



A SEA OF SUPPORT FOR YOUR AGENCY'S SUCCESS

Royal Caribbean believes in dedicated, personalized support for every travel agency, big and small. Throughout the year, our sales support team works behind the scenes to help you capitalize on sales opportunities and bring your promotional ideas to life. With our diverse experience, strong connections and valuable knowledge, we can achieve incredible results for your business.

Southeast:



Denise Bacerio



Kendall Suarez



Hazel Morera



Stephanie Yedeaker



Lily Lezama

Northeast:



Olga Rivera



Jose Torres



Thomas Cherry



Jocelyn Saldana



Miguel Soriano

Central:



Adrian Alvarez



Sandra Mirabal



Elizabeth Del Campillo



Daniel Diaz



Delroy Lewis

West:



Jayne Ravitch



Delroy Lewis



Glen Cajas



Jeanella Bruton



Kirk Anthony Burgess

Canada:



Sandra Mirabal



Chantal Rodriguez



Jayne Ravitch

Management Support Team:



Mercy Gonzalez



Josh Fernandez



Anthony Meloro



Barbara Cobas

We look forward to working closely with you through the year.





ROYAL CARIBBEAN INTERNATIONAL® CONTACT LIST

Guest Sales & Service Individual Reservations

8am - 11pm Mon-Fri
9am - 8pm Sat/Sun
(800) 327-6700
www.cruisingpower.com

Customer Service

Pre-Cruise:

7:00 am - 11:00 pm EST Mon-Fri
9:00 am - 8:00 pm EST Sat/Sun
(800) 529-6918

Post-Cruise:

8am - 8 pm EST Mon-Fri
9am - 7pm EST Sat/Sun
(800) 256-6649
RoyalGuestRelations@rccl.com
cruisecomments@rccl.com

Group Sales & Service

8am - 10pm EST Mon-Fri,
9am - 7pm EST Sat/Sun
(800) 327-2055
(800) 722-5505 Fax
grouprequests@rccl.com

Corporate Sales

9am - 6pm EST Mon-Fri
(800) 345.7225 Option 3
(800) 722-5210 Fax
www.RoyalCaribbeanIncentives.com

ChoiceAir Support Desk (Formerly Known as Custom Air)

8am - 2am EST Mon-Fri
9am - 2pm EST Sat/Sun
(800) 533- 7803
ChoiceAir@rccl.com
ChoiceAir@AzamaraClubCruises.com

Emergency Travel Team (Formally known as Guest Flight Operations Desk)

24*7 (365 days a year)
(800) 256-6649
(305) 539-4107
select option "2"
EmergencyTeam@rccl.com
Emergencyteam@
AzamaraClubCruises.com

Sales

8am - 7pm EST Mon-Fri
(800) 327-2056
Select option "1" then option "4"

Brochures & Promotional Materials

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 255-4373

Crown & Anchor® Society Loyalty Programs

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 526-9723
(541) 285-9723 Outside US & Canada
crownandanchor@rccl.com

Cruisingpower Automation Support Desk

9am -7:30pm EST Mon-Fri
(800) 443-5789
(305) 539-6009 Fax
cmsupport@rccl.com

Trip Insurance/CruiseCare®

8am - 10pm EST Mon-Fri
(800) 453-4022

Amenities Packages

Bon Voyage

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 722-5443
(800-RCCL-GIFT)
(800) 722-5810 Fax

Onboard Wedding Packages

Royal Romance®

9am - 7pm EST Mon-Fri
(888) 933-7225
(888-WED-RCCL)

Incentive Gifts & Services

Royal Caribbean Store

9am - 7pm EST Mon-Fri
(800) 722-5049
(800) 722-5043 Fax

Set Sail (Online Check In)

8am - 11pm EST Mon-Fri
9am - 8pm EST Sat/Sun
(800) 398-9819

My Time Dining and Specialty Restaurant Reservations

8am - 11pm EST Mon-Fri
9am - 11pm EST Sat/Sun
(800) 398-9818

