

THE NEWLY AMPLIFIED

# FREEDOM OF THE SEAS

ARRIVING TO SAN JUAN  
SPRING 2020



Top rated coasts. Bow-to-stern boasts. Your clients can get the best of both worlds combined for an all-in-one adventure on the newly Amplified Freedom of the Seas® — sailing Spring 2020. They can discover the postcard-perfect Southern Caribbean between unparalleled thrills onboard. Like adrenaline pumping slides and rides right on deck. A new pool scene that gets down after dark. And fresh, authentic flavors that will satisfy any craving. This is miles from ordinary — your clients can experience seven isles in seven days on select weeklong sailings. With stops in Barbados, St. Lucia, Antigua and more, this is a non-stop island hop that goes big on bragworthy.



### The Lime and Coconut<sup>SM</sup>

It's three stories of Caribbean cool plus a rooftop sun deck at this signature new pool bar.



### Playmakers<sup>SM</sup> Sports Bar & Arcade

Your clients can catch their home team live on more screens than ever over game-day favorites.



### The Perfect Storm<sup>SM</sup>

Grab a buddy and plunge through a duo of twisting, turning waterslides.



### Giovanni's<sup>SM</sup> Italian Kitchen

Pizza, pasta, wine — now there's even more to love at this reimagined trattoria.

..... Visit [LoyalToYouAlways.com](http://LoyalToYouAlways.com) for more information .....



# FREQUENTLY ASKED QUESTIONS

## 1. What features/venues are going to be added to the newly Amplified *Freedom of the Seas*?

### ACTIVITIES/POOL DECK

- Laser Tag: Clash for the Crystal City<sup>SM</sup>
- The Perfect Storm<sup>SM</sup>
- Amplified Resort Style Pool
- Splashaway Bay<sup>SM</sup>
- Adventure Ocean<sup>®</sup> - completely redesigned spaces for children 6 months to 12 years
- Teen Spaces - redesigned lounge with outdoor space exclusively for teens

### DINING/BARS/NIGHTLIFE

- Giovanni's<sup>SM</sup> Italian Kitchen
- El Loco Fresh<sup>SM</sup>
- Izumi Hibachū & Sushi
- Playmakers<sup>SM</sup> Sports Bar & Arcade
- The Lime and Coconut<sup>SM</sup>

## 2. When will the newly Amplified *Freedom of the Seas* begin sailing from San Juan, Puerto Rico?

Your clients can experience the newly Amplified *Freedom of the Seas* sailing from San Juan, Puerto Rico beginning March 8, 2020.

## 3. What ports does the Southern Caribbean itinerary include?

The newly Amplified *Freedom of the Seas* will be sailing 7-Night Southern Caribbean itineraries year-round from San Juan, Puerto Rico, visiting the following ports: Philipsburg, St. Maarten • Willemstad, Curacao • Oranjestad, Aruba • Kralendijk, Bonaire • Basseterre, St. Kitts & Nevis • St. Johns, Antigua • Castries, St. Lucia • Bridgetown, Barbados • Charlotte Amalie, St. Thomas

## 4. What options do my clients have to consider an extended stay in San Juan either pre or post cruise?

If your clients are interested in extending their stay in San Juan to experience all the island has to offer, local hotels offer a variety of options to fit your clients' preferences. From modern and luxurious beachfront hotels to boutique hotels and charming, budget friendly inns or apartment rentals, there's something for everyone.

## 5. What transportation options are available once in San Juan?

Your clients have plenty of options when it comes to transfers within the city.

- **By Taxi:** Finding a taxi is easy. They're often found outside the main exits of tourist attractions, the front doors of hotels and at the cruise ship pier. Trips around San Juan are metered fares, except within areas designated as "tourist zones", where the rates are fixed and posted.
- **Uber:** Uber does operate in San Juan, including pickups at the airport. Wait times are generally short, usually less than 10 minutes.
- **By Car:** Car rentals are available around the city and at the airport.
- **By Bike:** Many cycling lanes are placed along scenic routes with access to beaches and main attractions.
- **By Foot:** The tourist areas of Condado, Ocean Park and Old San Juan are all great walking zones with plenty to see and do within close proximity. For example, in Old San Juan your clients could visit the centuries old Fort San Cristobal, quaint shops, restaurants and bars, all within a few blocks.
- **By Bus:** Public transportation is available throughout the San Juan metro area. The Department of Transportation and Public Works (DTOP) has designed a network of 30 bus routes throughout the whole metro area.

## 6. Will my clients' phone work in San Juan, Puerto Rico?

U.S. phone plans work in Puerto Rico. They'll also find WiFi available at most hotels around the island.

## 7. Which currency and official language is used in San Juan, Puerto Rico?

Puerto Rico is a territory of the United States and uses the U.S. dollar. The official languages are Spanish and English.

## 8. Has San Juan, Puerto Rico fully recovered from Hurricane Maria?

Two years after Hurricane Maria, Puerto Rico is back and better than ever thanks to a lot of investment and effort. Most of the hotels, restaurants and attractions are running normally. The city's infrastructure, including the airport and ground transportation, are operational. San Juan has definitely bounced back with plenty of new moves to show the world — your clients couldn't ask for a more exciting place to start their Southern Caribbean cruise.

