



## CELEBRITY LEARNING CERTIFICATION GUIDE

We are excited to introduce you to our 2022 Celebrity Learning Recertification, a single clear and concise module to maintain your Graduate status!

Upon completion of the 2022 Recertification, you will be up-to-date on the latest tools and programs to help you sell a Celebrity Cruises vacation to your clients. We also want to invite you to complete your training to be eligible for an invitation to one of our Celebrity Learning at Sea immersive sailings.

Below are a few helpful tips on understanding our program.

### TIP 1: HOW TO ACCESS CELEBRITY LEARNING

Sign into [www.CruisingPower.com](http://www.CruisingPower.com) then:

- Select "Training and Benefits".
- Select "Training and Certification"
- Select "Celebrity Cruises", and voila, you're in!

### TIP 2: HOW TO UPDATE YOUR AGENCY INFO

- If there have been changes in your Cruising Power profile, access Celebrity Learning and a new profile will automatically be created.
- Next, contact [cmsupport@rccl.com](mailto:cmsupport@rccl.com) and share your new and old information; Name, Agency Name, and Email.
- We will merge your profiles and previous certifications.

### TIP 3: MAINTAINING YOUR CERTIFICATION & REQUESTING YOUR BENEFITS

#### HOW DO I KNOW IF I NEED TO CERTIFY AGAIN?

- If you graduated/certified prior to May 2021, you will need to complete the Celebrity Learning Certification.
- Your 2021/2022 certification will allow you to maintain access to your graduate benefits.
- To maintain your graduate benefits, you must certify annually.

#### WHAT DO YOU NEED TO DO NOW?

- **2021/22 Graduates:** Log in and complete the 2022 Recertification course located in the Celebrity Learning Certification Course, Step #6.
- **New members of Celebrity Learning (or Graduates prior to 2021):** Log in and complete the Celebrity Learning Certification Course which includes the 2022 Recertification.

#### HOW DO I REQUEST MY GRADUATE BENEFITS, AND ONBOARD COUPONS?

- To request your benefits, you must complete the Celebrity Learning courses assigned to you annually.
- You can download and print your electronic Graduation certificate from your Celebrity Learning profile.
- Request your Onboard Coupons and download your Graduate email signature in the **Graduate Course**.
- All Onboard Coupon requests must be processed through our electronic forms located in the **Graduate Course 30 Days prior to sailing**.
- Coupons must be picked up at the FUTURE CRUISE VACATIONS office, once onboard. Guest Relations does not issue coupons and will direct you to the Future Cruise Team for questions.

**NOTE:** CELEBRITY LEARNING benefits are applicable to North American & Caribbean Travel Advisors. Onboard Coupons are not valid on Galapagos sailings. Onboard Coupons are valid only on sailings 4 nights or longer. For any questions, please contact your Sales Manager. 06012022