

CELEBRITY TRADE CONTACTS & RESOURCES

DEPARTMENT	PHONE	EMAIL WEB	HOURS
Reservations & Customer Service	1-800-437-3111		M-F 8A - 11P ET S-S 9A - 8P ET
Groups Sales & Service	1-800-963-0311		M-F 8A - 10P ET S-S 9A - 6P ET
Emergency Travel Team	1-800-533-7803 Ext 48215 or 305-539-4107	emergencytravelteam@celebritycruises.com	24/7
Cruising Power Automation Support	1-800-443-5789	espressosupport@rccl.com	M-F 9A - 7:30P ET
Access Desk (Special Needs)	1-866-592-7225	Special_needs@celebrity.com	M-F 9A - 6P ET
Alaska Cruisetours Desk	1-888-307-8401	www.celebritycruisetours.com	M-F 8A - 11P ET S-S 9A - 8P ET
Captain's Club	1-800-760-0654	CXC@celebrity.com	M-Sun 7A - 10P ET
Celebrity CruiseCare (Aon Infinity)	1-800-797-4516 or 1-516-342-4594	www.aontravelclaim.com	
Celebrity Gifts (Special Services)	1-800-242-6374	www.celebritycruises.com/gifts	M-F 8A - 11P ET S-S 9A - 6P ET
Flights by Celebrity	1-800-533-7803	Cruising Power > Booking Tools > Flight Finder	24/7
Galapagos Desk	1-866-973-8466	GalapagosCustomerService@celebrity.com GalapagosGroups@celebrity.com	M-F 8A - 11P ET S-S 9A - 8P ET
Luggage Support /Lost & Found	1-844-418-6824 or 1-305-373-4394	CXC@celebrity.com	M-Sun 7A - 10P ET
The Retreat Concierge	1-877-738-7328	TheRetreat@celebrity.com	M-Sun 7A - 10P ET
Shore Excursions Desk	1-800-722-5941	CelebrityDestinationsTeam@celebrity.com	M-F 9A - 6P ET
ShoreEx - Private Journeys	1-844-571-7851	privatejourneys@celebrity.com	M-F 8A - 5P ET

						
The Celebrity Commitment	Cruising Power	Fleet Guide	Group eKit	2025/26 Brochure	Alaska Cruisetours	Celebrity Learning

						
Fare & Drinks Options	Loyalty Status Match	Galapagos	Future Cruise FAQs	The Retreat	Captain's Club	Celebrity Rewards