

ROYAL CARIBBEAN SAILING SUSPENSIONS

		PHASE 1	PHASE 2	PHASE 3	PHASE 4 (Part A)	PHASE 4 (Part B: CANADA PORTS)	PHASE 4 (Part C: EXPLORER EUROPE)	PHASE 4 (Part D: CHINA & CPH)	PHASE 5 (Part A)	PHASE 5 (Part B: ODYSSEY)	PHASE 5 (Part C: CHINA)	PHASE 6	PHASE 7 (Part B: AUSTRALIA & CHINA)	PHASE 7 (Part C: AUSTRALIA & CHINA)	PHASE 8	
General Information	Announcement Date	March 13, 2020	March 24, 2020	April 16, 2020	May 20, 2020	June 2, 2020	June 9, 2020	June 11, 2020	June 23, 2020	June 30, 2020	July 10, 2020	July 17, 2020	August 3, 2020	August 24, 2020	September 15, 2020	October 5, 2020
	Impacted Sailing Window	March 14 - April 10, 2020	April 11 - May 11, 2020	May 12 - June 11, 2020	June 12 - July 31, 2020 <i>China Sailings: through June 2020</i>	August 1 - October 31, 2020	August 1 - August 31, 2020	SC & QN: July 1-12, 2020 VY: through September 2020 BR & JW CPH: August 2020	August 1 - September 15, 2020 <i>China through July 2020 Bermuda through October 2020</i>	November 5, 2020 - April 17, 2021	August 1-14, 2020 <i>(Quantum & Spectrum)</i>	September 16 - 30, 2020 <i>(Excludes China)</i>	October 1 - 31, 2020 <i>Includes remaining 2020 Europe & Fall Transatlantics China through Sept 13, 2020 (Excludes Australia)</i>	October 1 - 31, 2020 <i>Includes all October Aus/Nzl sailings and Spectrum Sept 18-27, 2020 / Quantum Sept 17-Oct 1, 2020</i>	AUS/NZL: Nov 1 - Dec 31, 2020 <i>China Spectrum: Oct 1 - 31, 2020</i>	November 1 - 30, 2020 <i>Aus/Nzl through Dec 31, 2020 Excludes Spectrum Nov 27, 2020</i>
	Anticipated Return-to-Service Date	April 11, 2020	May 12, 2020 <i>Alaska: July 2, 2020 Canada: July 2, 2020 Singapore: June 1, 2020</i>	June 12, 2020	August 1, 2020 <i>China: July 2020</i>	November 1, 2020	On-or-after September 1, 2020	Varies	September 16, 2020 <i>China: August 2020</i>	April 30, 2021	August 19, 2020	October 1, 2020	November 1, 2020	November 1, 2020	AUS/NZL: Jan 1, 2021 <i>China Spectrum: Nov 4, 2020</i>	December 1, 2020

COMPENSATION OPTIONS

		PHASE 1	PHASE 2	PHASE 3	PHASE 4 (Part A)	PHASE 4 (Part B: CANADA PORTS)	PHASE 4 (Part C: EXPLORER EUROPE)	PHASE 4 (Part D: CHINA & CPH)	PHASE 5 (Part A)	PHASE 5 (Part B: ODYSSEY)	PHASE 5 (Part C: CHINA)	PHASE 6	PHASE 7 (Part B: AUSTRALIA & CHINA)	PHASE 7 (Part C: AUSTRALIA & CHINA)	PHASE 8		
Future Cruise Credit	Overview	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest	HIGHER VALUE: 125% FCC automatically issued based on amount paid per guest		
	Redemption Deadline	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	On-or-before December 31, 2021	
	Sailing Window	<i>Original: Through December 31, 2021</i> Updated: Now through April 2022	<i>Original: Through December 31, 2021</i> Updated: Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	Now through April 2022	
	Issue Date	On or before April 13, 2020	On or before April 30, 2020	On or before May 22, 2020	On or before June 30, 2020	On or before July 17, 2020	On or before July 24, 2020	On or before July 24, 2020	On or before July 31, 2020	On or before August 7, 2020	On or before August 7, 2020	On or before August 7, 2020	On or before August 26, 2020	On or before September 14, 2020	On or before September 30, 2020	On or before October 16, 2020	On or before November 4, 2020
	Automatic Option Extension (to await FCC)	N/A	N/A	May 31, 2020	July 15, 2020	July 15, 2020	July 15, 2020	July 15, 2020	August 15, 2020	August 15, 2020	August 15, 2020	August 31, 2020	September 15, 2020	September 15, 2020	October 30, 2020	November 18, 2020	
	Taxes & Fees	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment	Automatically Refunded to original form of payment
	Royal Caribbean Travel Protection	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment
	Commission	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed

Refund	Overview	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment	100% refund of amount paid at guest level. Returned to original form of payment
	Request Deadline	December 31, 2021	December 31, 2021	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020	December 31, 2020
	Reimbursement Timeline	Within 30 days from request	Within 30 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request	Within 45 days from request
	Royal Caribbean Travel Protection	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment	Refunded to Original Form of Payment

Lift & Shift	Overview	N/A	N/A	N/A	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect price/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	
	Opt-in Deadline	N/A	N/A	N/A	June 10, 2020	June 17, 2020	June 25, 2020	June 25, 2020	July 10, 2020	July 17, 2020	July 29, 2020	August 5, 2020	August 20, 2020	September 9, 2020	September 28, 2020	October 16, 2020	
	Taxes & Fees	N/A	N/A	N/A	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date
	Royal Caribbean Travel Protection	-	-	-	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation	Follows to future reservation
	Commission	N/A	N/A	N/A	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.

Pre Cruise Planner Purchases	Overview	Automatically refunded to original form of payment	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)	125% Onboard Credit of amount paid per guest OR Refund to original form of payment (Default to refund, if other not selected)
	OBC Opt-in Deadline	N/A	By April 8, 2020	By May 4, 2020	By June 10, 2020	By June 17, 2020	By June 25, 2020	By June 25, 2020	By July 10, 2020	By July 17, 2020	By July 29, 2020	By August 5, 2020	By August 20, 2020	By September 9, 2020	By September 28, 2020	By October 16, 2020

ROYAL CARIBBEAN CRUISE WITH CONFIDENCE

		Cruise with Confidence <i>(Introduction)</i>	Cruise with Confidence <i>(Extension)</i>	Cruise with Confidence <i>(Enhanced)</i>	Cruise with Confidence <i>(Extension)</i>	Cruise with Confidence <i>(Extension)</i>
General Information	Launch Date	March 6, 2020	March 30, 2020	May 6, 2020	July 22, 2020	September 29, 2020
	Eligible Sailing Window	On or before July 31, 2020	On or before September 1, 2020	On or before April 2022	On or before April 2022	On or before April 2022
	Booking Window	-	-	Active reservations booked on or before August 1, 2020	Active reservations booked on or before September 30, 2020	Active reservations booked on or before November 30, 2020
	Royal Caribbean Travel Protection	Non-Refundable	Non-Refundable	Non-Refundable	Non-Refundable	Non-Refundable

COMPENSATION OPTIONS

Future Cruise Credit	Overview	100% FCC of cruise fare paid, when paid in full	100% FCC of cruise fare paid, when paid in full	100% FCC of cruise fare paid, when paid in full	100% FCC of cruise fare paid, when paid in full	100% FCC of cruise fare paid, when paid in full
	Redemption Deadline / Expiration Date	On or before December 31, 2021	On or before December 31, 2021	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further
	Sailing Window	On or before December 31, 2021	On or before December 31, 2021	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further	On or before December 31, 2021 or 12-months from date of cancellation, whichever is further
	Sailing Restrictions	Not applicable on sailing previously issued on	Not applicable on sailing previously issued on	Not applicable on sailing previously issued on	Not applicable on sailing previously issued on	Not applicable on sailing previously issued on
	Issue Date	Within 30 Days of request	Within 30 Days of request	Within 30 Days of request	Within 30 Days of request	Within 30 Days of request
	Taxes & Fees	Automatically refunded to original form of payment	Automatically refunded to original form of payment	Automatically refunded to original form of payment	Automatically refunded to original form of payment	Automatically refunded to original form of payment
	Commission	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed	Protected on cancelled reservation & future reservation where FCC is redeemed
Refund	Overview	Outside Final Payment: Refund administered for amount paid (less Non-refundable deposits) Inside Final Payment: Standard Cancellation penalties apply	Outside Final Payment: Refund administered for amount paid (less Non-refundable deposits) Inside Final Payment: Standard Cancellation penalties apply	Outside Final Payment: Refund administered for amount paid (less Non-refundable deposits) Inside Final Payment: Standard Cancellation penalties apply	Outside Final Payment: Refund administered for amount paid (less Non-refundable deposits) Inside Final Payment: Standard Cancellation penalties apply	Outside Final Payment: Refund administered for amount paid (less Non-refundable deposits) Inside Final Payment: Standard Cancellation penalties apply
	Commission	Standard policies apply	Standard policies apply	Standard policies apply	Standard policies apply	Standard policies apply
Pre Cruise Planner Purchases		Refunded to original form of payment	Refunded to original form of payment	Refunded to original form of payment	Refunded to original form of payment	Refunded to original form of payment
Lift & Shift	Overview	N/A	N/A	Protect cruise fare/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect cruise fare/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window	Protect cruise fare/promotion on next year's cruise when moving to same itinerary, sailing length, stateroom category & sailing window
	Opt-in Deadline	N/A	N/A	On or before August 1, 2020	On or before September 30, 2020	On or before November 30, 2020
	Taxes & Fees	N/A	N/A	Adjusted to reflect new sail date	Adjusted to reflect new sail date	Adjusted to reflect new sail date
	Royal Caribbean Travel Protection	N/A	N/A	Follows to future reservation	Follows to future reservation	Follows to future reservation
	Commission	N/A	N/A	Protected on sailed reservation.	Protected on sailed reservation.	Protected on sailed reservation.
Best Price Guarantee	Overview	N/A	N/A	Take advantage of the Best Price/Promotion up to 48-hours prior to sail date, when booked by August 1, 2020	Take advantage of the Best Price/Promotion up to 48-hours prior to sail date, when booked by September 30, 2020	Take advantage of the Best Price/Promotion up to 48-hours prior to sail date, when booked by November 30, 2020
	Price Variance	N/A	N/A	Outside Final Payment: Rate adjustment Inside Final Payment: Non-refundable onboard credit	Outside Final Payment: Rate adjustment Inside Final Payment: Non-refundable onboard credit	Outside Final Payment: Rate adjustment Inside Final Payment: Non-refundable onboard credit
	Commission	N/A	N/A	Outside Final Payment: Adjusted to earned amount Inside Final Payment: Protected	Outside Final Payment: Adjusted to earned amount Inside Final Payment: Protected	Outside Final Payment: Adjusted to earned amount Inside Final Payment: Protected