

CELEBRITY CRUISES REFUND AND CANCELLATION POLICY FOR COVID-19

The following information applies to residents of North America who book passage on Celebrity Cruises (“Celebrity” or the “cruise line”) sailings scheduled during the nationally declared Public Health Emergency involving COVID-19. Except as specifically stated below, or as otherwise provided in the Cruise/CruiseTour Ticket Contract (the “Ticket Contract”) for your cruise, the standard cancellation policies and penalties described in the Ticket Contract apply. The below updated policies are effective from August 17, 2022 (the “Effective Date”) and, except as otherwise noted, apply to all bookings of Celebrity cruises scheduled to sail between the Effective Date and April 30, 2023, inclusive.

CRUISE CANCELLED BY CELEBRITY

If Celebrity cancels your cruise or boarding is delayed by three (3) days or more and you elect not to embark on the delayed cruise or a substitute cruise offered by Celebrity, you will be entitled to a refund of the cruise fare paid to Celebrity, or an optional Future Cruise Credit (“FCC”) if Celebrity offers you a FCC in lieu of a refund.

CRUISE BOOKING CANCELLED BY GUEST*

- If you cancel a cruise booking due to you, or someone else in your Traveling Party, testing positive for COVID-19 within 10 days before embarkation, you, and anyone else in your Traveling Party who cancels, are eligible for a refund of the cruise fare paid to Celebrity. To qualify for a refund, if your COVID-19 test was administered by a provider other than one retained by Celebrity, you must present your verified positive test result in a form acceptable to Celebrity.
- If you had a confirmed close contact with a person who tested positive for COVID-19, or who is suspected of having COVID-19, within 10 days before embarkation and Celebrity deems you are unfit to travel, you are eligible for a refund of the cruise fare paid to Celebrity.
- If we determine that you may have been exposed to or are likely to have been infected by COVID-19 within 10 days before embarkation, we may require that you and others living with you in the same household do not travel to the departure port. This is in order to prevent the transmission of COVID-19. Anyone effectively denied boarding in these circumstances will be entitled to a refund for the cruise fare paid to Celebrity.

FOR CELEBRITY CRUISES BOOKED PRIOR TO THE EFFECTIVE DATE ON SAILINGS SCHEDULED TO SAIL ON OR BEFORE NOVEMBER 30, 2022

Denial of Embarkation or Reboarding; Quarantine and/or Disembarkation

- If you or members of your Traveling Party, or other close contacts are denied embarkation or reboarding, or quarantined or disembarked during your cruise, due to a positive COVID-19 test or being suspected of having COVID-19, you and they are entitled to a refund for the cruise fare paid to Celebrity in the event of denial at embarkation, or a pro-rated refund for the unused portion of your cruise fare in all other cases.
- For all Celebrity cruises scheduled to sail from the European Union or the United Kingdom on or before November 30, 2022, if you test positive for COVID-19 during your cruise, Celebrity will:
- cover the cost of necessary COVID-19 related medical treatment onboard the ship;
- you and members of your Traveling Party may stay onboard the ship to complete any required quarantine period, without needing to pay additional cruise fare, stateroom gratuities or taxes/fees to Celebrity for the same; and

- If you purchased flights through Celebrity, Celebrity will coordinate the travel arrangements, and cover the airline change fees and any difference in the airfare for the same class of service, necessary to fly you back to the city of your original flight departure point. If you did not purchase flights through Celebrity, Celebrity will assist with coordinating travel arrangements to get you and members of your Traveling Party back home, but Celebrity will not be responsible for any associated costs.

FOR ALL OTHER CELEBRITY CRUISES BOOKED ON OR AFTER THE EFFECTIVE DATE ON SAILINGS SCHEDULED TO SAIL ON OR BEFORE APRIL 30, 2023

Denial of Embarkation or Reboarding; Quarantine and/or Disembarkation

- If you are denied embarkation or reboarding, or quarantined or disembarked during your cruise, due to testing positive for COVID-19 or being suspected of having COVID-19, you are entitled to a refund for the cruise fare paid to Celebrity in the event of denial at embarkation, or a pro-rated refund for the unused portion of your cruise fare in all other cases. If you are required to quarantine onboard the vessel, days spent in quarantine shall be treated as unused days of the cruise.

OBLIGATION TO COMPLY WITH CELEBRITY COVID-19 POLICIES AND PROCEDURES

Guests denied embarkation or reboarding, or who are disembarked or quarantined during the voyage, for failure to comply with the **Celebrity COVID-19 Policies and Procedures** in effect at the time of the cruise, shall not be entitled to a refund or FCC, compensation of any kind, or any of the assistance described in this Policy. Please refer to the Ticket Contract issued for your cruise for complete details.

GENERAL

For purposes of this Policy, your “Traveling Party” means your family members living with you in the same household and traveling companions assigned to your stateroom on the cruise.

This Policy does not apply to guests booked on chartered sailings.

The terms of this Policy are valid from the Effective Date below, subject to change, and will remain in full force until we choose, in our sole discretion, to update or modify all or part of it. Updates or the modifications may be made and shall be effective without publication, although we will endeavor to post any updates or changes in a timely manner to a publicly accessible forum such as the Celebrity Cruises website or mobile phone application.

* All refund requests must be made within six (6) months after the scheduled embarkation date.

Effective Date: August 17, 2022