



NEXTCRUISE

NextCruise & Groups FAQ

INTERNAL & TRADE

OVERVIEW

Royal Caribbean would like to confirm our Groups and NextCruise combinability policy to ensure everyone is aware of the current terms and conditions so we can partner to build group business onboard together.

FREQUENTLY ASKED QUESTIONS

- 1. Can NextCruise bookings be transferred into groups?** Yes, NextCruise bookings can be moved into any group however the combinability of the rate and the offer is dependent upon the type of group. Any NextCruise booking and benefits may be moved into a group at prevailing rates.
- 2. Are NextCruise bookings transferred into groups eligible for GAP and TC?** Yes. NextCruise bookings transferred into a group qualify for GAP and are included in TC calculations.
- 3. Is the NextCruise OBC combinable with group rates?** The NextCruise promotional offer of up to \$500 onboard credit is combinable with group standard rates. It is not combinable with contracted group rates.
- 4. Are Instant Onboard Credit NextCruise bookings combinable with group rates?** Yes, any NextCruise booking with an Onboard Credit is combinable with group standard rates. Contracted group rates are not combinable with any onboard bookings.
- 5. Are discounted rates combinable with NextCruise bookings and group standard rates?** Some discounted rates that are booked onboard via NextCruise such as senior discounts and military rates may not be combinable with group standard rates. Combinability with NextCruise and/or standard group rates depends upon the terms and conditions of the offer. Interline, Travel Agent discounts, discounts and some other restricted fares are not combinable with NextCruise or group standard rates. Discounted rates are not combinable with contracted group rates.
- 6. Are Interline and Travel Agent discounted rates combinable with NextCruise and group rates?** Interline and Travel Agent discounted fares are not combinable with NextCruise or Group Standard rates.
- 7. Can a NextCruise booking with a reduced deposit be moved into a group?** Full deposits are required for all Group bookings, including NextCruise reservations that are transferred into a Group. Full deposit may be taken while onboard or a reduced deposit may be taken onboard yet the full deposit will need to be collected prior to moving it into the group.



THE DEPOSIT REQUIRED FOR YOUR NEXTCRUISE BOOKING IS NONREFUNDABLE IF YOU BOOK A GRAND SUITE STATEROOM OR HIGHER OR IF YOU CHOOSE THE INSTANT ONBOARD CREDIT OPTION. CHANGES FOR SUITE BOOKINGS: For Guests whose NextCruise Booking is for a Grand Suite stateroom or higher, changes made during the first thirty (30) days after the NextCruise Booking was made shall not be subject to a Change Fee but will remain nonrefundable. After the expiration of that thirty (30) day period, a Change Fee (currently \$100 per person per change but subject to adjustment without notice) shall apply. CHANGES FOR INSTANT ONBOARD CREDIT OPTION: For Guests who chose the Instant Onboard Credit offer for their NextCruise Booking (regardless of the stateroom category booked), the deposit is nonrefundable for all staterooms. Downgrades to your NEXTCRUISE BOOKING will result in an additional charge of between \$50 to \$500 on your booking and in the loss of your special promotional offer. Downgrades include booking a shorter duration cruise or booking a lower class of staterooms. Grand Suite Staterooms and above bookings require full deposit and are only eligible for Future Onboard Credit. For Guests who choose the Future Onboard Credit offer and later Downgrade their NEXTCRUISE BOOKING, the amount of that future onboard credit shall be reduced. FOR ALL GUESTS, if you change your NEXTCRUISE reservations, your booking will no longer be eligible for the special pricing/promotional offer provided to you while onboard. A NEXTCRUISE BOOKING may be combined with certain groups but would now require a full deposit and possible loss of your promotional offer and/or Onboard Credit offer. Your reservation will now be booked at prevailing rates as of the date of your requested change. Visit your Cruise Sales Team onboard for full Terms and Conditions and/or visit the Royal Caribbean website in your country of residence. Features vary by ship. ©2017 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 17055956 • 3/17/2017