

What are your beverage package options?

Is there a dining dress code?



Do staterooms have safes?

How does the loyalty program work?

How can I make a payment?

Is there a wedding package program?



What features do accessible staterooms have?

Do you have luggage valet services?

What is your infant policy?



What are the room dimensions?

Can I get a copy of an invoice?



What currencies can clients use onboard?

How can I quickly find a booking?

What travel documentation is required?



What onboard experiences are available?



What are your cancellation fees?

How can I see my client's payment schedule?



I can help you with all of that.

Get the answers you're looking for with Latte.

Say hello to Latte, your new 24/7 personal chat assistant on CruisingPower.com. Latte can give you answers to what you're looking for in a snap, with no hold times.

FEATURES / BENEFITS

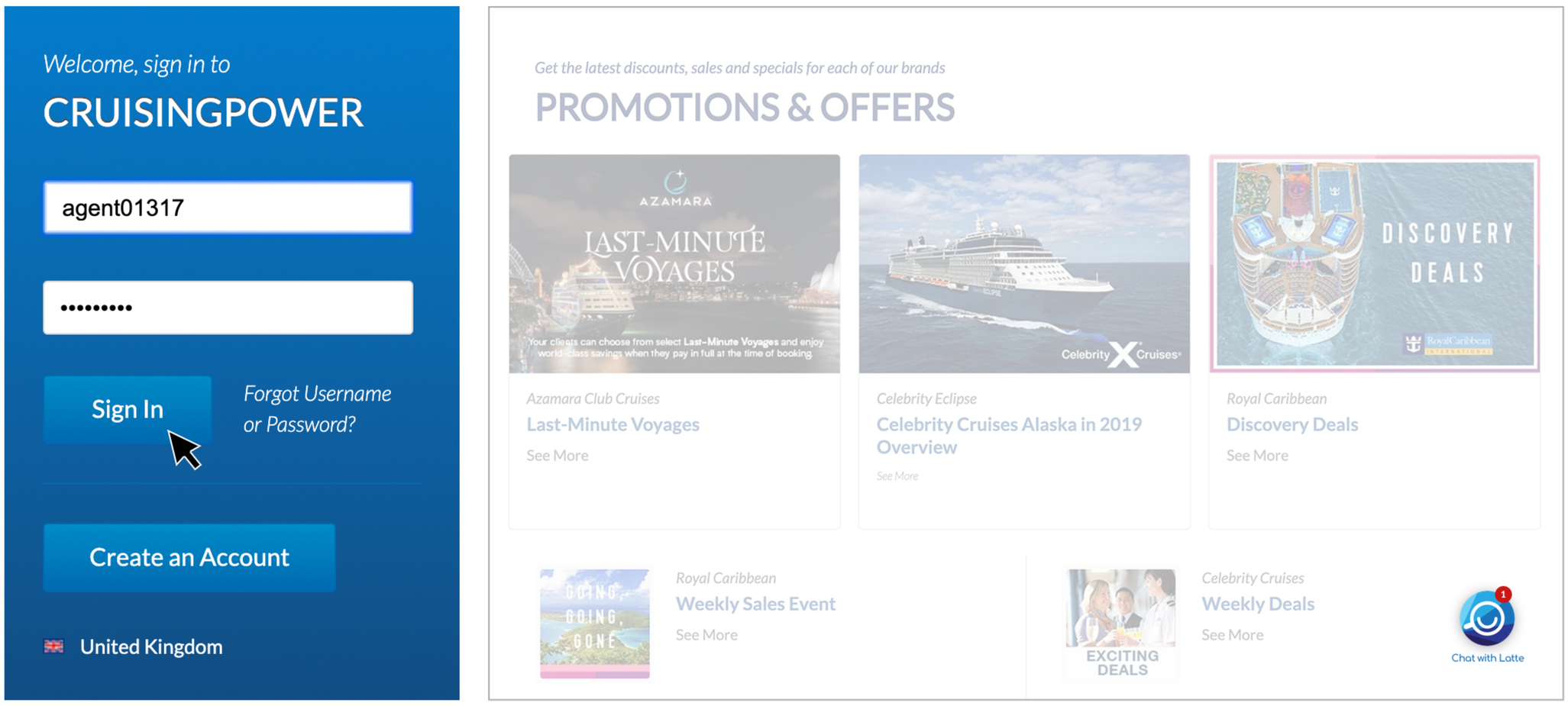
Welcome to service in an instant.

Get information on individual reservations, payments, balances, invoices and more.

Chat with Latte now on CruisingPower.com

HOW TO USE LATTE

Latte makes it easy to get what you need.

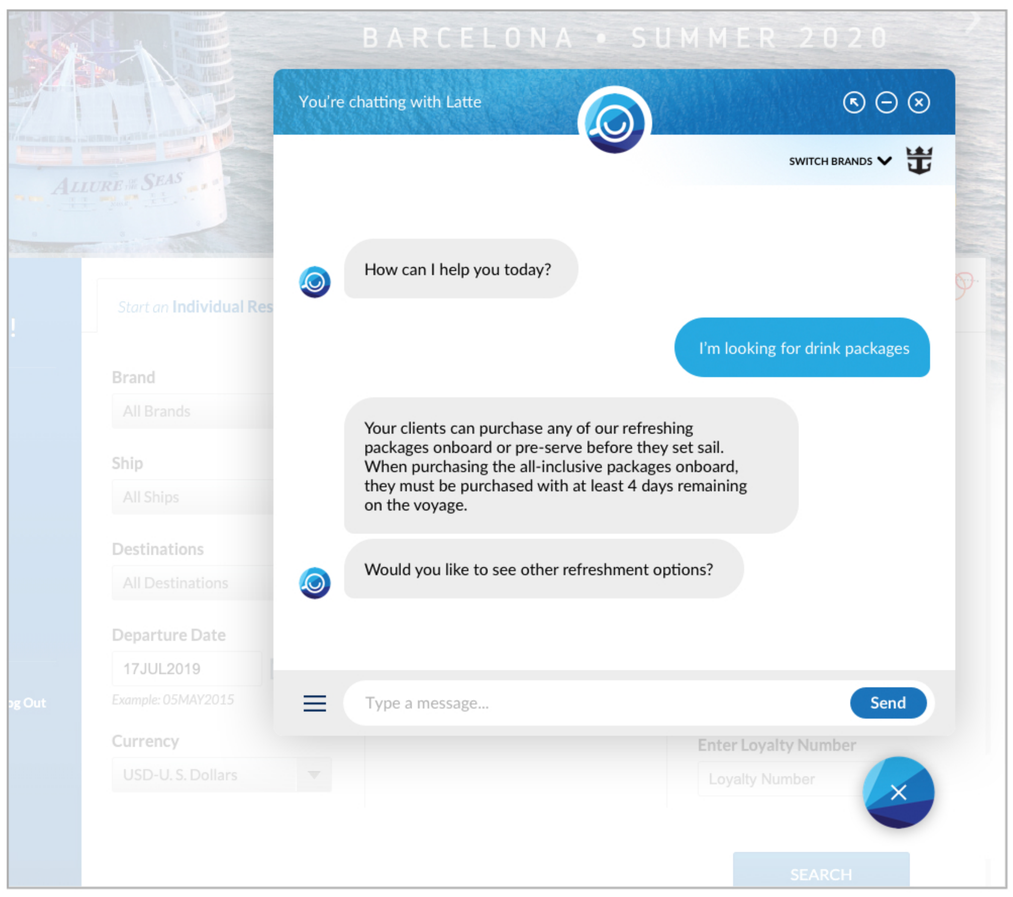


STEP 1

Log on to CruisingPower.com

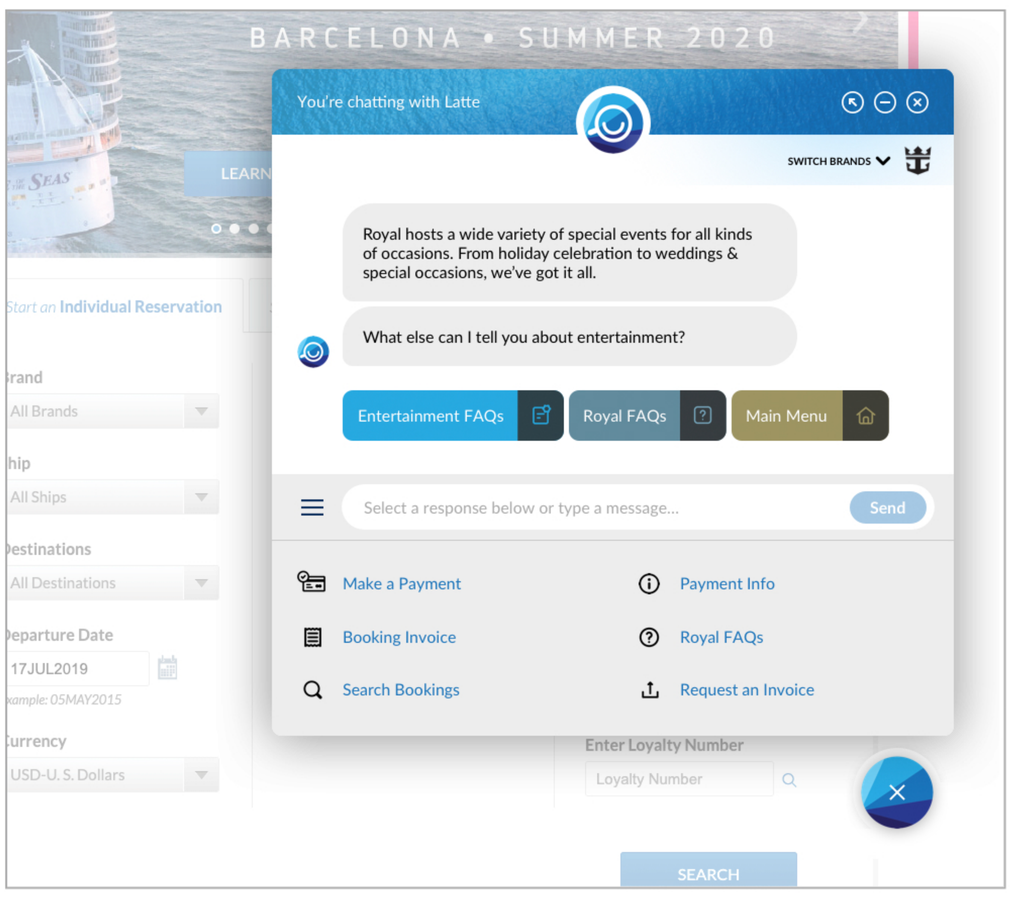
STEP 2

Look for this icon at the bottom right corner of your screen and click on it to launch Latte.



STEP 3

Once launched, just type your question and let Latte take it from there.



STEP 4

Interact with Latte using text, buttons and menus.

Even more personal assistance is coming your way!

Latte is currently available on Cruisingpower.com for Celebrity and Royal Caribbean. Soon you'll be able to take advantage of Latte's personal assistance with Azamara and on Espresso.

latte℠
your personal chat assistant

Chat with Latte now on CruisingPower.com