



ROYAL CARIBBEAN® SALES AND SUPPORT DIRECTORY

Your Strategic Account Managers and Business Development Support Specialists are here to support you and all of your Sales needs. Feel free to contact them.

SOUTHEAST			
Senior BDS	Adrian Alvarez	BDSsupport@rccl.com	1-800-327-2056 x37979
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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Western, NC	Daniel Velez	Mechelle Connor MechelleSupport@rccl.com	1-800-327-2056 x83606
South Carolina		Brittany Hall BrittanyHSupport@rccl.com	1-800-327-2056 x83612
Naples & Sarasota, FL		Hong Ngo HongNSupport@rccl.com	1-800-327-2056 x83604
West, GA	Denise Bacerio	Robin Washington RobinWSupport@rccl.com	1-800-327-2056 x83618
North Broward, FL		Abby Cauff-Brown AbbySupport@rccl.com	1-800-327-2056 x83601
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Alabama, Mississippi & Florida Panhandle		Meredith Berger MeredithBSupport@rccl.com	1-800-327-2056 x83607
West Central, FL	Monique Pingue	Fran Kelly FrankSupport@rccl.com	1-800-327-2056 x83627
North Florida, FL		Mel Figueroa MelFSupport@rccl.com	1-800-327-2056 x83609





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NORTHEAST			
Senior BDS	Javier Caraballo	BDSsupport@rccl.com	1-800-327-2056 x35308
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
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Brooklyn & Western Long Island, NY		Michael Artz MichaelASupport@rccl.com	1-800-327-2056 x83623
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South, NJ		Danielle Fox DanielleFSupport@rccl.com	1-800-327-2056 x83613
Connecticut & Western, MA	Carlos Montoya	Gail Goldberg GailGSupport@rccl.com	1-800-327-2056 x83677
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West, MD & South, PA	Samara Saint-Surin	Kelley Winner KelleyWSupport@rccl.com	1-800-327-2056 x83629
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Upstate, NY	Jose Torres	Susan Prinzing SusanPSupport@rccl.com	1-800-327-2056 x83617
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CENTRAL			
Senior BDS	Sergio Bendana	BDSsupport@rccl.com	1-800-327-2056 x37987
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
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Louisiana & Arkansas		Lori Goynes LoriGoynesSupport@rccl.com	1-800-327-2056 x83675
Cleveland, OH	Lavesh Dhanani	Kathy Killen KathyKSupport@rccl.com	1-800-327-2056 x83636
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WEST			
Senior BDS	Javier Caraballo	BDSsupport@rccl.com	1-800-327-2056 x35308
TERRITORIES	BUSINESS DEVELOPMENT		CONTACT NUMBER
	Support Specialist	Manager	
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