

ALL INCLUDED DRINKS + WI-FI

ALL INCLUDED FAQs

Q.1 What is All Included?

All Included is a cruise ticket package pricing option that combines cruise fare for one stateroom with our most popular amenities: Basic Wi-Fi and a Classic Drink Package (including beverage package gratuities) for all guests in the stateroom. Guests who choose All Included pricing when booking The Retreat will receive Premium Wi-Fi and a Premium Drink Package (including beverage package gratuities) for all guests in the stateroom as a part of their enhanced cruise experience. Onboard staff gratuities are charged separately. Purchasing All Included offers a savings of \$200-\$800 per person versus onboard prices.

Q.2 Can All Included be applied to any stateroom category?

All Included Pricing can be selected for Inside, Ocean view, Veranda, Concierge Class and AquaClass Staterooms. All Retreat staterooms will automatically include the Premium Drinks and Premium Wi-Fi packages.

Q.3 Is All Included offered on all sailings?

All Included is offered on all sailings, excluding Galapagos.

Q.4 Will All Included package prices change with currency fluctuations?

All package prices will have a static exchange rate for each per day price correlating to the currency of the booking. Package pricing in currency will not fluctuate.

Q.5 What if there is a single guest in the stateroom? Will there be a difference in price?

The Drink and Wi-Fi packages will not be doubled as these amenities are provided per person. There will not be a refund for the unused packages.

Q.6 Can I still prepay my gratuities and which positions onboard receive them?

Yes, guests can still choose to prepay gratuities for onboard staff at the time of booking. Gratuities will be shared by dining, bar and culinary services staff, stateroom attendants, and other hotel services teams who work behind the scenes to enhance the cruise experience.

Q.7 Will the Classic Beverage Package provided within All Included package pricing still include beverage gratuities?

Yes, All Included pricing will continue to include the Classic Beverage package with beverage gratuities and the Basic Unlimited Wi-Fi package. Guests staying in the Retreat will receive Premium Wi-Fi and a Premium Drink Packages including beverage package gratuities as well.

Q.8 If an individual guest does not drink alcohol or is under the legal drinking age, how do they benefit from having a Drink Package included in their fare? Can guests request a non-alcoholic drinks package?

Our beverage packages include a wide variety of alcoholic and non-alcoholic options, including specialty coffee, fresh-squeezed juices, bottled water, sports drinks, and soda. All guests with an All Included package can choose beverages of their choice, with or without alcohol. Guests under the legal drinking age will only be eligible for non-alcoholic beverages.

Q.9 If a guest books the All Included package at time of booking, can the package be upgraded later from a Classic Beverage Package to Premium Beverage Package?

If a guest books their cruise with All Included package pricing and would like to upgrade their Classic Beverage Package to the Premium Beverage Package, the best time to do so is pre-cruise, as they can enjoy a lower rate than offered onboard and upgrade easily via their Cruise Planner. To access the Cruise Planner, guests can simply download the Celebrity Cruises app or navigate to www.celebritycruises.com and log in to their Guest Account. The upgrade charge will be \$20 per person per day which includes the beverage gratuity. Guests may also upgrade their beverage package from Classic to Premium once on board the ship.

Q.10 What is the difference between the Premium and Classic Beverage Package?

Classic Beverage Package

Choose from a fantastic array of classic liquors, cocktails, beers, and wines listed on our onboard menu for up to \$10. Guests can also enjoy specialty coffee, juice, sodas, and basic bottled water with their meals or throughout the day.

Premium Beverage Package

This drink package offers an added variety from our Classic, as it includes premium liquors, cocktails, beers, and wines listed on our onboard menu for up to \$17. Guests can also enjoy smoothies, specialty coffee, juice, sodas, and premium bottled water like Evian or San Pellegrino with their meals or throughout the day.

Q.11 If a guest books the All Included package at time of booking, can the package be upgraded later from Basic Wi-Fi to Premium Wi-Fi?

If a guest books their cruise with All Included package pricing and would like to upgrade their Basic Wi-Fi to Premium Wi-Fi package on board, the upgrade charge will be \$9.99 per person per day. The best time to do so is pre-cruise, as they can enjoy a lower rate than offered on board and upgrade easily via their Cruise Planner. To access the Cruise Planner, guests can simply download the Celebrity Cruises app or navigate to www.celebritycruises.com and log in to their Guest Account.

Q.12 What is the difference between Premium Wi-Fi and Basic Wi-Fi?

Premium Wi-Fi Package

This package allows you to message and video chat on messenger services; browse the web; send emails and post on social media; video chat live; and watch your favorite videos, movies, music and shows.

Basic Wi-Fi Package

This value-priced option gives you access to basic web functions—text on messenger services, web browsing, and email. Only available with All Included.

Q.13 Will guests who booked at the Future Cruise desk onboard be allowed to convert their booking to All Included and keep their onboard booking benefit?

Yes, guests who book onboard will be permitted to keep their onboard booking benefits.

Q.14 If a guest purchases an All Included package and is later offered the opportunity to bid on an upgraded stateroom as part of the “Move Up” program, will the All Included benefits carry over?

When participating in the Move Up upgrade program, the perks that were booked with the original package stateroom category will remain the same on the upgraded stateroom.

Q.15 What will happen to my existing unnamed group bookings with All Included?

All bookings with group pricing that sail through December 31, 2024, regardless of creation date, will maintain all three amenities (Classic Drinks, Basic Wi-Fi and Tips) as originally marketed.

If you have a customer wanting to take advantage of rate only, you may FIT to group transfer or simply add space within your group, if Groups inventory is still open on your sailing.

For existing 2025 non-contracted Groups, you will have until October 31, 2023 to name your space and maintain all three amenities (Classic Drinks, Basic Wi-Fi and Tips).

On November 1, 2023, existing 2025 Groups space (not-named) will convert to our new All Included amenities, Classic Drinks + Basic Wi-Fi. In the rare instance that our prevailing Groups pricing is lower than your existing non-contracted Groups fare, your pricing can be adjusted to prevailing rates.

Q.16 Will existing named groups be impacted with the change?

Existing named groups will keep their current pricing and amenities.