



2017 Best Premium
Cruise Line

Travel Weekly's 15th Annual
Readers' Choice Awards



Suite Class FAQ

What is Suite Class?

Suite Class is an experience for Celebrity Cruises Suite guests on all ships (excluding Xpedition). This program includes new benefits and amenities along with the existing amenities for Suite guests.

What are the benefits of Suite Class?

All Suite guests (Sky Suites and higher) have access to a new dedicated exclusive restaurant, Luminae.

Celebrity Suites, Signature Suites, Royal Suites and Penthouse Suites, Sky Suites and Reflection Suites have exclusive access to Michael's Club.

Royal Suites, Penthouse Suites, and Reflection Suites have multiple complimentary benefits- including complimentary premium beverage package, unlimited complimentary specialty dining, unlimited internet access, and complimentary mini-bar stocked with beer, soda, and water daily.

What is the dedicated private restaurant?

Luminae is the dedicated restaurant reserved exclusively for Suite Class guests.

Each meal features unique menus that offer dishes not available anywhere else onboard.

Guests can immerse themselves in the local culture with specially crafted menus inspired by the local destination, and enjoy the world's best ingredients.

The Suite Class chef can provide a tailor made experience to suite guests and prepare a dish to their liking, and the Master Sommelier will select from more than 450 wines to provide the perfect pairing.

Where is Luminae located?

Luminae is located in a newly created space just off the Main restaurant. On Millennium Class ships, the restaurant is located on Deck 4 Port side. On Solstice Class ships, is located on 3 Starboard side.

What are the operating hours of Luminae?

Luminae is open for breakfast and dinner daily. Breakfast and dinner hours mirror those of the Main Restaurant (which vary slightly by ship and itinerary). Lunch will be offered on embarkation day and on sea days only.

Which guests have access to Luminae?

All guests sailing in any Suite category, i.e., Sky Suites and higher, have access to Luminae.

What is Michael's Club?

Michael's Club is available exclusively to guests staying in Celebrity, Signature Penthouse and Reflection suites – as well Zenith members of our Captains Club loyalty program. Dedicated Concierge service and food and beverage experiences by a James Beard featured chef will be exclusively provided to these guests.

Amenities: This private relaxation area features a wide-screen TV; reading areas stocked with magazines, newspapers and books. Premium continental breakfast, light lunch and self-service snacks will be available throughout the day. Complimentary pre-dinner drinks are provided between 5:30 pm and 8:00pm daily.

Concierge services: Michael's Club Concierge provides a personalized guest service experience. Services include specialty dining reservations, booking shore excursions, handling inquiries about car rentals or restaurants in ports of call. Concierge Dsk hours will vary by itinerary.



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Open Hours: Michael's Club is available 24 hours per day, but is not staffed the entire time. The lounge cannot be reserved for private groups or functions.

Which stateroom categories receive a complimentary beverage package?

All guests sailing in Royal Suites, Penthouse Suites, and Reflection Suites receive complimentary premium beverage packages (premium nonalcoholic beverage package for all Royal, Penthouse and Reflection Suite guests under the age of 18). It is not applicable for other categories.

Which stateroom categories receive complimentary unlimited specialty dining?

All guests sailing in Royal Suites, Penthouse Suites, and Reflection Suites receive this benefit. It is not applicable for other categories.

Which stateroom categories receive complimentary unlimited internet?

All guests sailing in Royal Suites, Penthouse Suites, and Reflection Suites receive this benefit. It is not applicable for other categories.

Will all guests in Royal, Penthouse and Reflection Suites receive free unlimited Specialty Dining, Premium Beverage Packages and unlimited Internet access- or just the 1st and 2nd guests in those suite types?

All guests sailing in Royal, Penthouse and Reflection Suites receive these amenities.

Which stateroom categories receive complimentary daily stocked mini bar of beer, soda, and water?

Royal Suites, Penthouse Suites, and Reflection Suites receive this benefit. It is not applicable for other categories.

What brands of beer are included in the complimentary mini-bar for Royal, Penthouse and Reflection Suites in addition to sodas bottled water?

Heineken and Coors Light are the beer brands that are included in the complimentary mini-bar in addition to sodas and water.

Do we provide exclusive entertainment/acts in Michael's Club?

Yes. There are pop-up moments of entertainment that add to an intimate- yet exclusive- experience. The creative entertainment options we have planned will surprise and delight our guests, enhancing their enjoyment of Michael's Club.

Are "Personal Shopper" services part of the "Suite Class" offerings?

Guests sailing in Celebrity, Signature, Royal, Penthouse and Reflection Suites have access to a Concierge in Michael's Club, who can arrange for "personal shopping" experiences.

Are in-room massages available to Suite Class guests upon request?

No, in-room massages are not available in any staterooms.

Do Suite Class guests receive priority embarkation, debarkation and tendering?

Yes, all Suite Class guests receive these services.

Do Suite Class guests have access to a private sun deck?

No, this is not being offered.

What color SeaPass card are used to identify Suite Class guests?

Suite Class guests receive grey "Suite Class" SeaPass cards.

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Can Suite Class guests bring traveling companions in a non-suite stateroom to the Suite Class exclusive restaurant so then can dine together?

Yes, based on availability, Suite Class guests can invite non-suite guests to dine with them in Luminae with reservation and for a fee. The fee per non-suite guest will be \$20 for breakfast, \$30 for lunch, and \$50 for dinner. These fees are waived for invited non-suite guests 12 years of age and under. Suite Class guests can also request to dine together with their non-suite guests in the Main restaurant at no additional charge by visiting with the Maitre d' on embarkation day.

Are all Suite Class guests in that suite permitted to dine in the Suite Class exclusive restaurant- or just the first two?

All guests traveling in any Suite Class stateroom are permitted.

Are all children traveling in a suite permitted to dine in the Suite Class exclusive restaurant?

Yes, children are welcome. Suite Class guests are asked to ensure appropriate decorum and behavior of children to preserve the ambiance of Luminae.

Are Suite Class guests be able to reserve a table in the Main restaurant- while also having the option to dine in Luminae?

While Suite Class guests cannot reserve a table in the Main restaurant pre-cruise, they may inquire about availability with the Main restaurant Maitre'D once onboard. While Suite Class guests will be given first priority for these type of requests, access to the Main restaurant will be subject to availability.

Do Suite Class guests still have the option of dining in Blu on a space-available basis?

Access to Blu continues to be available on a space available basis to all Suite Class guests, at no additional charge.

Are Suite Class guests able to choose a fixed dining time or is it "open seating"?

While Suite Class guests may access Luminae at their leisure, a reservation is recommended to ensure prompt seating- especially during peak time periods. Suite Class guests' personal butler will be happy to make those reservations upon request.

Our suite experience will now include:

- Sky Suite guests can access Michael's Club (complimentary cocktails, appetizers, and a dedicated Michael's Club Concierge)
- Personal butler, private restaurant (Luminae), and an exclusive lounge Michael's Club for all suite guests
- New luxurious Bulgari® bath amenities
- New daily delivery of Delectable Delights
- New Signature Suite enhancements such as: two bottles of wine or spirits, Premium Beverage Package, Unlimited Specialty Dining and so much more

If guests are allowed in the Luminae, is there a chance a Suite Class guest will not be admitted or have to wait?

There is ample seating in Luminae to accommodate all Suite Class guests, as well as a limited number of additional guests invited by guests to dine with them. However, these invited guests will only be admitted with prior reservation on a space-available basis for a fee.

With regard to the Future Cruise desk, do we still offer Suite Class guests the same "evergreen 123Go" offer?

Yes, absolutely. While guests traveling in Royal, Penthouse and Reflection Suites already receive complimentary Premium Beverage Packages as part of their "Suite Class" amenities, those guests are still entitled to choose either the extra OBC or free gratuities. Other suite types (Sky, Celebrity and Signature Suites) are able to choose from a Classic Beverage Package, the extra OBC or free gratuities.

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