete the form with the information and click ‘Submit’

1 Application Process
2 Upload Documents
3 Activate Card

2. USER IDENTIFICATION

ID TYPE *:

ID NUMBER *:

COUNTRY OF ISSUE *:

COUNTRY OF RESIDENCE *:

ID ISSUE DATE *:

ID EXPIRY DATE *:

[Submit](#)

- On the next page, upload the photo/scan of your Proof of ID/Address documents

- If you are uploading more than 1 Proof of ID/Address, click on 'Re-upload User Identification' and it will take you back to the previous screen to provide the details of your second ID document and when clicking 'Submit', it will bring you back to this page to upload the photo/scan of your additional document
- Your Celebrity Rewards gift card will then be sent to you attached to a letter with your unique **Activation Code** printed on, which is essential for completing the next step
- Please allow up to 28 days for delivery of your gift card
- **IMPORTANT:** Providing your Proof of ID/Address is essential to being able to activate and use your Celebrity Rewards gift card, as even if your gift card is shipped after completing the application form, you won't be able to move forward to the activation process if your details have not been verified by the bank

STEP 3 – ACTIVATING YOUR NEW RELOADABLE GIFT CARD

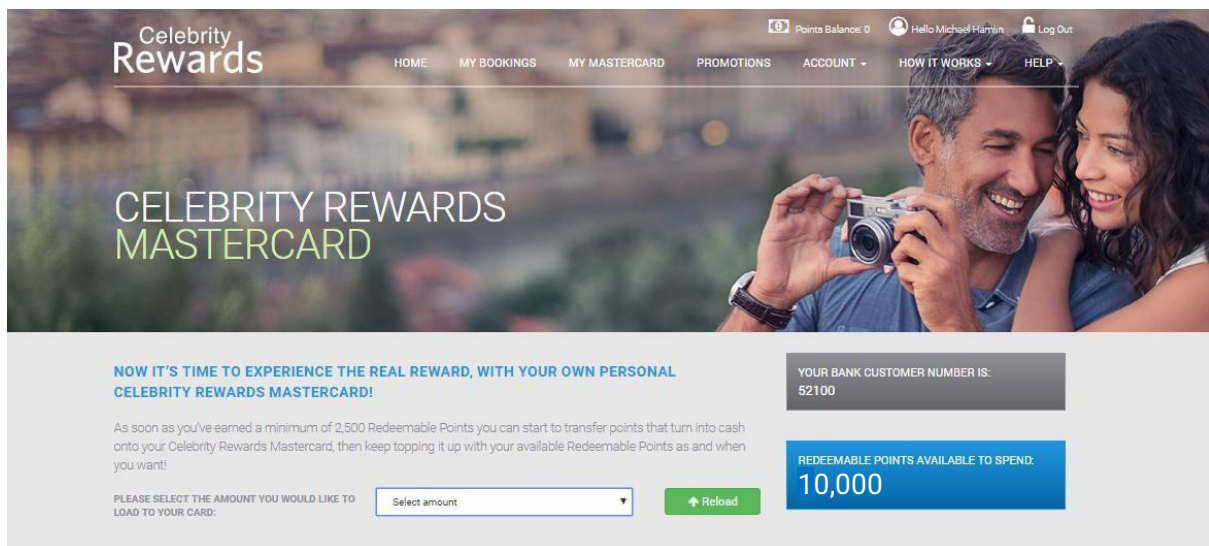
- Log in to your Celebrity Rewards account at www.celebrityrewards.com
- Click on the 'MY MASTERCARD' tab and then click the 'ACTIVATE my Celebrity Rewards gift card' box

- Enter the Card Number as printed on your gift card and the Activation Code printed on the letter your card was attached to, then click 'Activate Account'

- Congratulations, your new Celebrity Rewards gift card is now activated!
- Click on the 'Please click here to begin' link to go to your new 'MY MASTERCARD' page, as from here, you will be able to see how many points you have available to spend, reload your gift card and view your transactions

STEP 4 – REDEMING POINTS FOR CASH ONTO YOUR MASTERCARD

- Click on the 'RELOAD my Mastercard now' box on the 'MY MASTERCARD' page
- Choose the amount you want to reload from the drop-down menu, based on the number of points you have available or want to spend, then click 'Reload'



- 2500 redeemable points (equivalent of \$25) is the minimum amount of points you must have in your Celebrity Rewards account balance to make a cash reload, as this is the lowest denomination available to load on to your gift card
- Please allow **up to 14 working days** for the money to be credited on to your card balance as available funds to spend, but this usually happens quicker

STEP 5 – YOUR GIFT CARD ACCOUNT & PIN

- Go to the 'MY MASTERCARD' page and click on 'VIEW my Mastercard transactions'
- Here you will be able check your account balance, view your recent card transactions, see when funds were credited onto your account and view/change your PIN (see link under the 'ACCOUNT INFORMATION' panel on the right side of page)

